

Channahon Park District Needs Assessment Survey

Findings Report

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2019

Submitted to the Channahon Park District:

By:

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December 2019





Contents

Executive Summary	i
Section 1: Charts and Graphs	1
Section 2: Priority Investment Rating	30
Section 3: Benchmarking Analysis	38
Section 4: Tabular Data.....	45
Section 5: Survey Instrument	87

Channahon Park District

Community Needs Assessment Survey

Executive Summary

Overview

ETC Institute administered a community needs assessment for The Channahon Park District the Fall of 2019. This survey will help establish priorities for the future improvement of parks and recreation facilities, programs and services within the community. In addition, the survey will aid the Channahon Park District in taking a resident-driven approach to making decisions that will enrich the future of our community and positively affect the lives of its residents.

Methodology

ETC Institute mailed a survey packet to randomly selected households in the Channahon Park District. Each survey packet contained a cover letter, a copy of the survey, and a postage-paid return envelope. Residents were given the option of returning the survey by mail or completing it on-line at channahonsurvey.org.

Ten days after the surveys were mailed, ETC Institute sent emails to households to encourage participation. The emails contained a link to the on-line version of the survey to make it easy for residents to complete the survey. To prevent people who were not residents in the Channahon Park District from participating, everyone who completed the survey on-line were required to enter their home address prior to submitting the survey.

The goal was to obtain completed surveys from at least 400 residents. The goal was met with a total of 400 residents completing the survey. The overall results for the sample of 400 households have a precision of at least +/- 4.9 at the 95% level of confidence.

This report contains the following:

- Charts showing the overall results of the survey (Section 1)
- Priority Investment Rating (PIR) that identifies priorities for facilities and programs (Section 2)
- Benchmarking analysis comparing the Park District results to national results (Section 3)
- Tabular data showing the overall results for all questions on the survey (Section 4)
- A copy of the survey instrument (Section 5)

The major findings of the survey are summarized on the following pages.

Parks and Facilities Use and Rating

Park Use: The top 2 most used parks by respondent households were: Central Park (57%) and Community Park (56%). Residents of households that indicated they had visited the park, rated the quality of 12 of the 14 parks as “excellent” or “good”.

Facility Use: The top 2 most used recreation and facilities used by respondent households were: Arrowhead Community Center (50%) and Heritage Crossing Field House (48%). Residents of households that indicated they had visited the facility rated the overall quality as "Excellent" or "Good" for all seven facilities rated.

Program Use and Ratings

Fourty (40%) of households surveyed indicated that they had participated in any recreation programs offered by the Channahon Park District during the past 12 months. Seventy-two percent (72%) of respondents indicated the location of program facility as the primary reason they had participated in programs. Ninety-one percent (91%) of households that indicated they had participated in a program rated the overall quality as "Excellent" or "Good".

Information Sources

Respondents were asked which information sources their household about Channahon Park District programs and activities. Over 80% of residents indicated they utilize the Channahon Park District Program Guide for information. The Channahon Park District Program Guide was also indicated by most residents (82%) as the most preferred information source.

Barriers to Park, Facility and Program Usage

Respondents were asked to identify, from a list of 21 potential reasons, using parks, recreation facilities, and programs more often. The top two reasons, given by survey participants were: “program times are not convenient” (26%) and “not enough time” (24%).

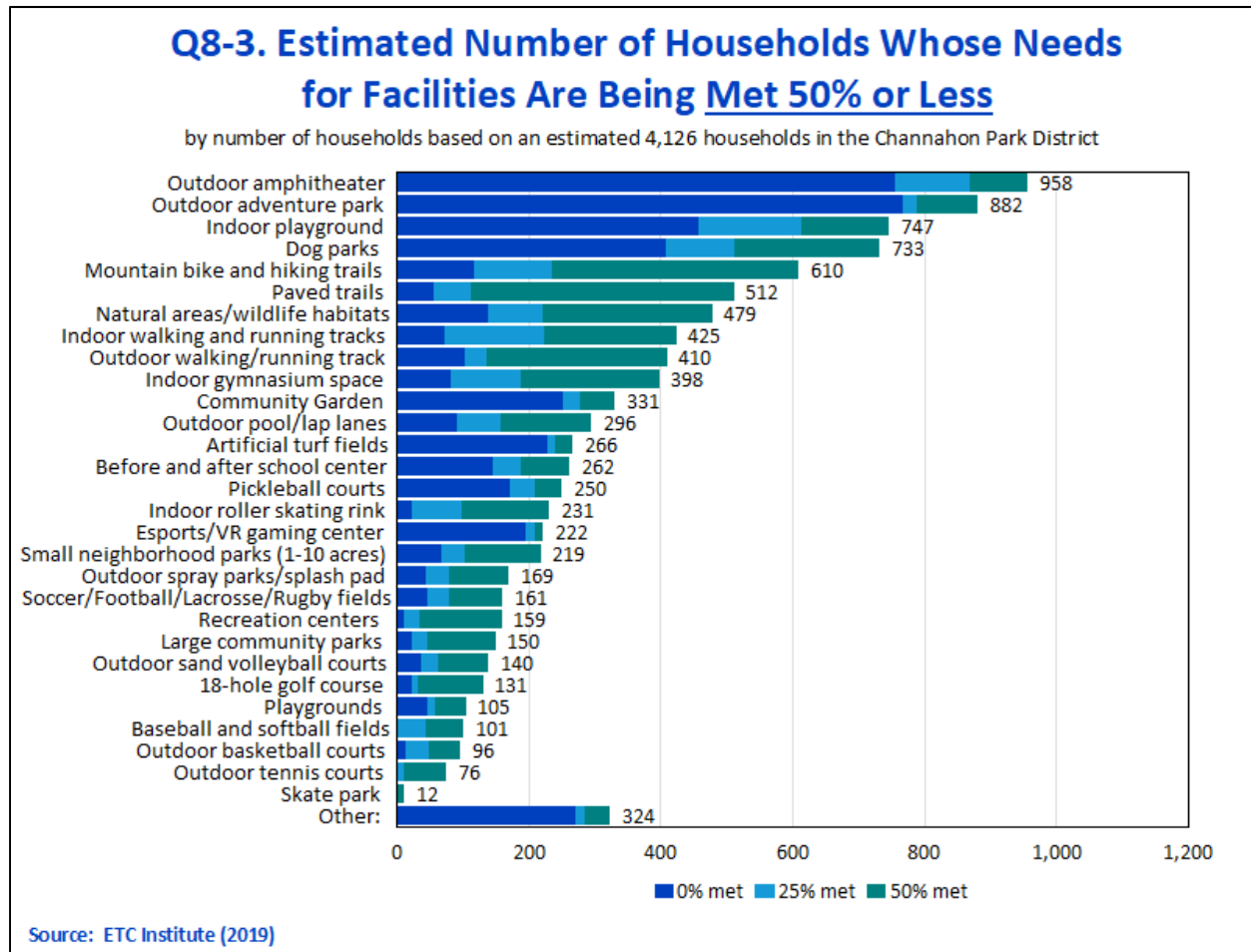
Facility Needs and Priorities

Facility Needs: Respondents were asked to identify if their household had a need for 30 facilities and rate how well their needs for each were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had the greatest “unmet” need for various facilities.

The four facilities with the highest number of households that have an unmet need were:

- Outdoor amphitheater -958 households
- Outdoor adventure park – 882 households
- Indoor playground -747 households
- Dog parks-733 households

The estimated number of households that have unmet needs for each of the 30 facilities that were assessed is shown in the chart below.

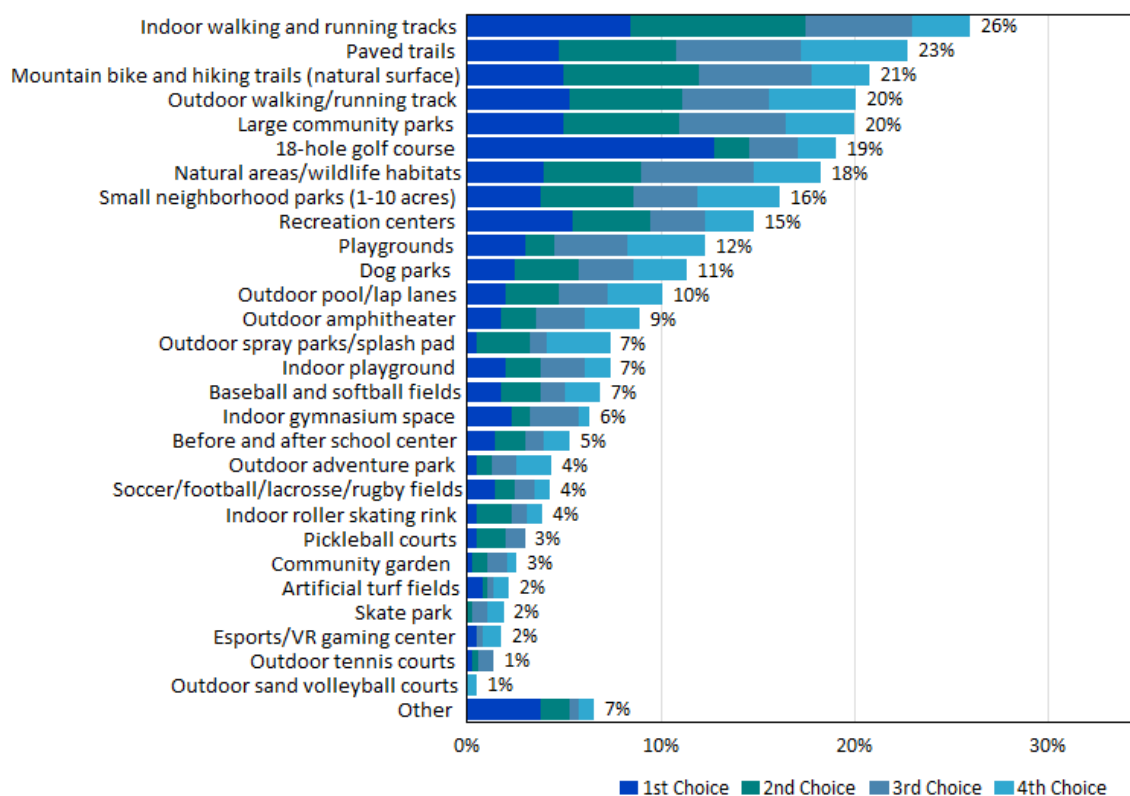


Facility Importance: In addition to assessing the needs for each facility, ETC Institute also assessed the importance that residents placed on each facility. Based on the sum of respondents' top four choices the three most important facilities to residents were: Indoor walking and running tracks (26%), Paved trails (23%) and Mountain bike and hiking trails (21%).

The percentage of residents who selected each facility as one of their top four choices is shown on the chart on the next page.

Q9. Facilities That Are Most Important to Households

by percentage of respondents who selected the items as one of their top four choices



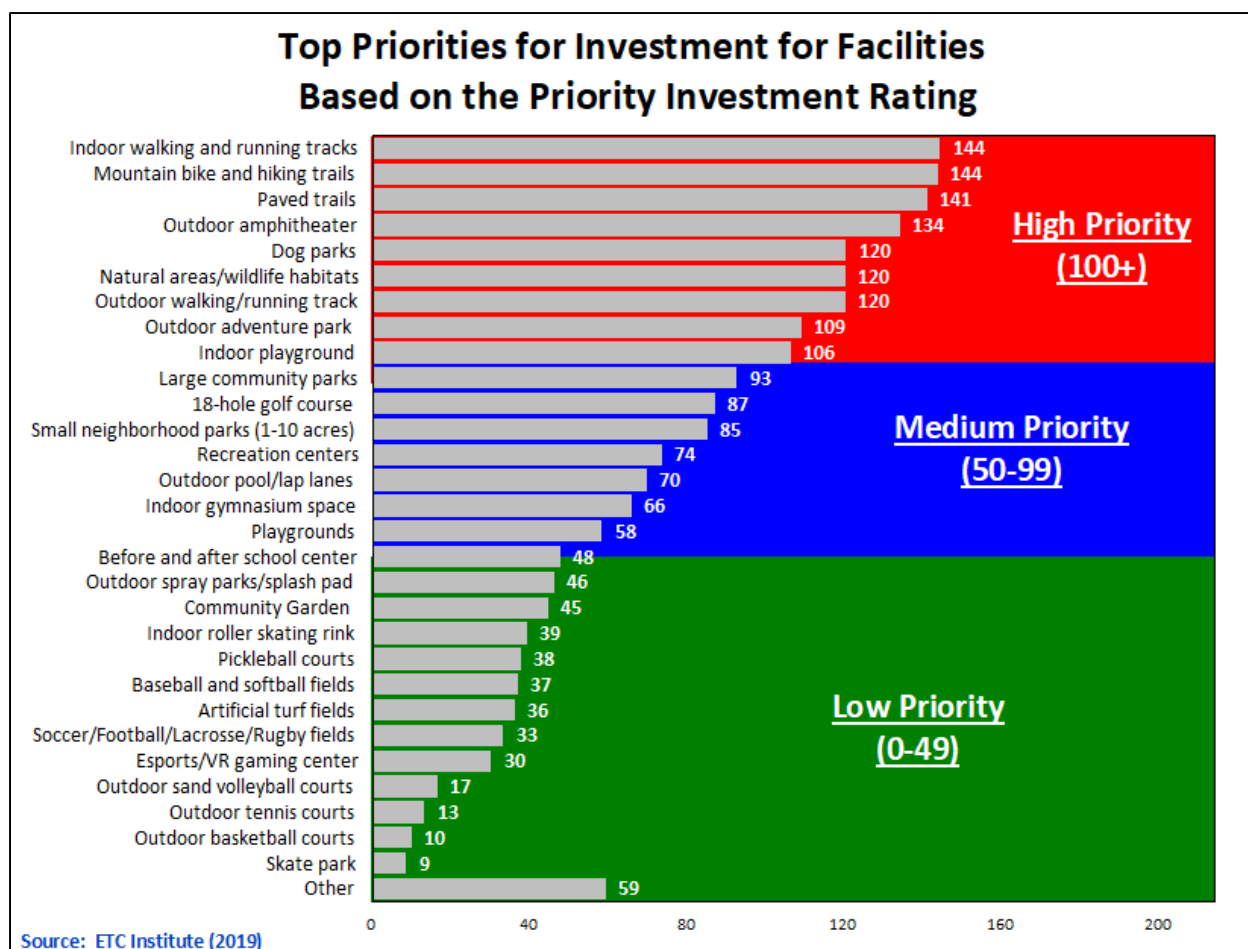
Source: ETC Institute (2019)

Priorities for Facility Investments: The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide organizations with an objective tool for evaluating the priority that should be placed on Parks, Recreation and Forestry investments. The Priority Investment Rating (PIR) equally weights (1) the importance that residents place on facilities and (2) how many residents have unmet needs for the facility. [Details regarding the methodology for this analysis are provided in Section 2 of this report.]

Based on the Priority Investment Rating (PIR), the following nine facilities were rated as high priorities for investment:

1. Indoor walking and running tracks (PIR=144)
2. Mountain bike and hiking trails (PIR=144)
3. Paved trails (PIR=141)
4. Outdoor amphitheater (PIR=134)
5. Dog parks (PIR=120)
6. Natural areas/wildlife habitats (PIR=120)
7. Outdoor walking/running track (PIR=120)
8. Outdoor adventure park (PIR=109)
9. Indoor playground (PIR=106)

The chart below shows the Priority Investment Rating for each of the 30 facilities that were assessed on the survey.

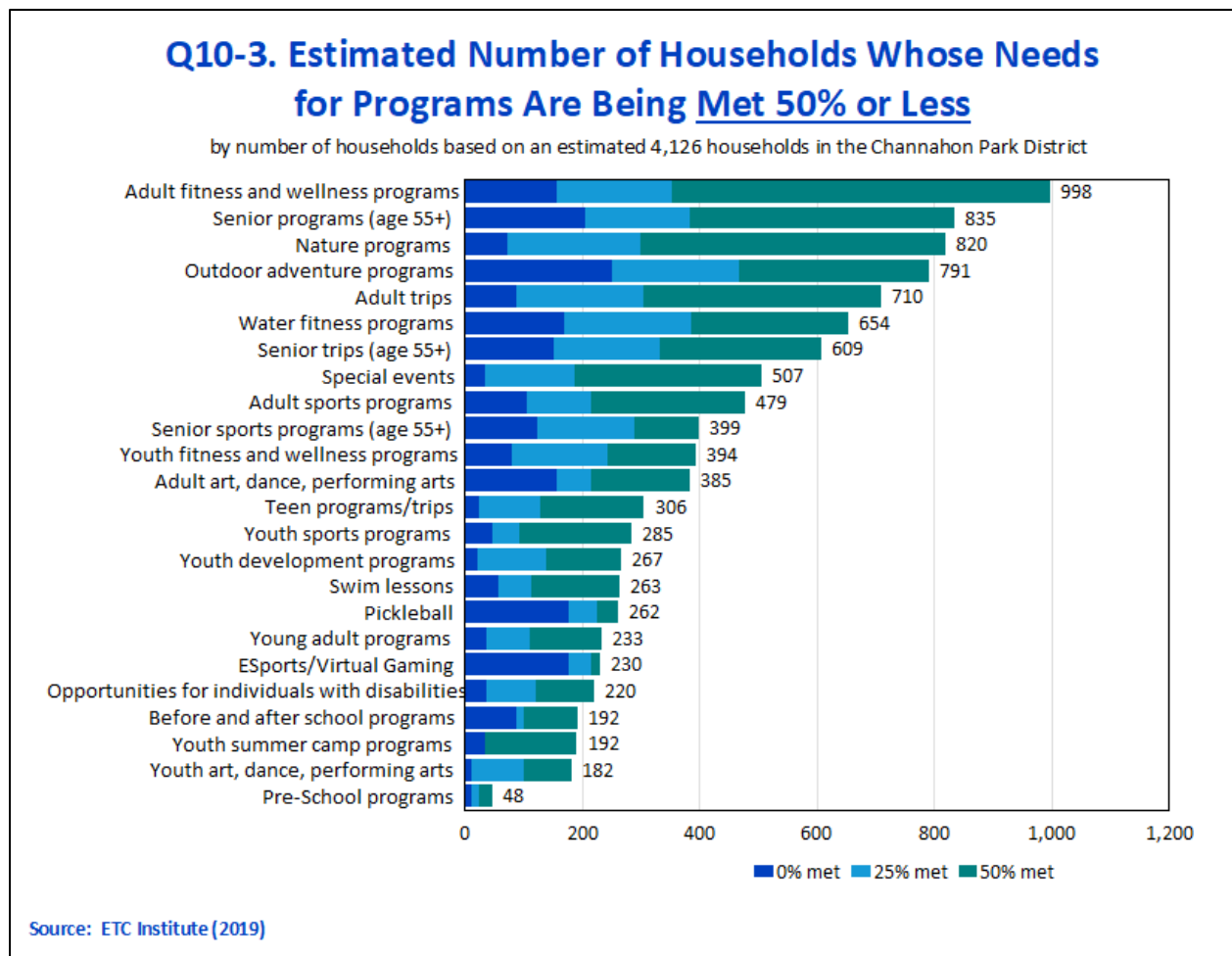


Program Needs and Priorities

Activity Needs. Respondents were also asked to identify if their household had a need for 25 programs and rate how well their needs for each program were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had “unmet” needs for each program. The five activities with the highest percentage of households that have an unmet need were:

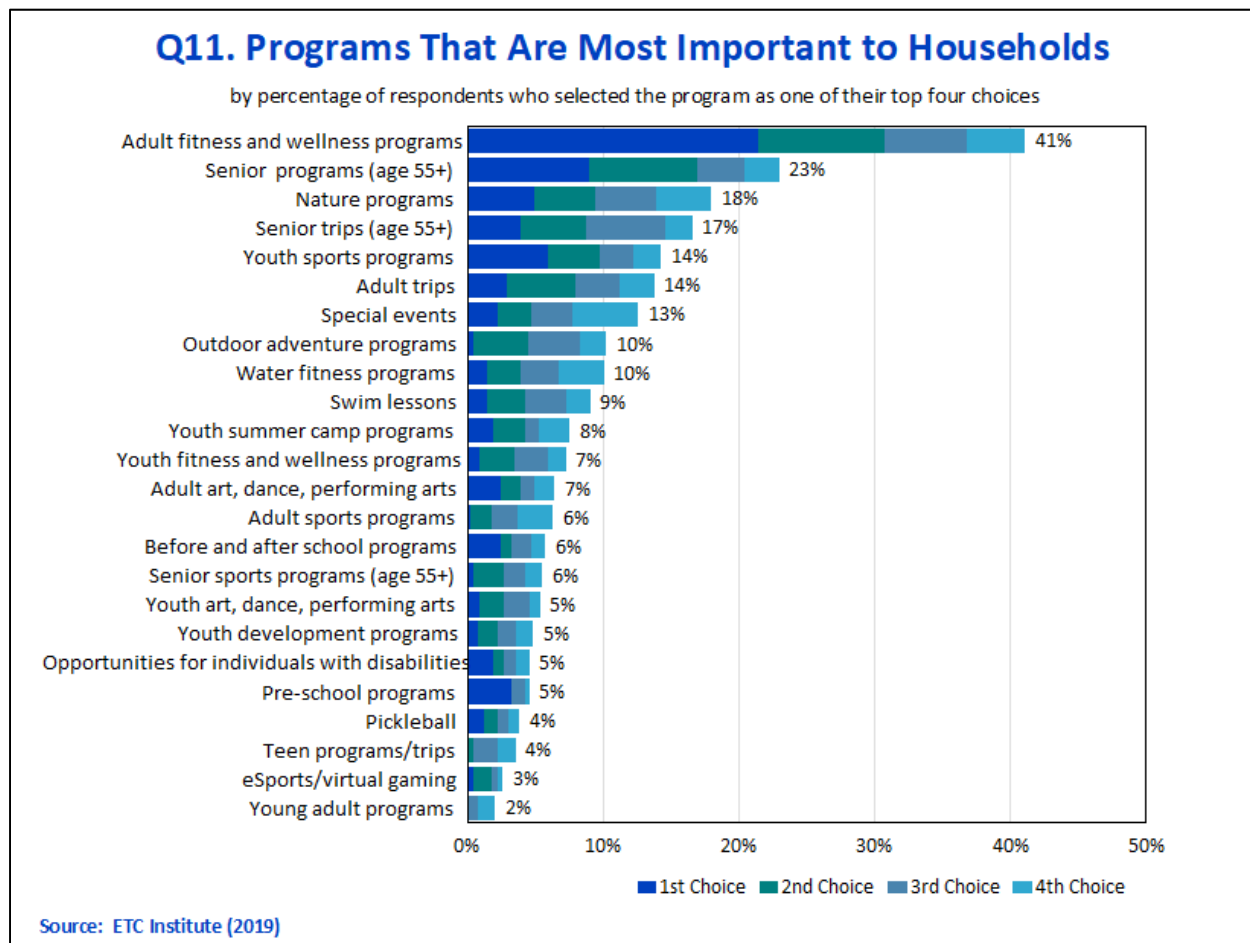
- Adult fitness and wellness programs- 998 households
- Senior fitness, wellness and recreation programs (age 55+)- 835 households
- Nature programs- 820 households
- Outdoor adventure programs- 791 households
- Adult trips- 710 households

The estimated number of households that have unmet needs for each of the 25 activities that were assessed is shown in the chart below.



Program Importance. In addition to assessing the needs for each activity, ETC Institute also assessed the importance that residents place on each activity. Based on the sum of respondents' top for choices, the most important activity to residents was adult fitness & wellness programs (41%).

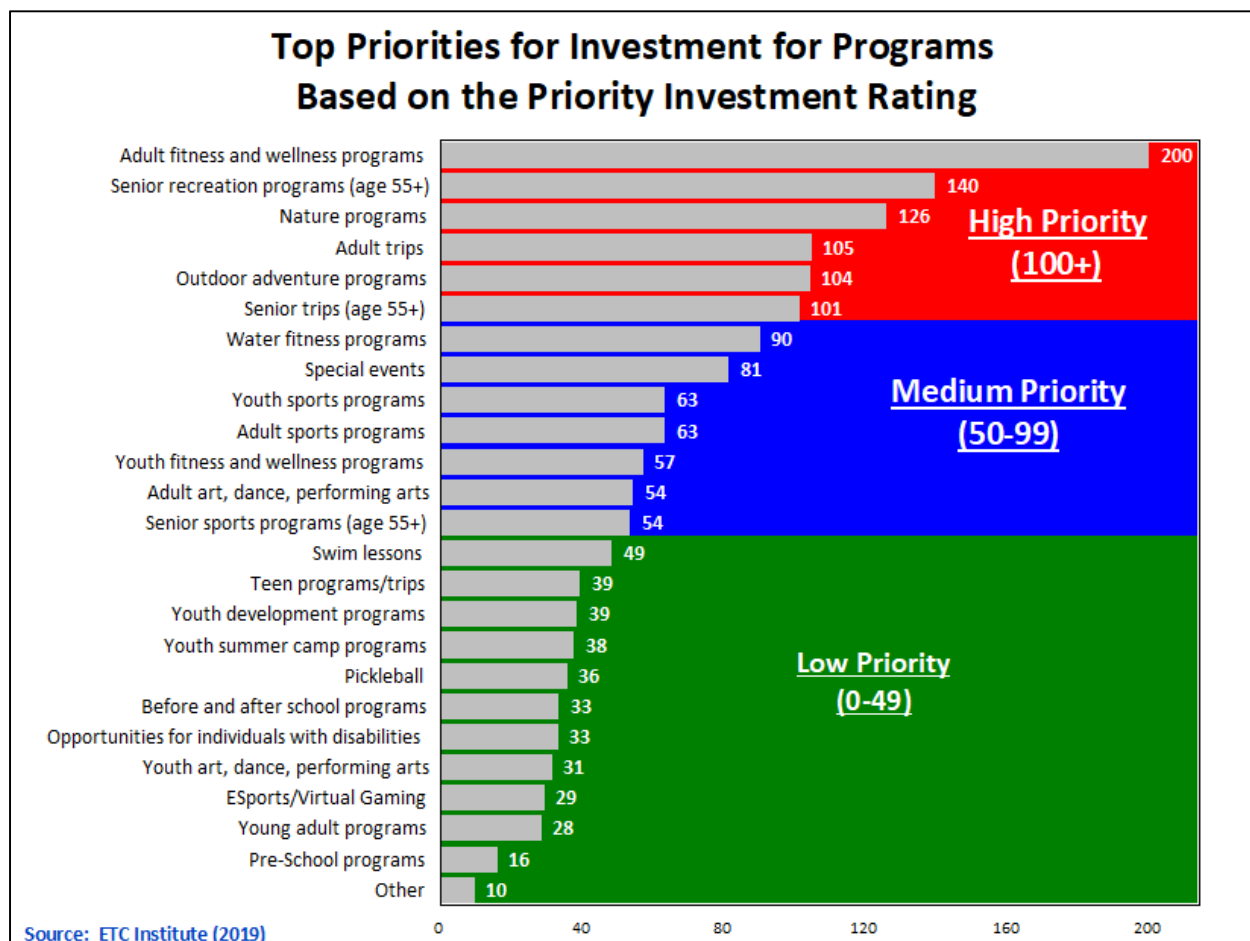
The percentage of residents who selected each activity as one of their top four choices is shown in the chart below.



Priorities for Programming Investments. Based on the priority investment rating (PIR), which was described briefly on page v of this Executive Summary and is described in more detail in Section 2 of this report, the following six programs were rated as “high priorities” for investment:

1. Adult fitness and wellness programs (PIR=200)
2. Senior recreation programs (age 55+)(PIR=140)
3. Nature programs(PIR=126)
4. Adult trips (PIR=105)
5. Outdoor adventure programs (PIR=104)
6. Senior trips (age 55+) (PIR=101)

The chart below shows the Priority Investment Rating (PIR) for each of the 25 activities that were rated.



Potential Improvements to the Park System

Respondents were asked how supportive they would be projects Channahon Park District could take to improve the parks and recreation system. Sixty-five percent (65%) of respondents indicated they would be “very supportive” or “somewhat supportive” of: developing new and connect existing trail system older recreation facilities. Sixty-one percent (61%) respondents indicated they would be “very supportive” or “somewhat supportive” of repairing and improving infrastructure and security. Sixty-one percent (61%) respondents indicated they would be “very supportive” or “somewhat supportive” of additional access to restrooms at parks.

The projects to improve the Recreation and Parks system respondents would be most willing to fund with their tax dollars were: developing new and connect existing trail system & connect existing trails (32%) and repair and improve infrastructure and security facilities (28%).

Additional Findings

- Seventy percent (70%) of respondents indicated Channahon Park District as the organization they use for parks and recreation, 38% more than any other organization.
- Seventy-eight percent (78%) of respondents were “very satisfied” or “somewhat satisfied” with the overall value received from the Channahon Park District.

Conclusions and Recommendations

In order to ensure that the Channahon Park District continues to meet the needs and expectations of the community, ETC Institute recommends that the Park District sustain and/or improve the performance in areas that were identified as “high priorities” by the Priority Investment Rating (PIR). The facilities and activities with the highest PIR ratings are listed below.

Facility Priorities

- Indoor walking and running tracks (PIR=144)
- Mountain bike and hiking trails (PIR=144)
- Paved trails (PIR=141)
- Outdoor amphitheater (PIR=134)
- Dog parks (PIR=120)
- Natural areas/wildlife habitats (PIR=120)
- Outdoor walking/running track (PIR=120)
- Outdoor adventure park (PIR=109)
- Indoor playground (PIR=106)

Program Priorities

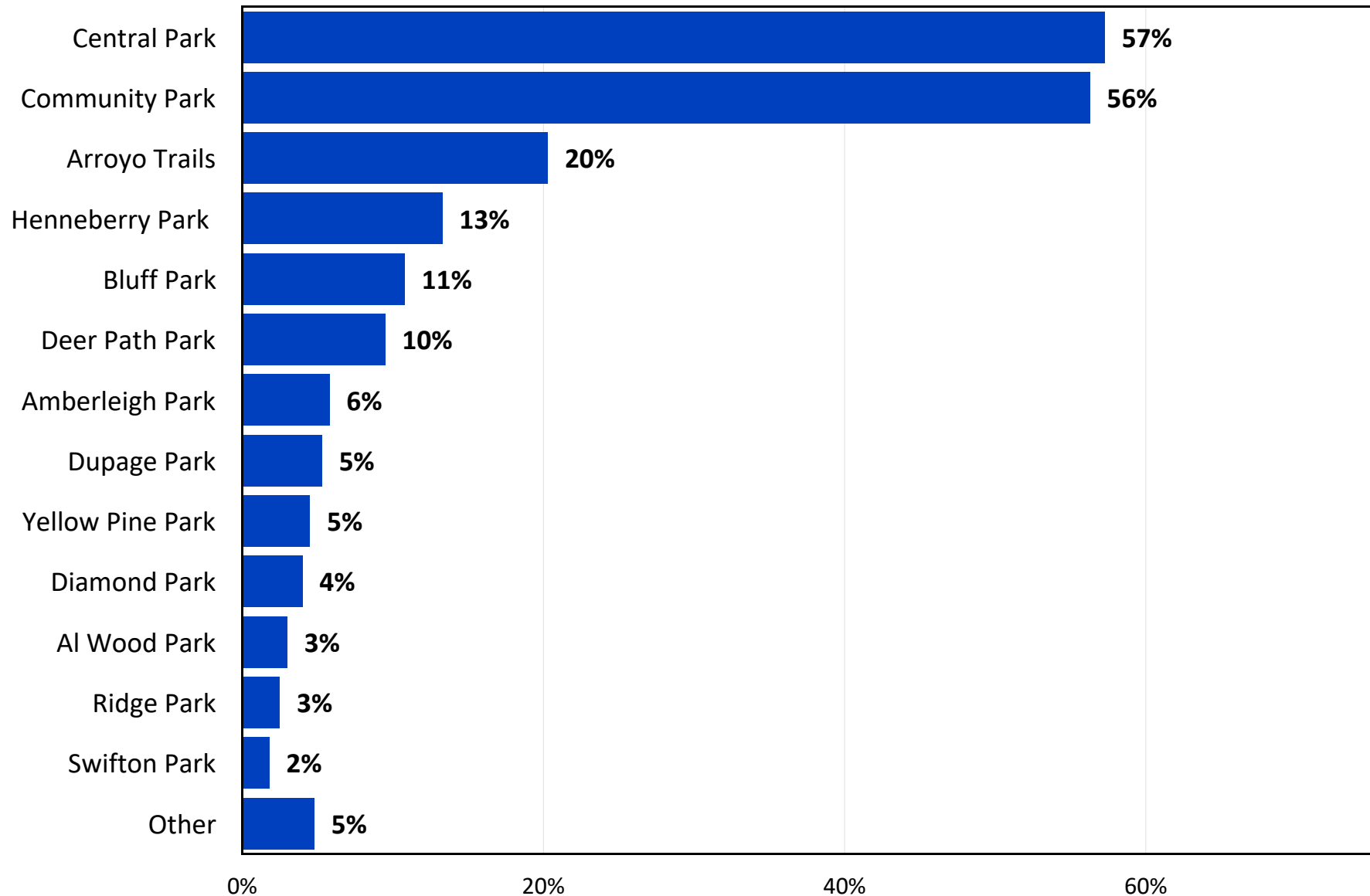
- Adult fitness and wellness programs (PIR=200)
- Senior programs (age 55+)(PIR=140)
- Nature programs (PIR=126)
- Adult trips (PIR=105)
- Outdoor adventure programs (PIR=104)
- Senior trips (age 55+) (PIR=101)

Section 1

Charts and Graphs

Q1(1-14). Which Channahon Park District parks has your household used over the past 12 months?

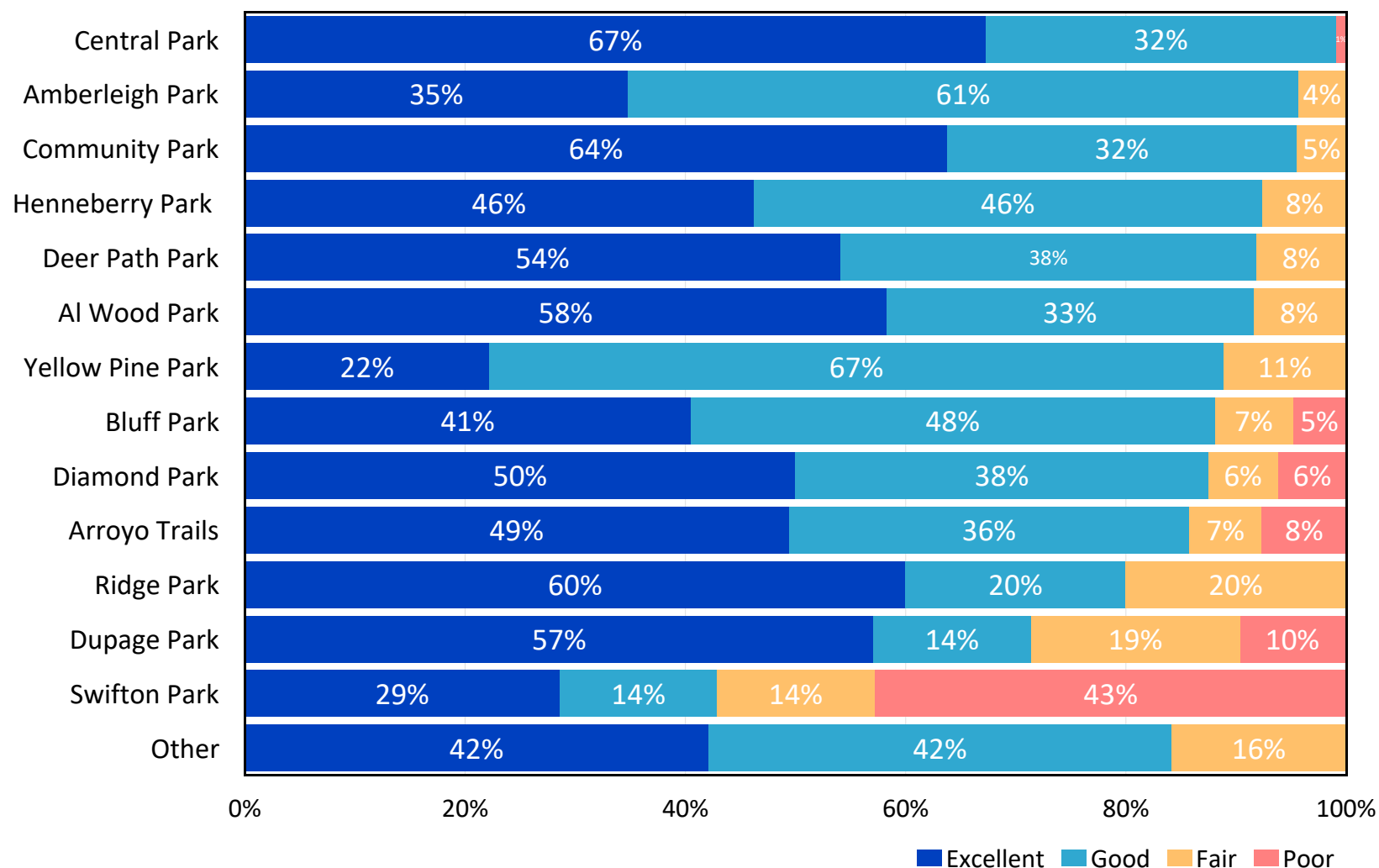
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

Q1(1-14)b. How would you rate the condition of the park?

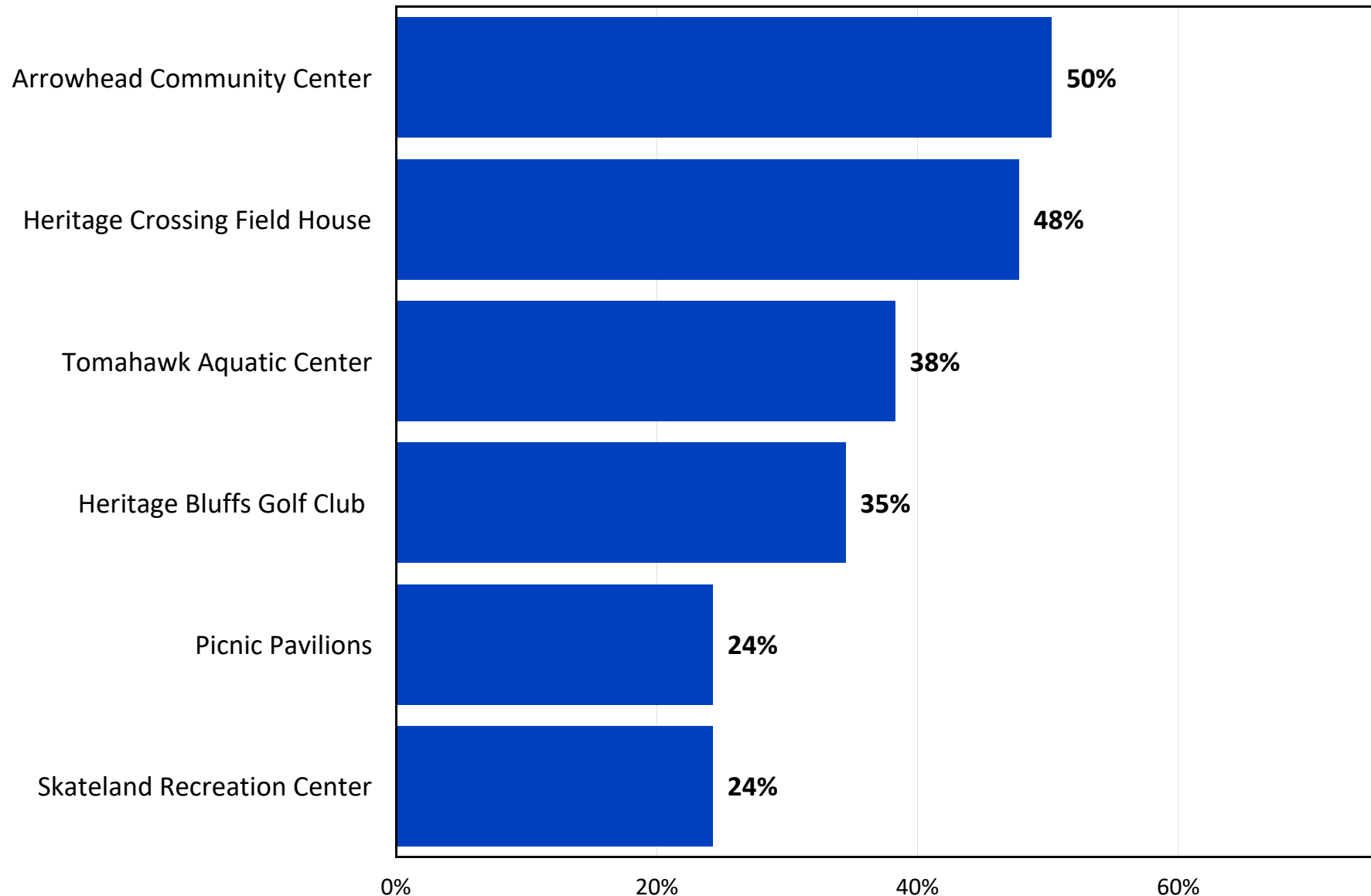
by percentage of respondents who have used the park



Source: ETC Institute (2019)

Q1(15-21). Which Channahon Park District facilities has your household used over the past 12 months?

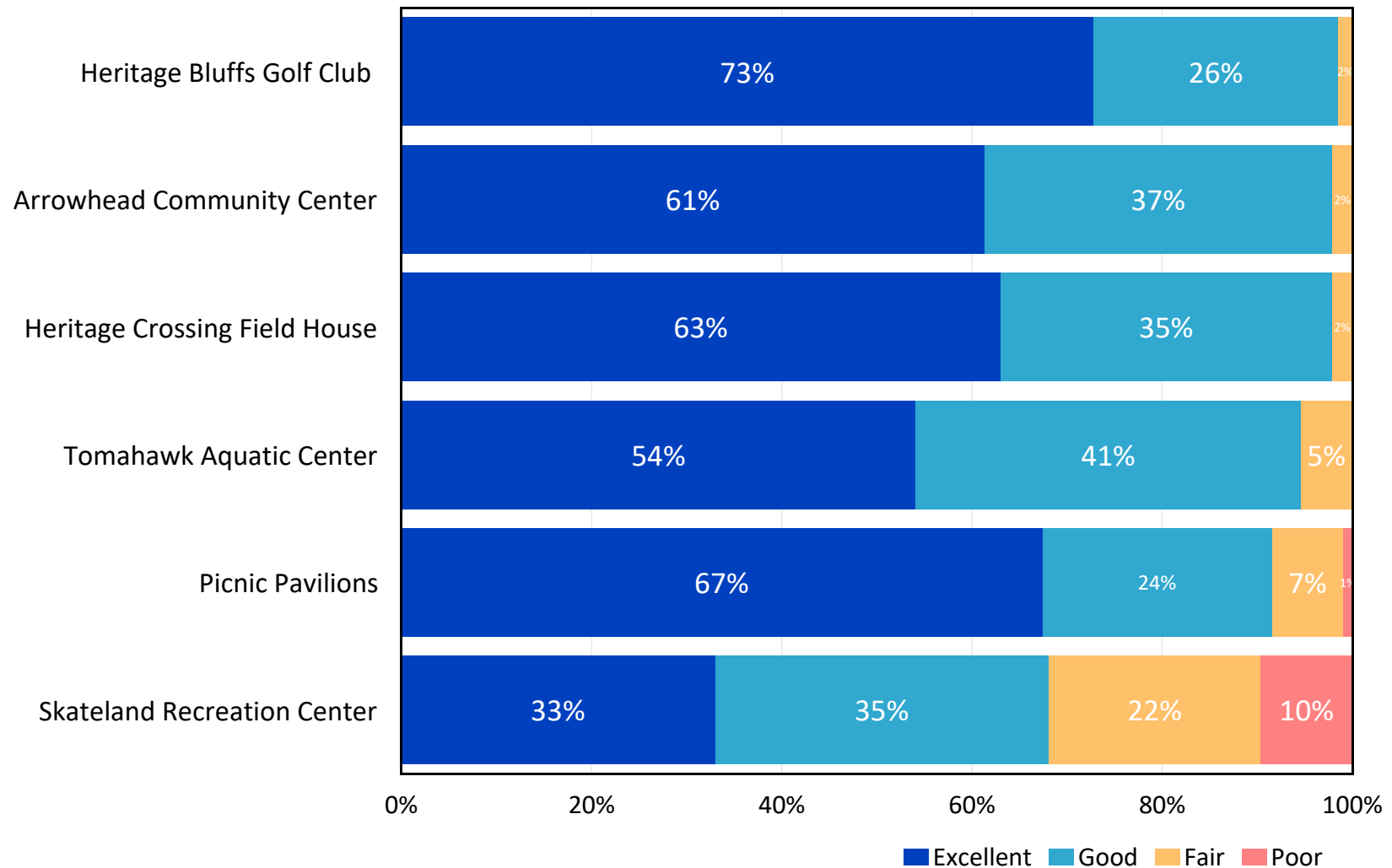
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

Q1(15-21)b. How would you rate the condition of the facility?

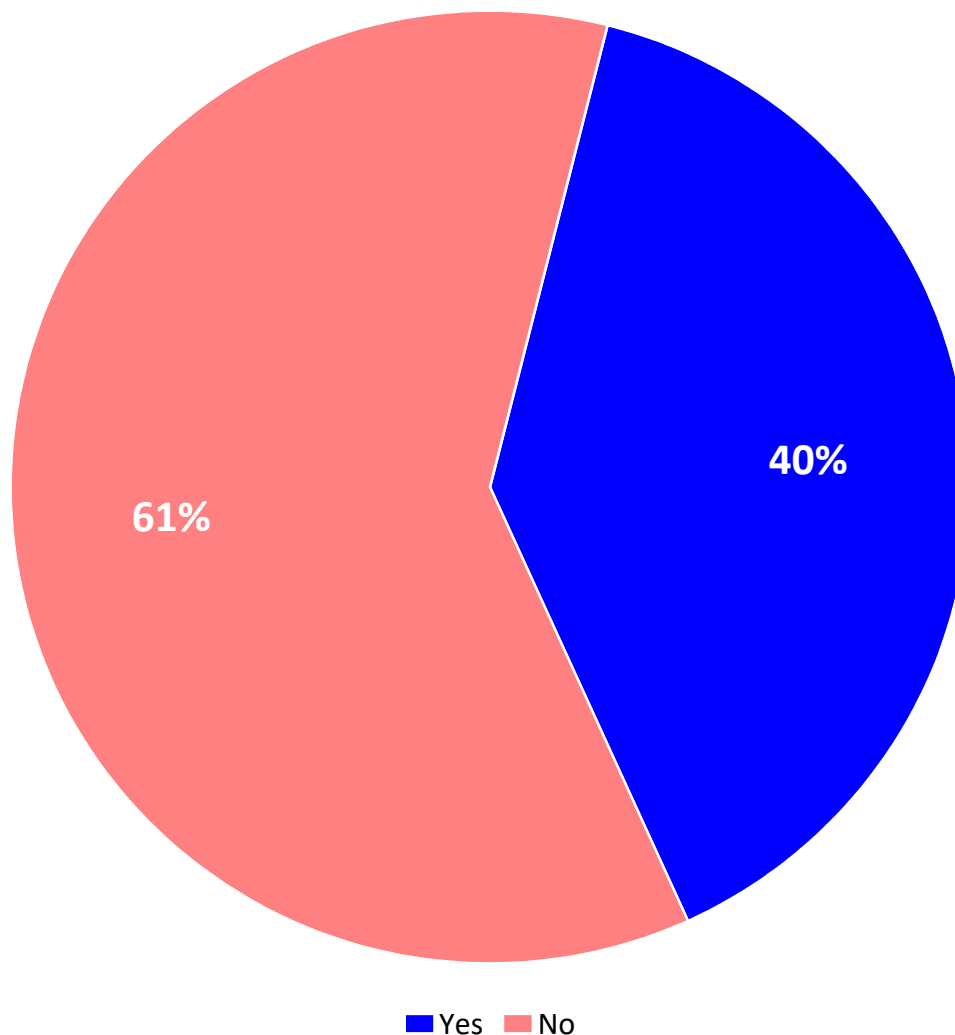
by percentage of respondents who have used the facility



Source: ETC Institute (2019)

Q2. Have you or other members of your household participated in any recreation programs offered by the Channahon Park District during the past 12 months?

by percentage of respondents

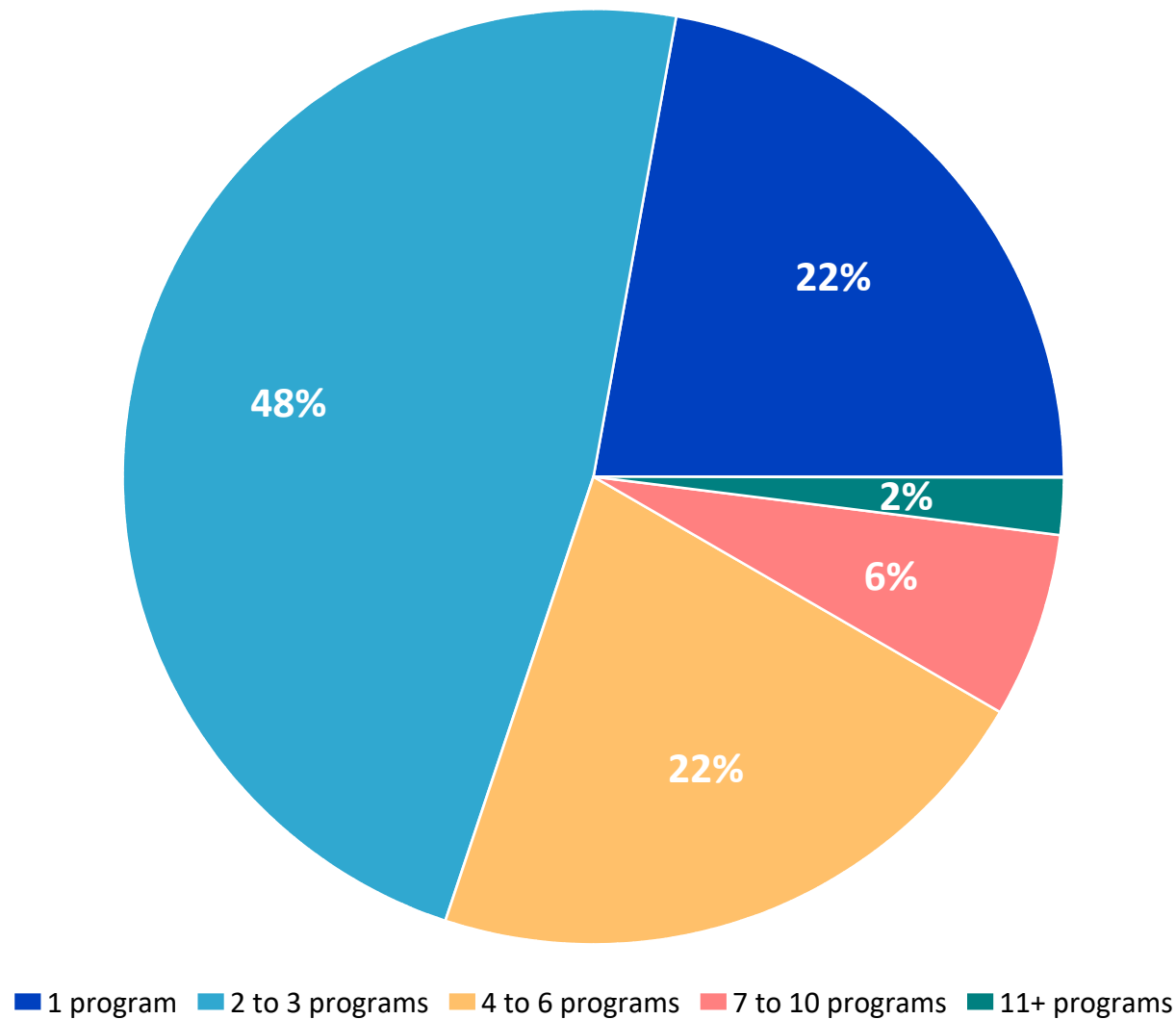


Source: ETC Institute (2019)

Results from household responses included in benchmarking analysis

Q2a. How many different recreation programs have you or members of your household participated in over the past 12 months?

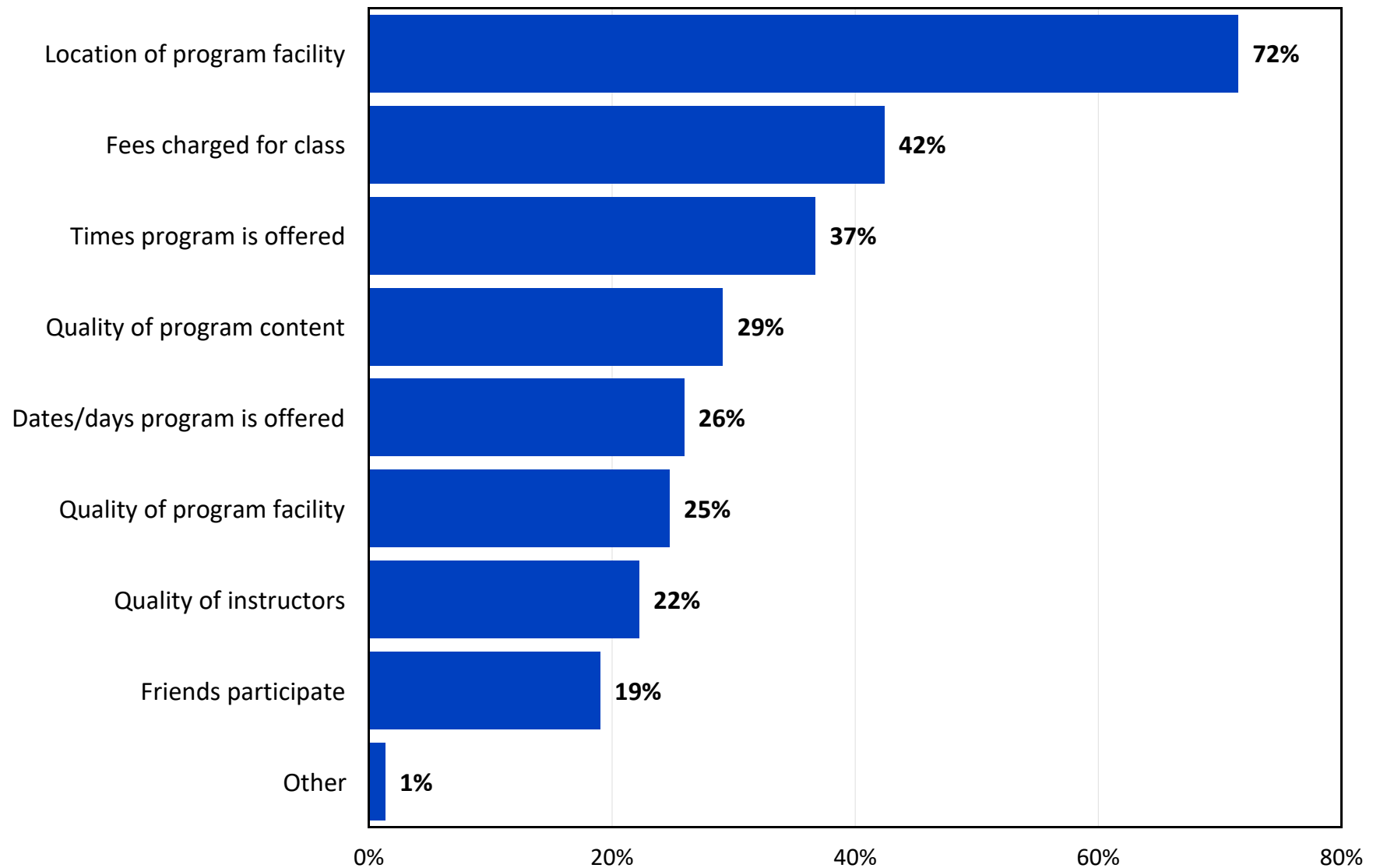
by percentage of respondents who have participated in a program



Source: ETC Institute (2019)

Q2b. What are the primary reasons why your household has participated in Channahon Park District programs?

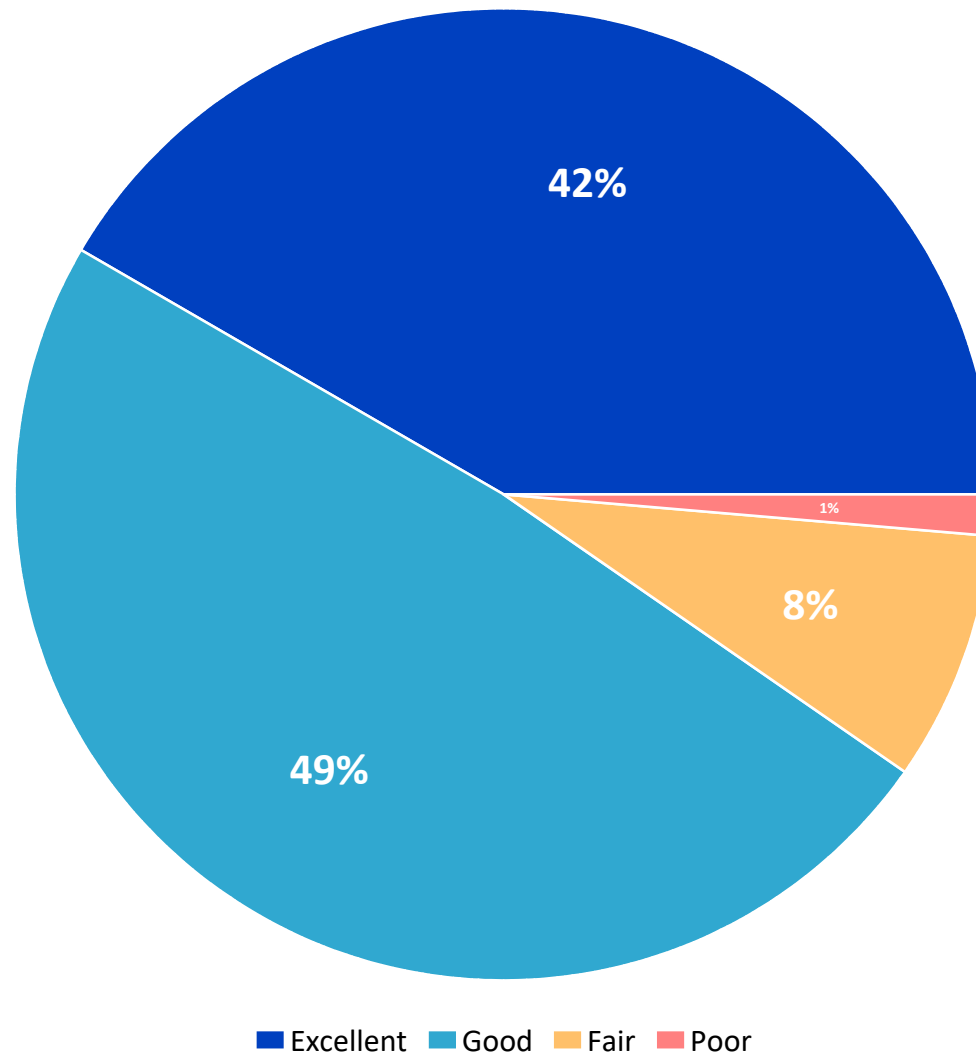
by percentage of respondents who selected the reason as one of their top three choices



Source: ETC Institute (2019)

Q2c. How would you rate the overall quality of the Channahon Park District programs that you and members of your household have participated in?

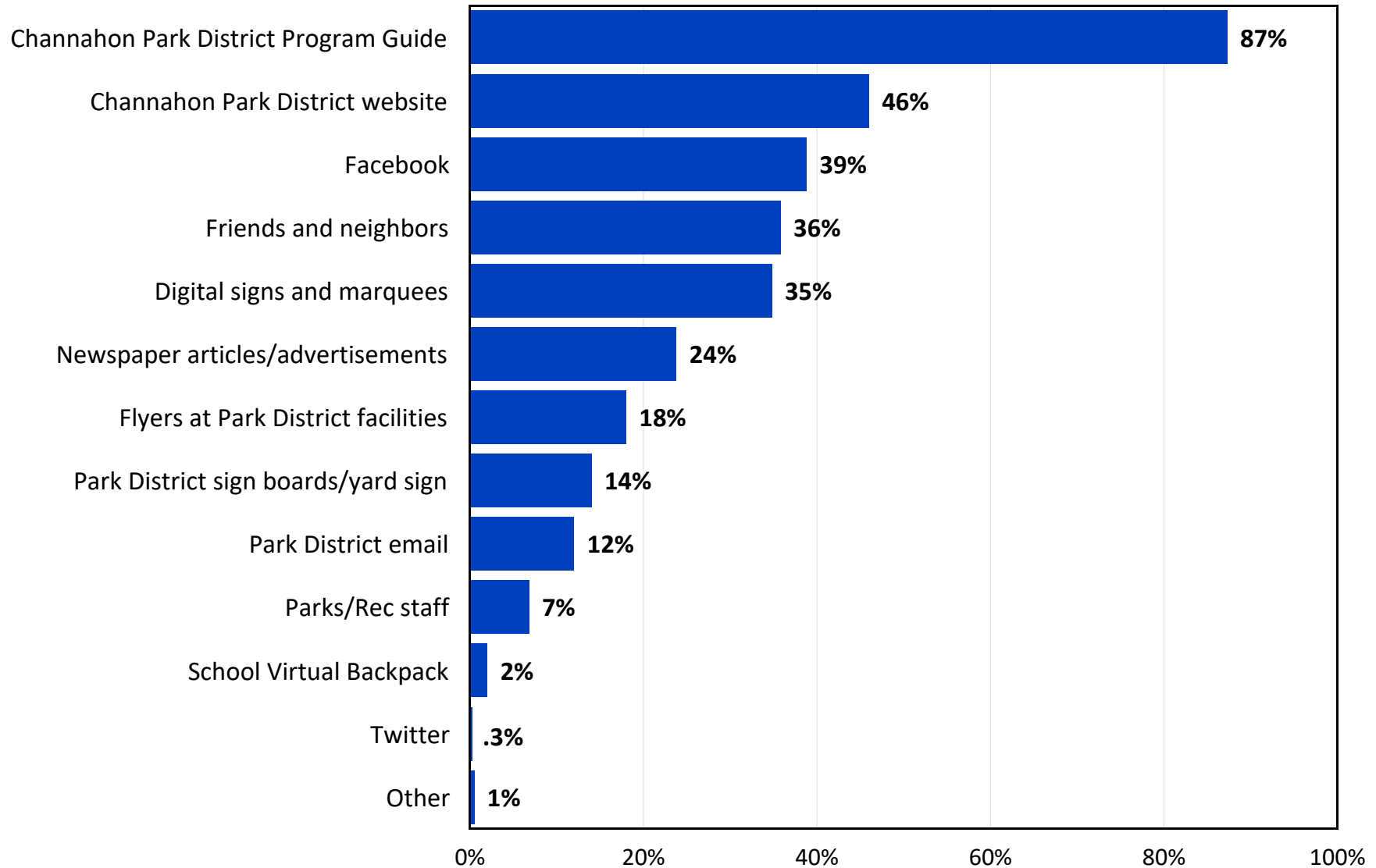
by percentage of respondents who have participated in a program



Source: ETC Institute (2019)

Q3. Which ways do you learn about Channahon Park District programs and activities?

by percentage of respondents (multiple choices could be made)

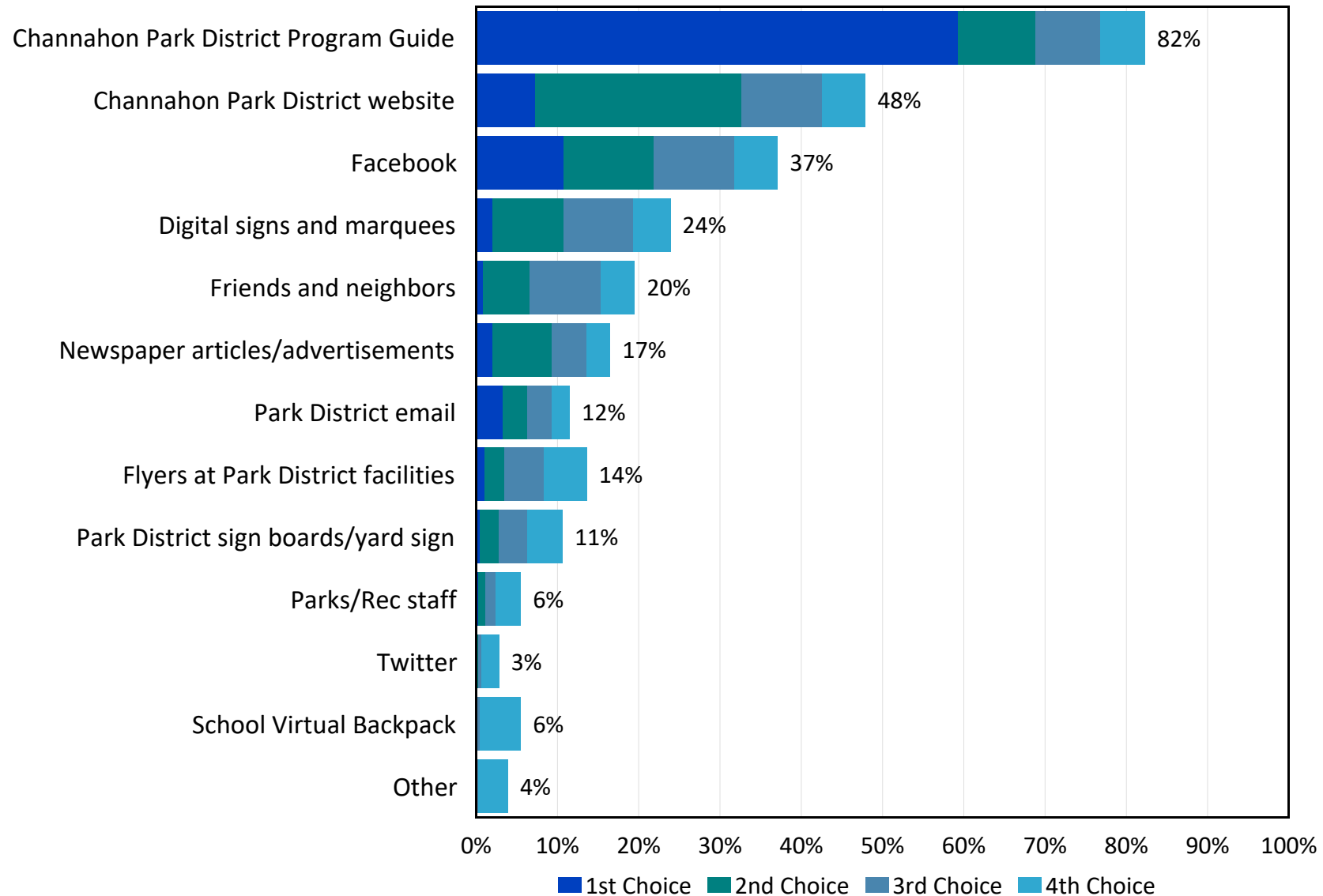


Results from household responses included in benchmarking analysis

Source: ETC Institute (2019)

Q4. Which information sources do you most prefer to use to learn about Channahon Park District programs and activities?

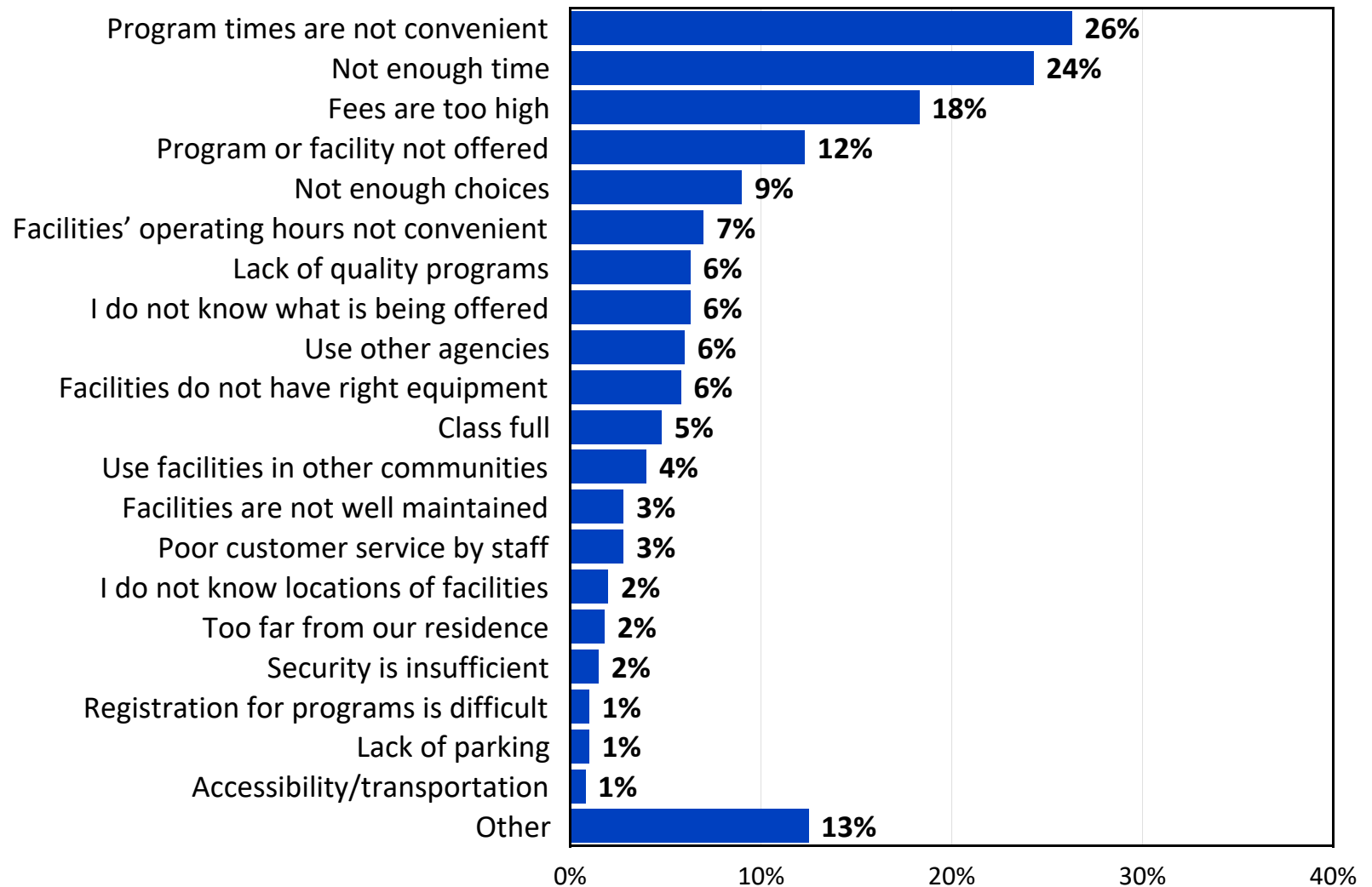
by percentage of respondents who selected the items as one of their top four choices



Source: ETC Institute (2019)

Q5. What reasons prevent your household from using parks, recreation facilities, and programs more often?

by percentage of respondents (multiple choices could be made)

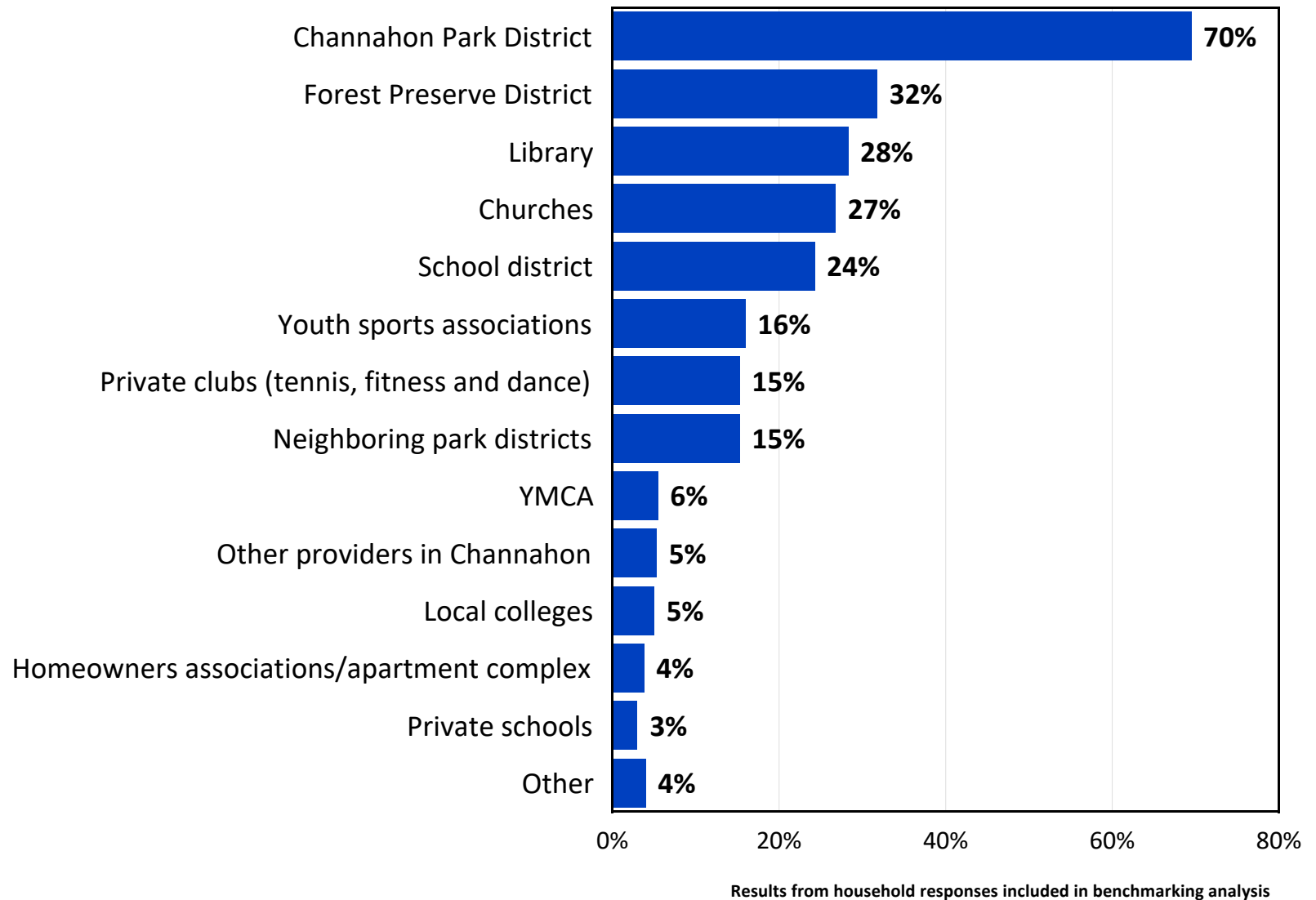


Results from household responses included in benchmarking analysis

Source: ETC Institute (2019)

Q6. What organizations that you and members of your household use for parks and recreation programs, services, and facilities?

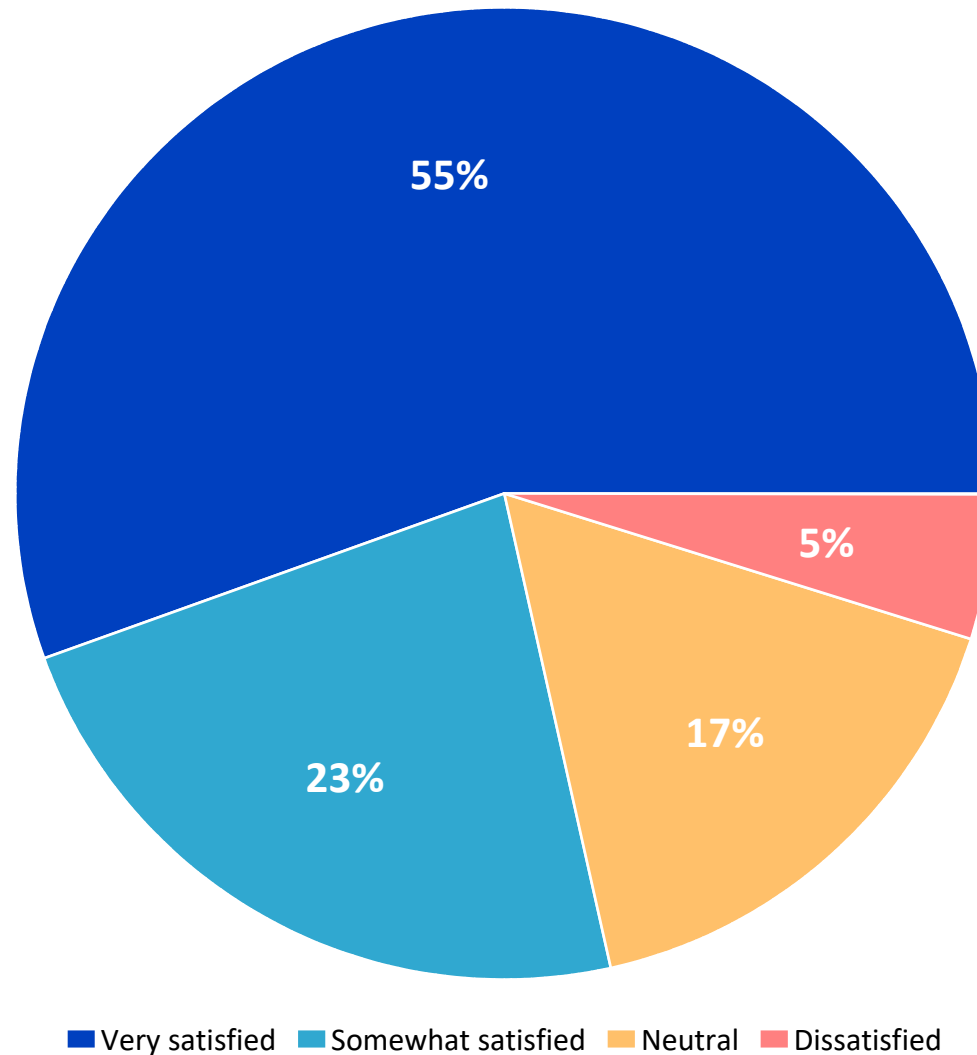
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

Q7. How would you rate the overall value your household receives from Channahon Park District?

by percentage of respondents

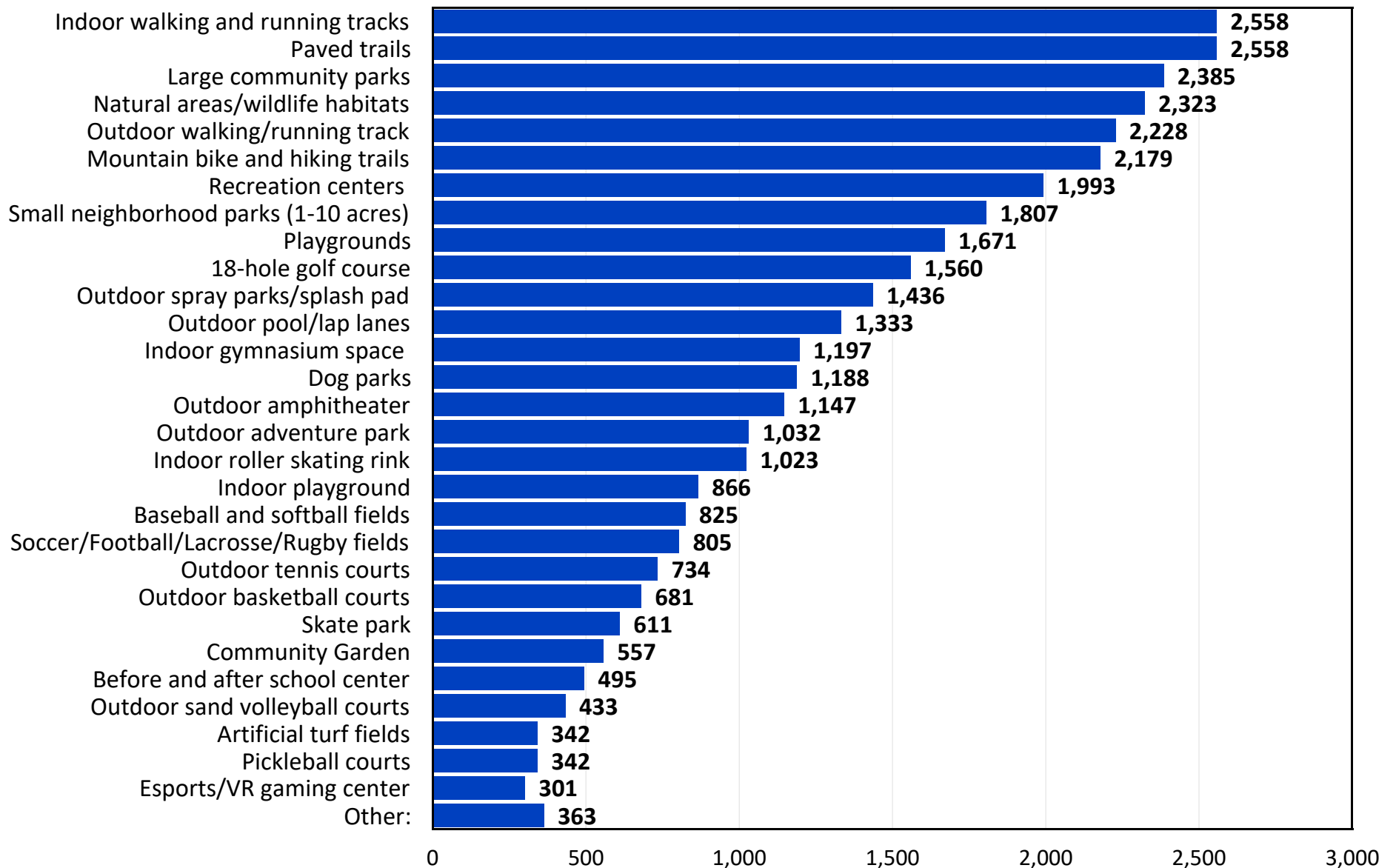


Results from household responses included in benchmarking analysis

Source: ETC Institute (2019)

Q8-1. Estimated Number of Households That Have a Need for Various Facilities

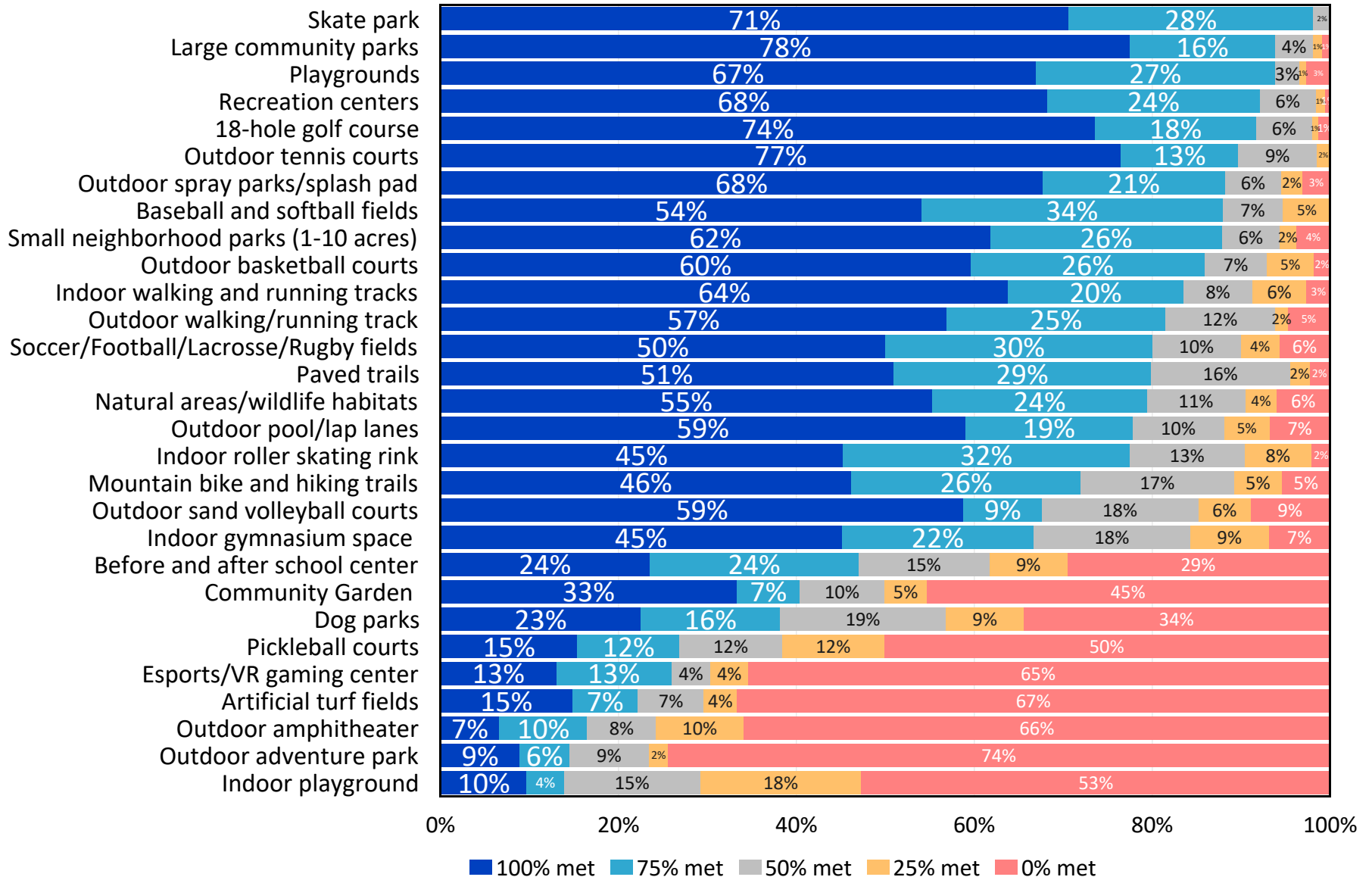
by number of households based on an estimated 4,126 households in the Channahon Park District



Source: ETC Institute (2019)

Q8-2. How Well Facilities Meet the Needs of Respondent Households

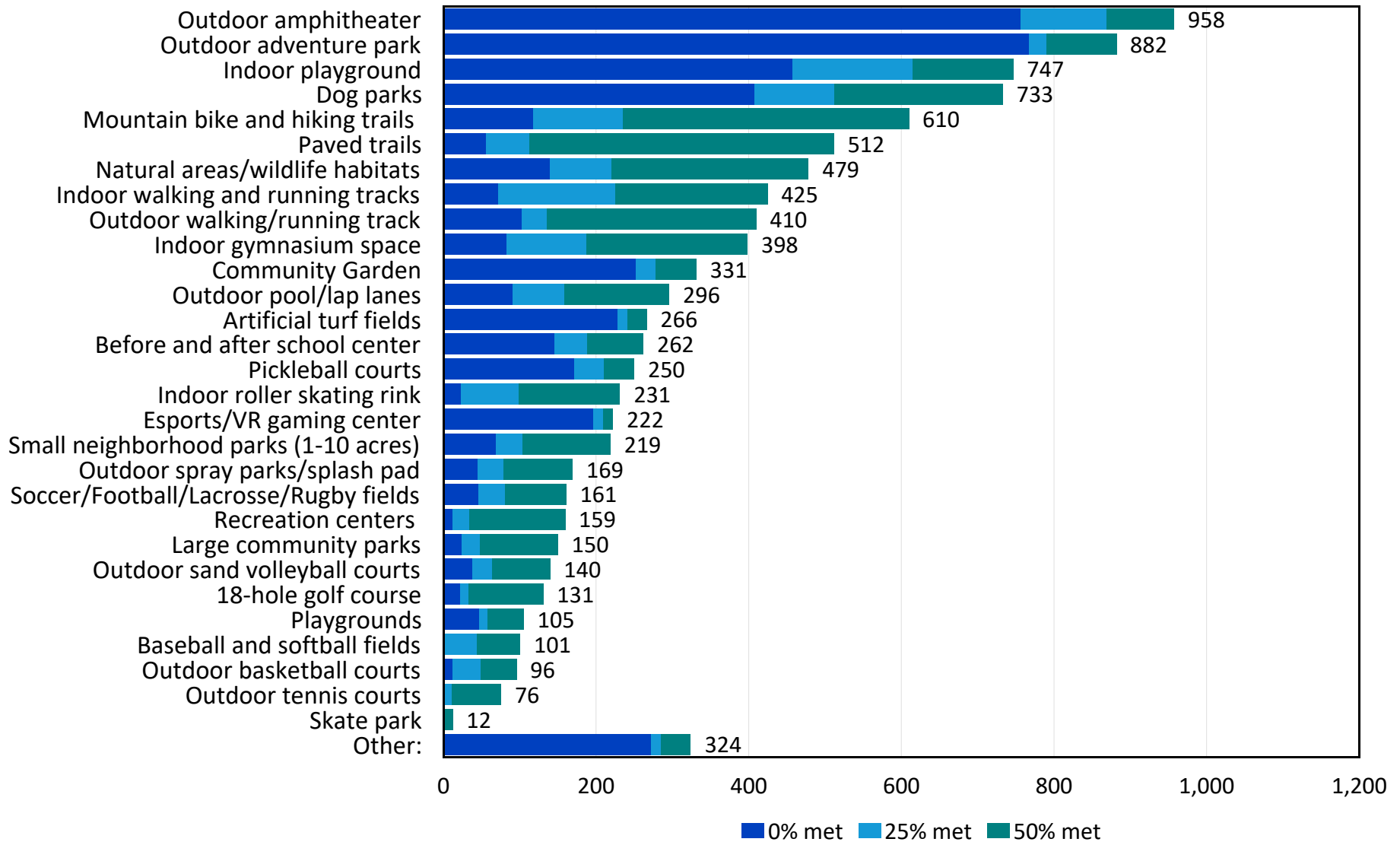
by percentage of respondents with a need for facilities



Source: ETC Institute (2019)

Q8-3. Estimated Number of Households Whose Needs for Facilities Are Being Met 50% or Less

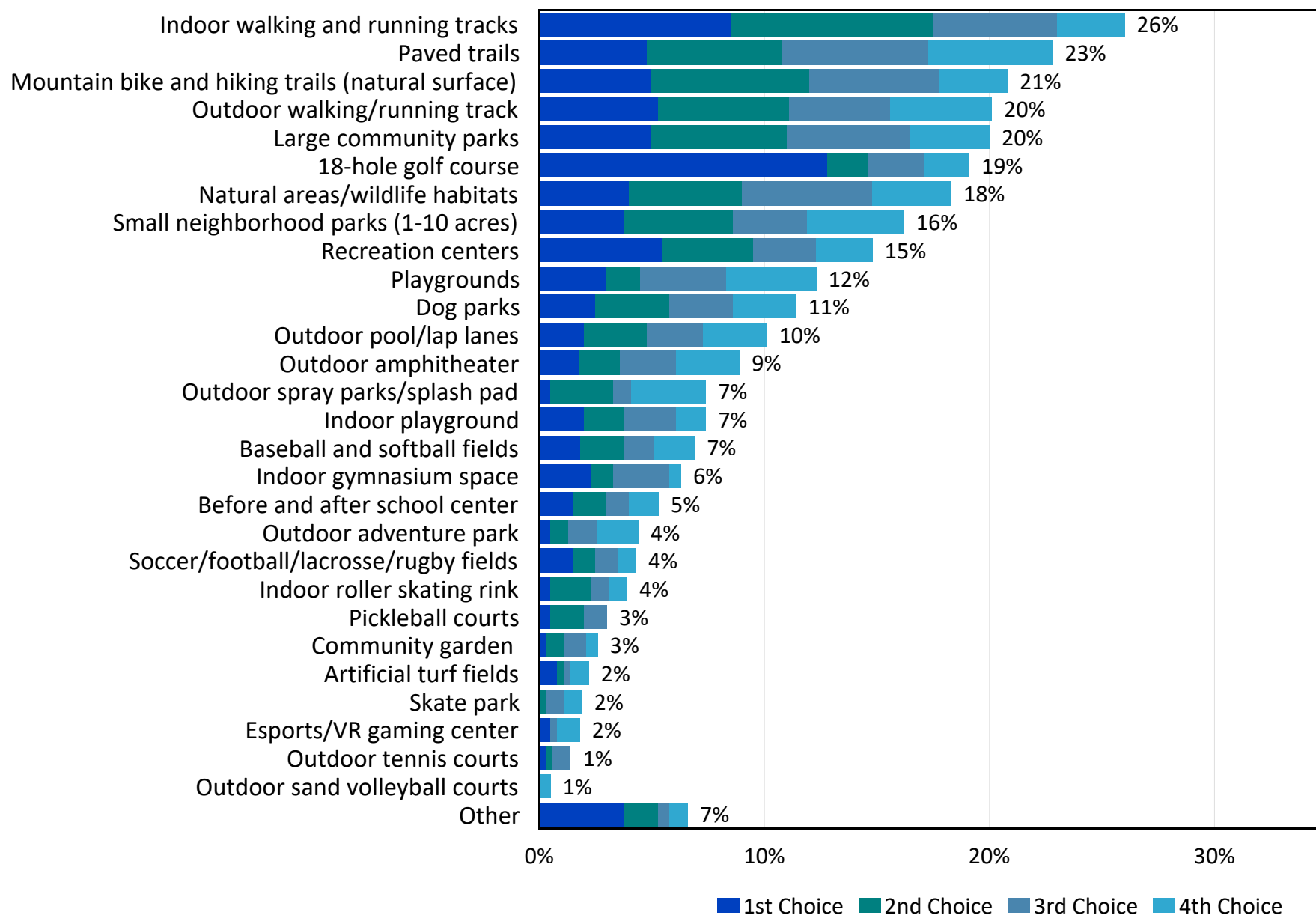
by number of households based on an estimated 4,126 households in the Channahon Park District



Source: ETC Institute (2019)

Q9. Facilities That Are Most Important to Households

by percentage of respondents who selected the items as one of their top four choices

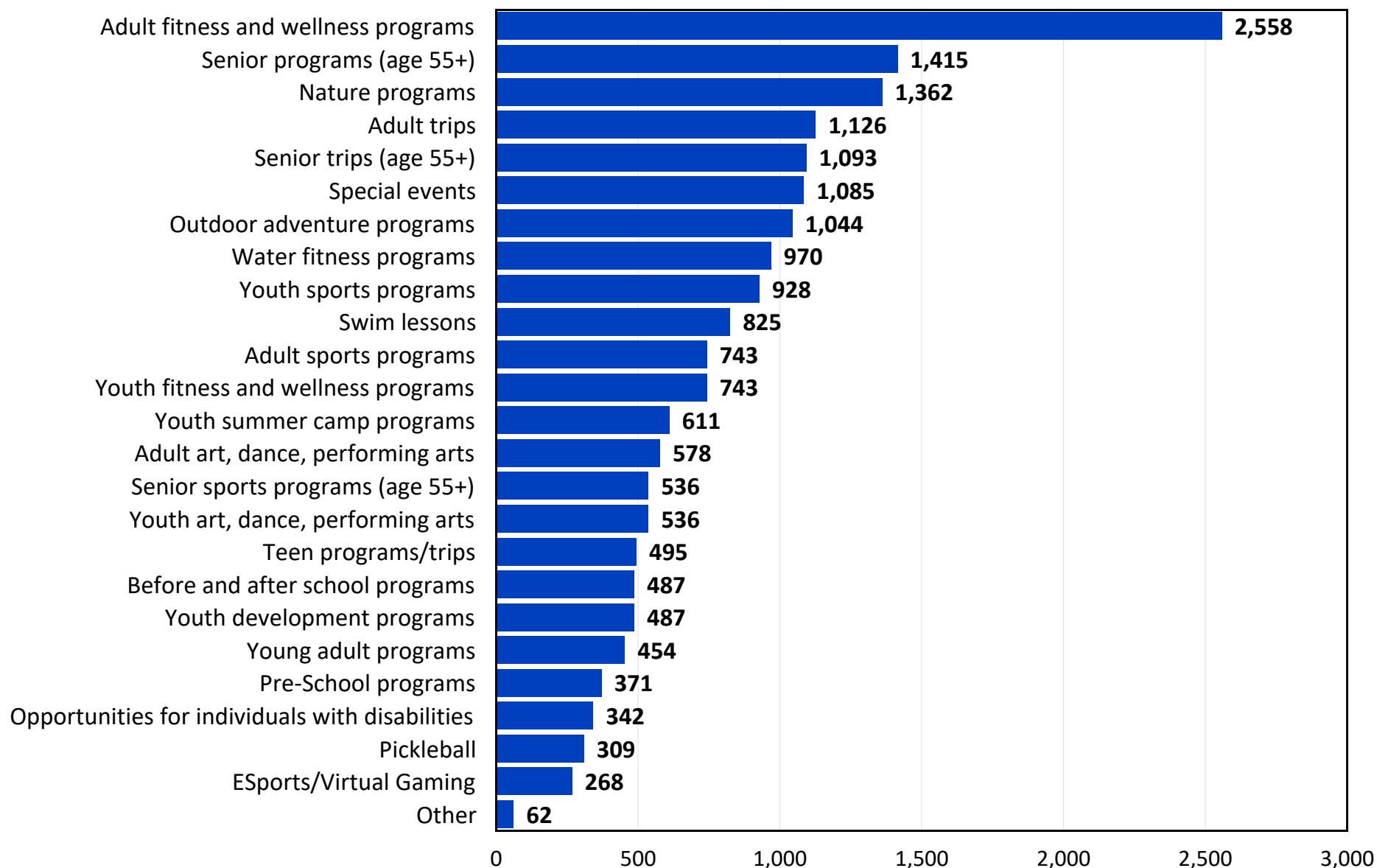


Source: ETC Institute (2019)

Results from household responses included in benchmarking analysis

Q10-1. Estimated Number of Households That Have a Need for Various Programs

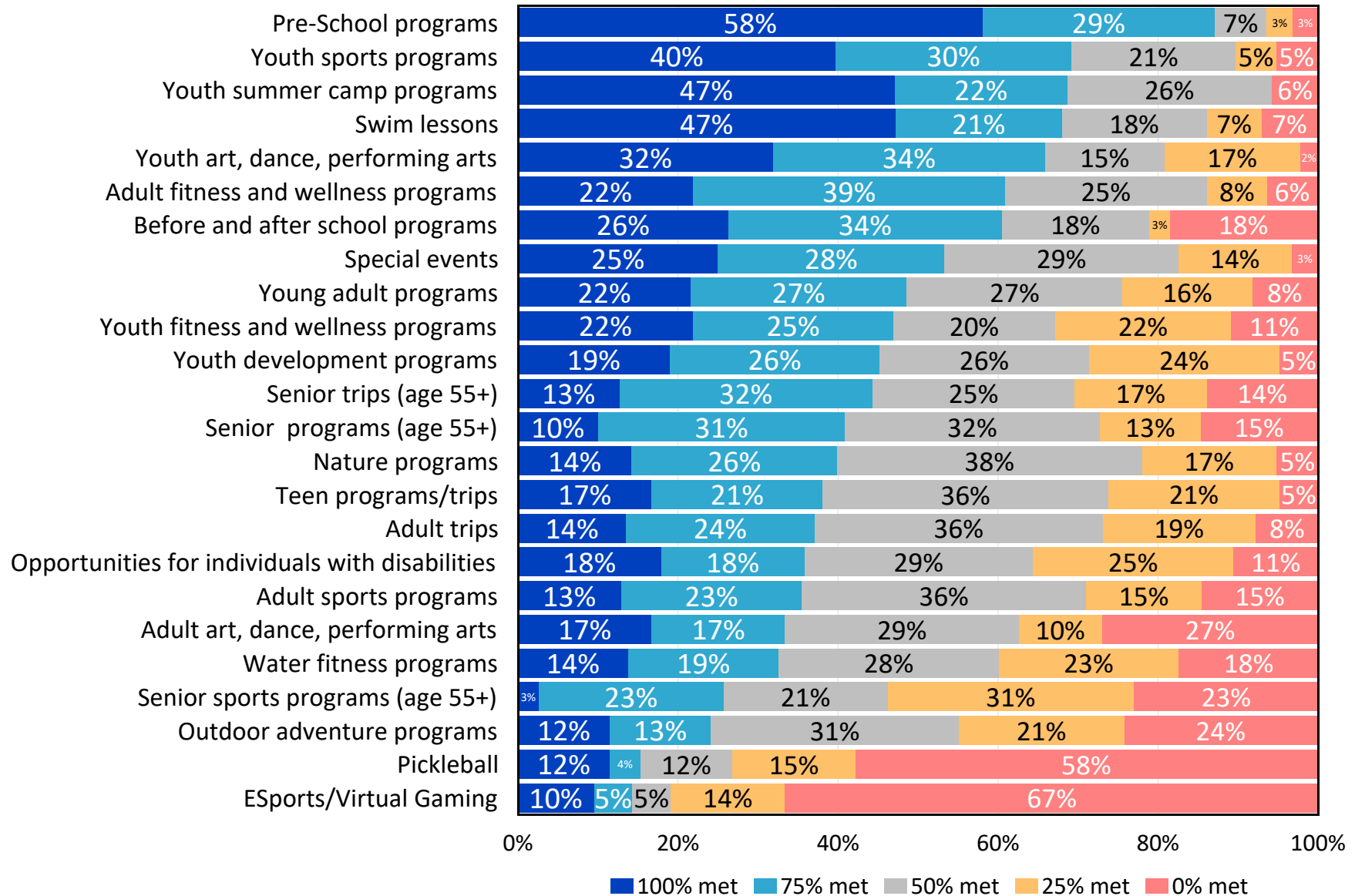
by number of households based on an estimated 4,126 households in the Channahon Park District



Source: ETC Institute (2019)

Q10-2. How Well Programs Meet the Needs of Respondent Households

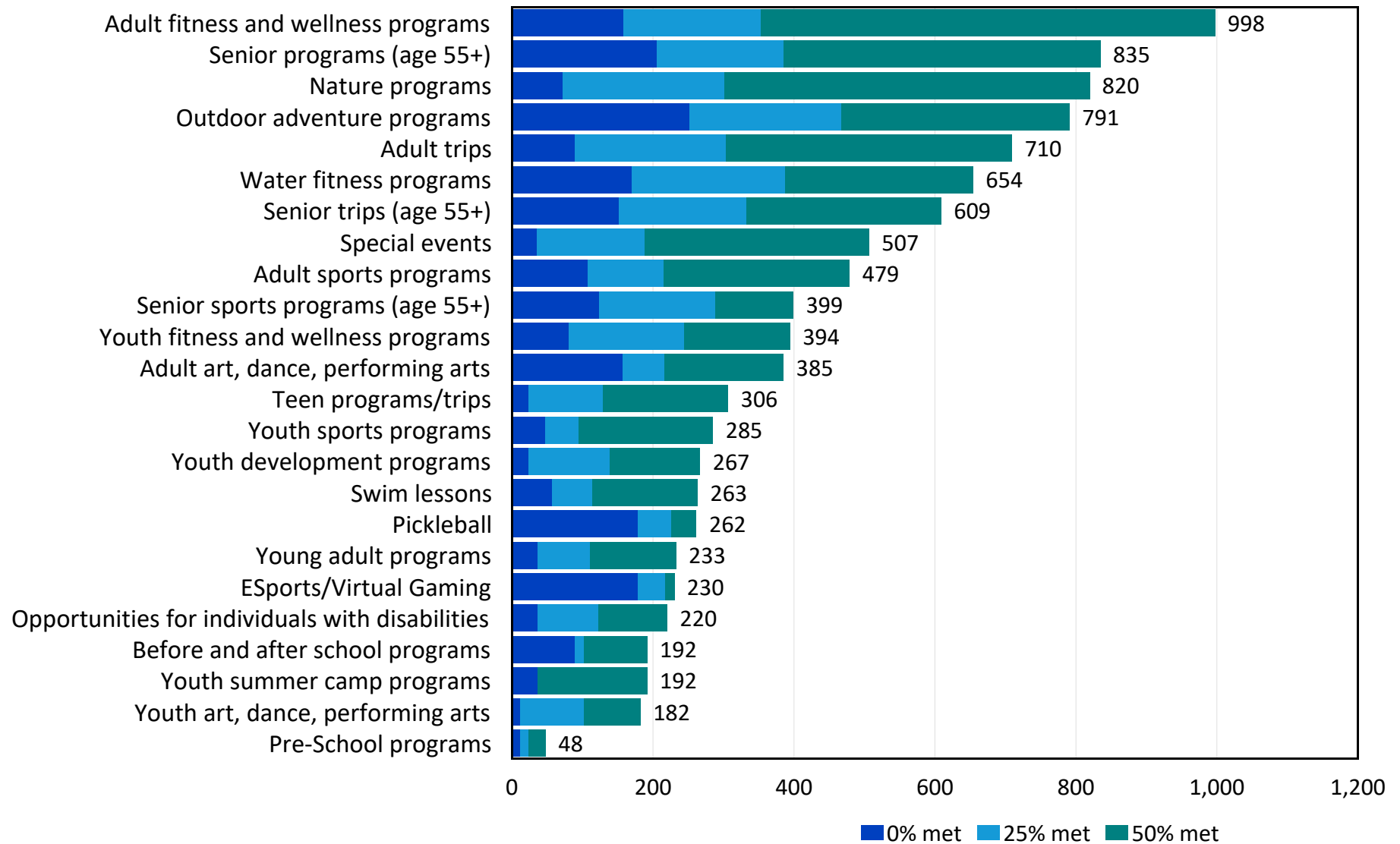
by percentage of respondents with a need for program



Source: ETC Institute (2019)

Q10-3. Estimated Number of Households Whose Needs for Programs Are Being Met 50% or Less

by number of households based on an estimated 4,126 households in the Channahon Park District

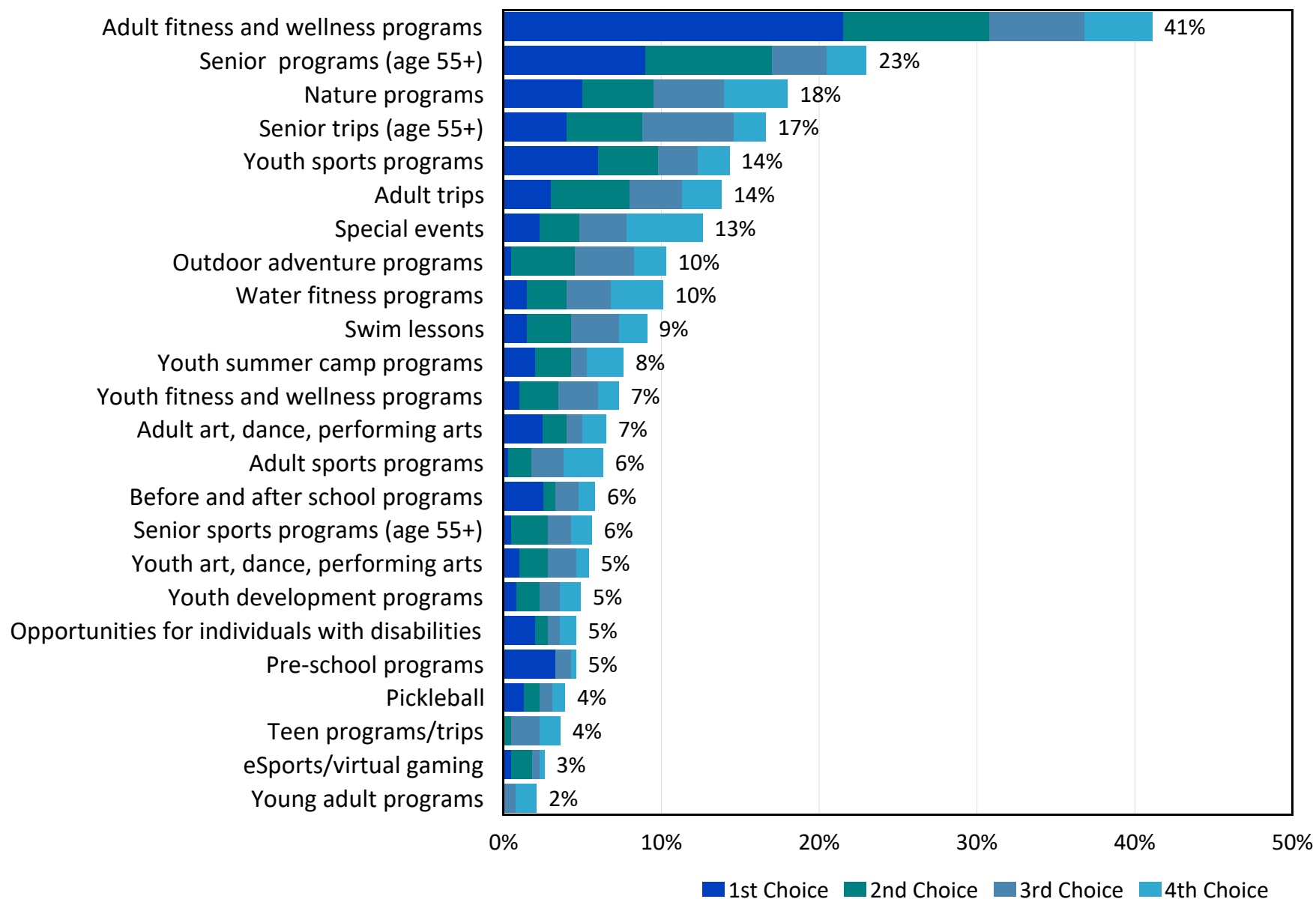


Source: ETC Institute (2019)

Q11. Programs That Are Most Important to Households

by percentage of respondents who selected the program as one of their top four choices

by percentage of household occupants

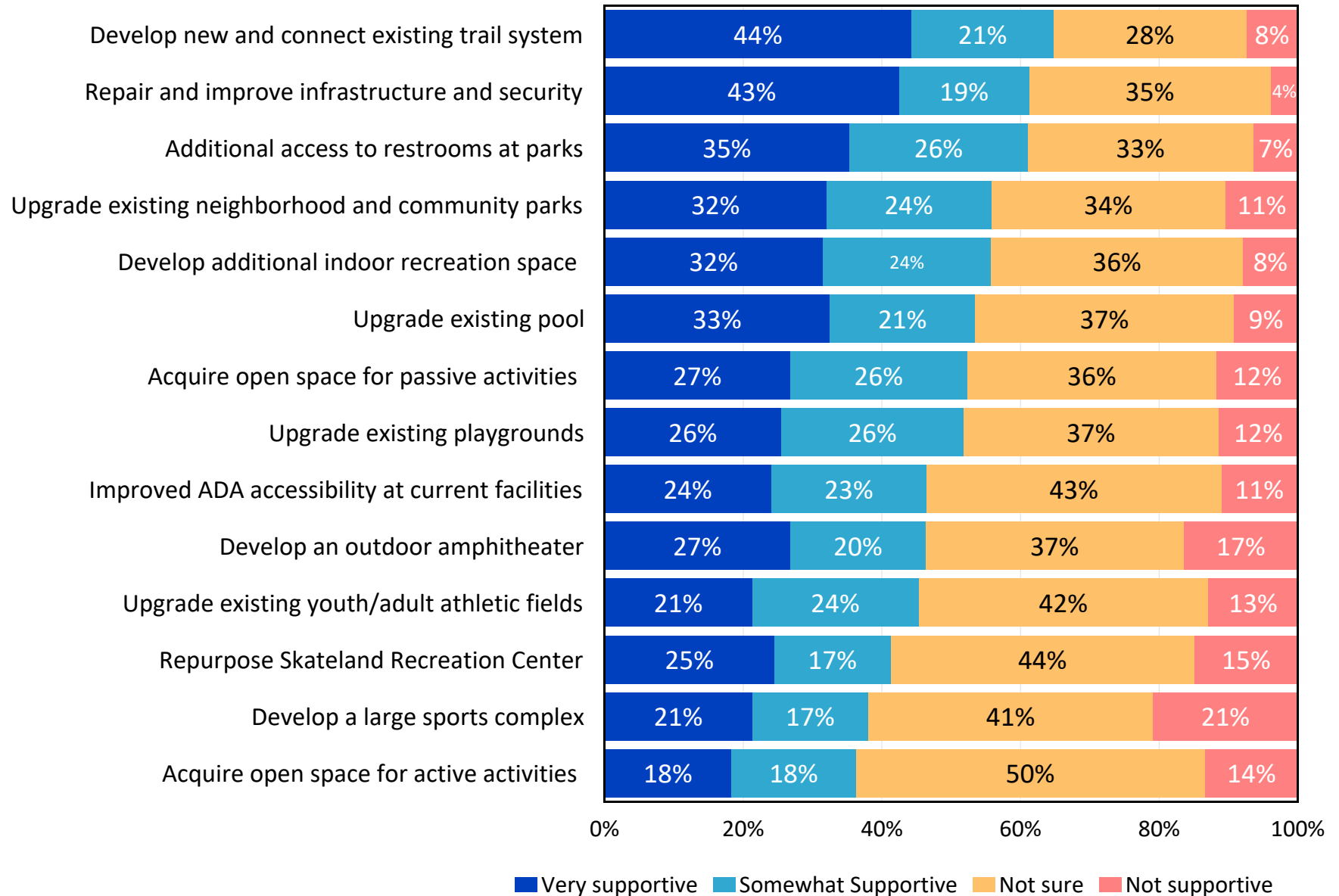


Source: ETC Institute (2019)

Results from household responses included in benchmarking analysis

Q12. How supportive are you of the following projects?

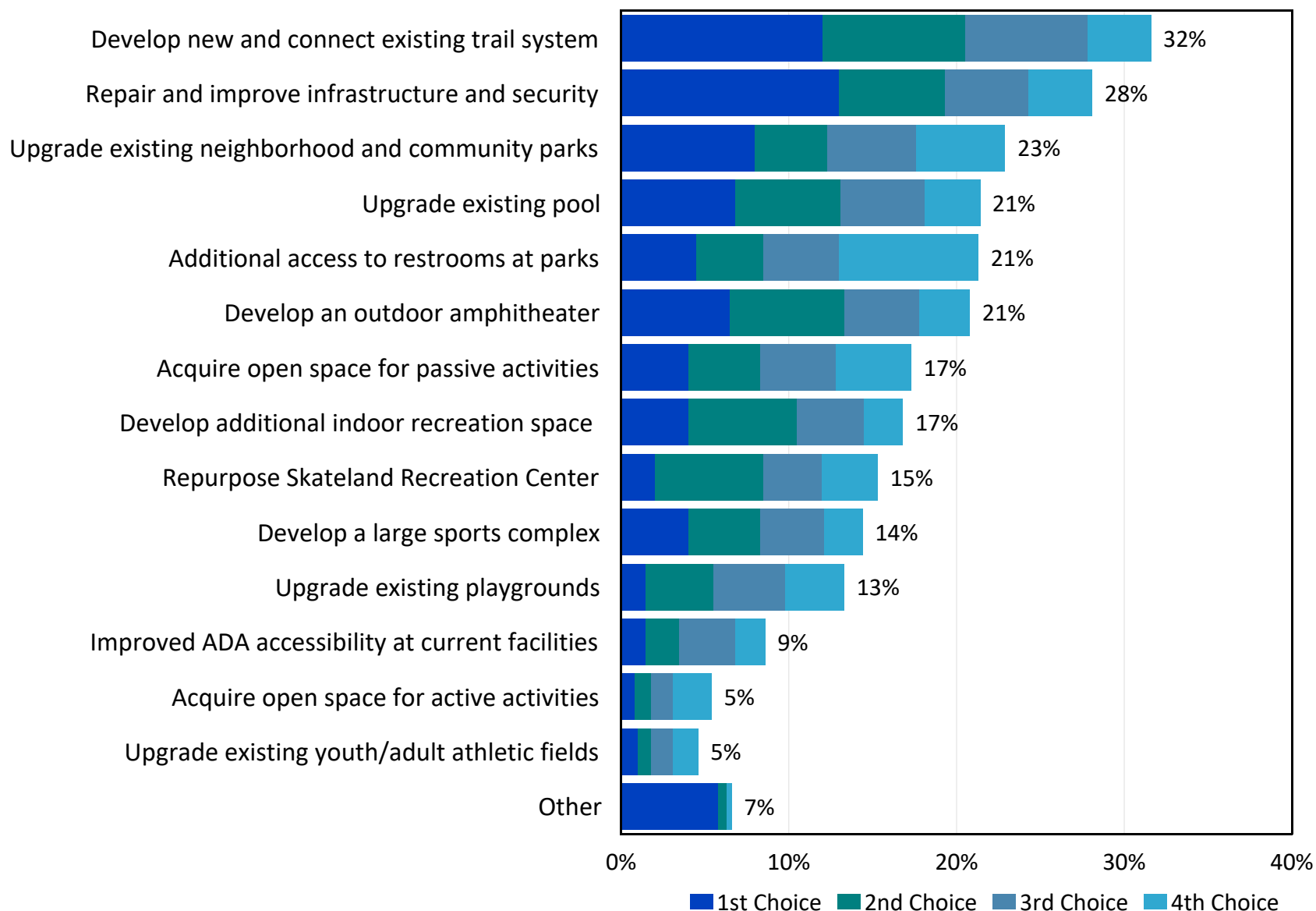
by percentage of respondents



Source: ETC Institute (2019)

Q13. Which projects would you be most willing to fund with your tax dollars?

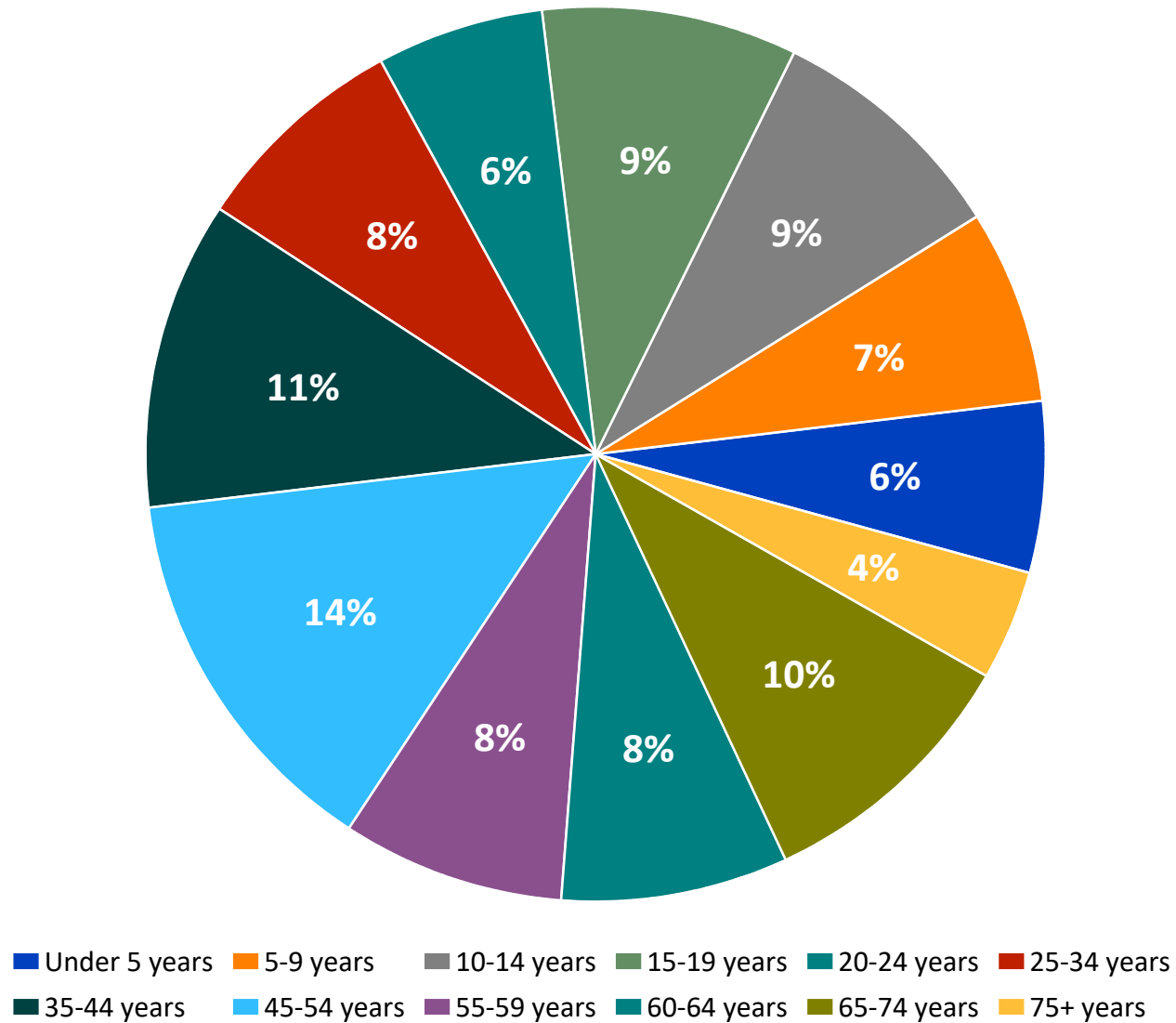
by percentage of respondents who selected the items as one of their top four choices



Source: ETC Institute (2019)

Q14. Demographics: Ages of People in Household

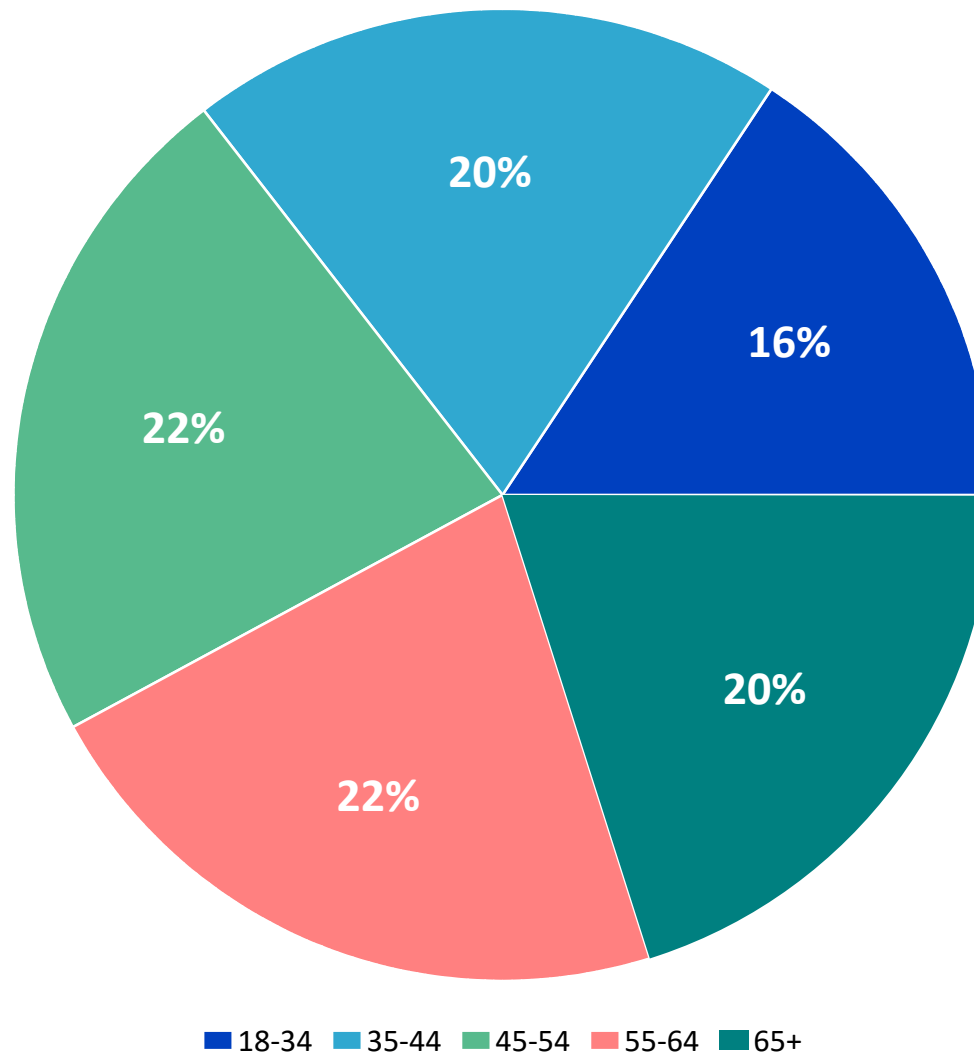
by percentage of household occupants



Source: ETC Institute (2019)

Q15. Demographics: What is your age

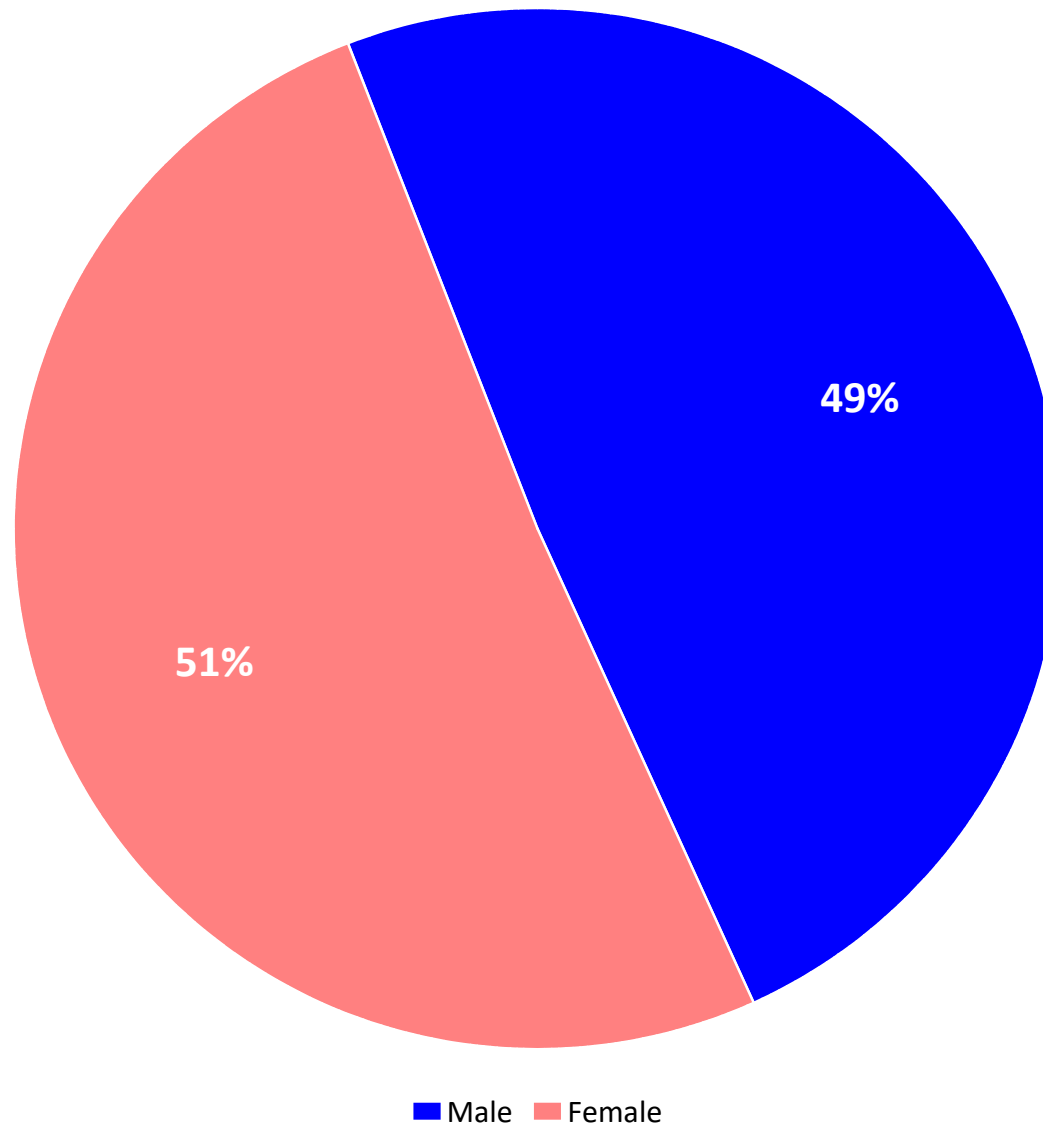
by percentage of respondents



Source: ETC Institute (2019)

Q16. Demographics: What is your gender?

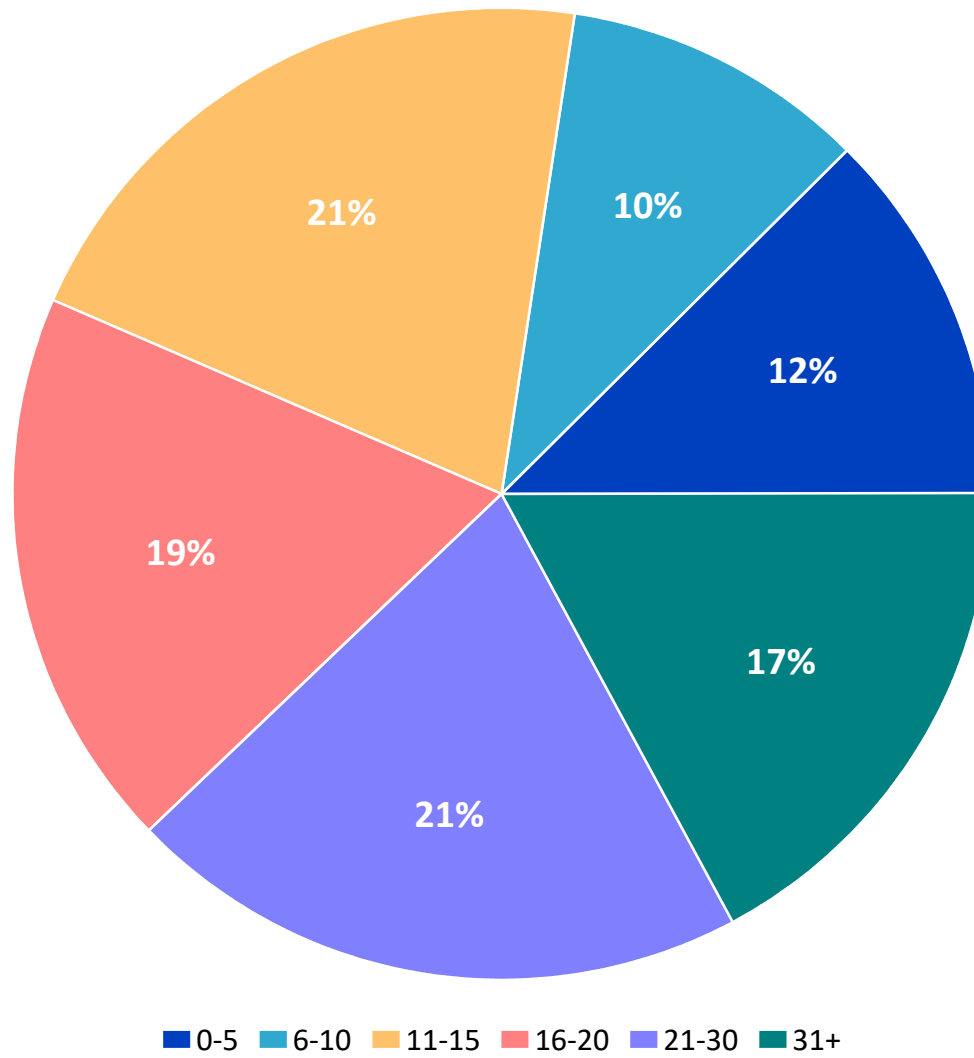
by percentage of respondents



Source: ETC Institute (2019)

Q17. How many years have you lived in the Channahon Park District?

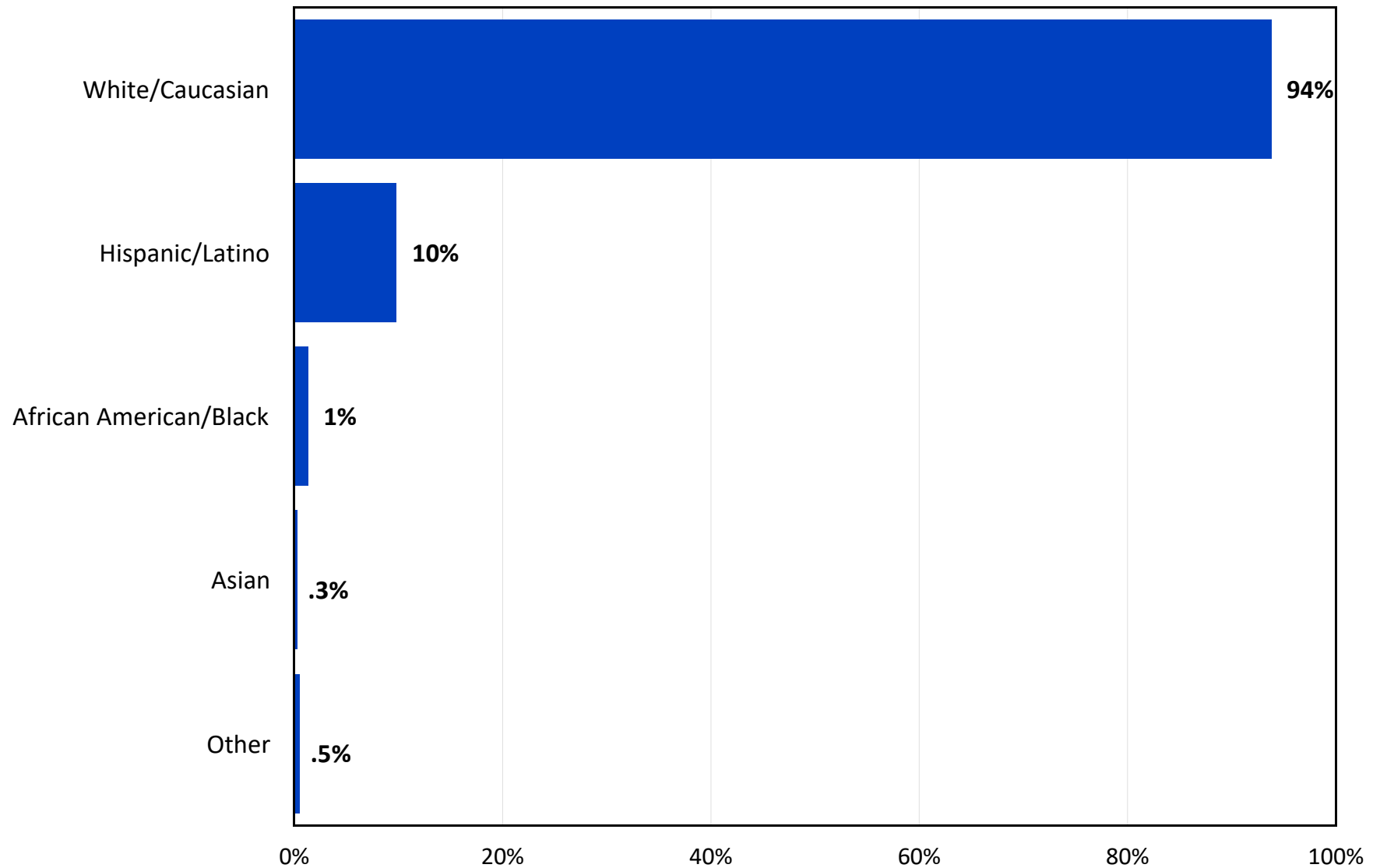
by percentage of respondents



Source: ETC Institute (2019)

Q18. Which of the following best describes your race?

by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

Section 2

Priority Investment Rating

Priority Investment Rating

Channahon Park District

The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide governments with an objective tool for evaluating the priority that should be placed on parks and recreation investments. The Priority Investment Rating was developed by ETC Institute to identify the facilities and programs residents think should receive the highest priority for investment. The priority investment rating reflects the importance residents place on items (sum of top 4 choices) and the unmet needs (needs that are only being partly or not met) for each facility/program relative to the facility/program that rated the highest overall. Since decisions related to future investments should consider both the level of unmet need and the importance of facilities and programs, the PIR weights each of these components equally.

The PIR reflects the sum of the Unmet Needs Rating and the Importance Rating as shown in the equation below:

$$\text{PIR} = \text{UNR} + \text{IR}$$

For example, suppose the Unmet Needs Rating for playgrounds is 26 (out of 100) and the Importance Rating for playgrounds is 47 (out of 100), the Priority Investment Rating for playgrounds would be 73 (out of 200).

How to Analyze the Charts:

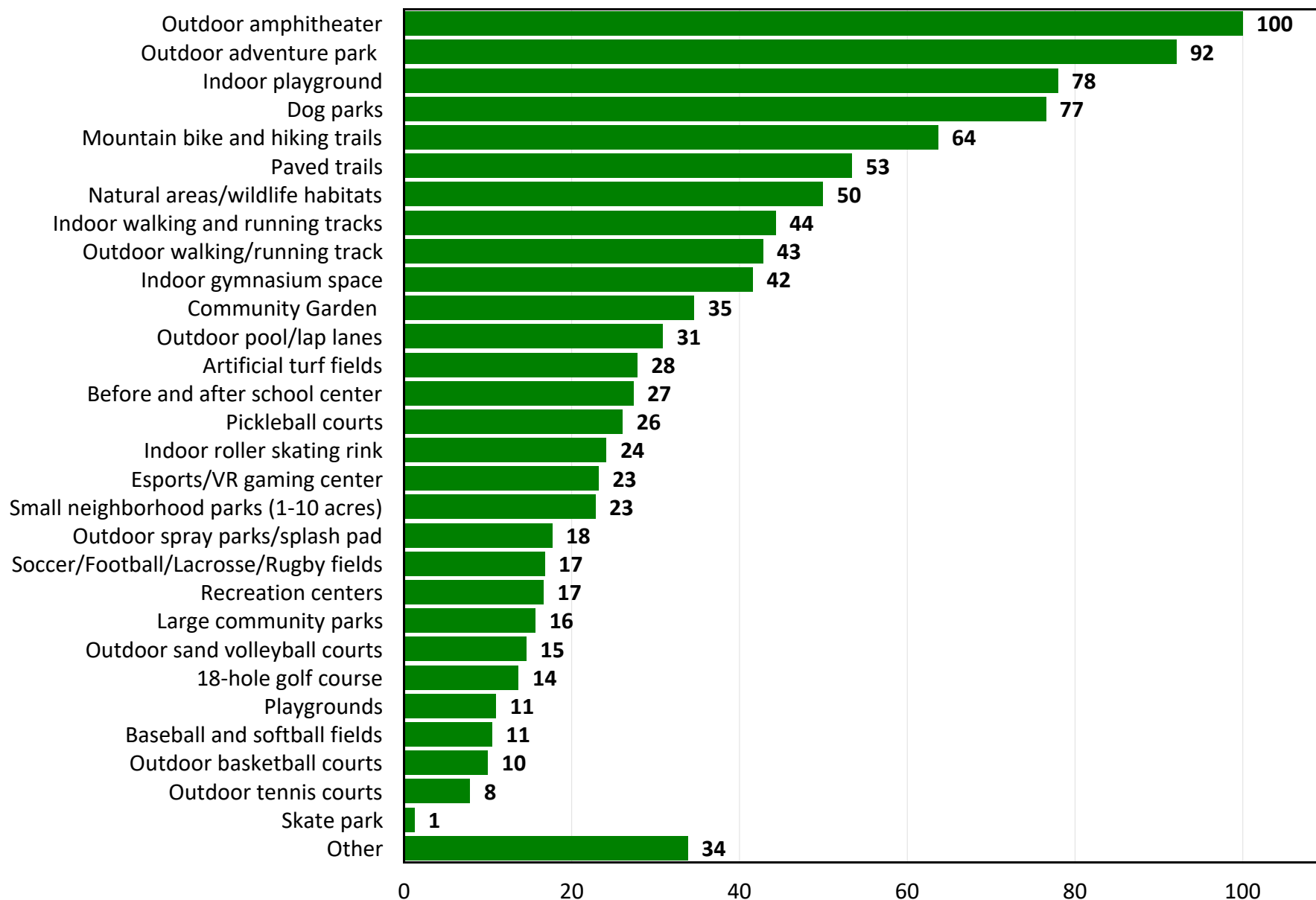
- **High Priority Areas** are those with a PIR of at least 100. A rating of 100 or above generally indicates there is a relatively high level of unmet need and residents generally think it is important to fund improvements in these areas. Improvements in this area are likely to have a positive impact on the greatest number of households.
- **Medium Priority Areas** are those with a PIR of 50-99. A rating in this range generally indicates there is a medium to high level of unmet need or a significant percentage of residents generally think it is important to fund improvements in these areas.
- **Low Priority Areas** are those with a PIR below 50. A rating in this range generally indicates there is a relatively low level of unmet need and residents do not think it is important to fund improvements in these areas. Improvements may be warranted if the needs of very specialized populations are being targeted.

The following pages show the Unmet Needs Rating, Importance Rating, and Priority Investment Rating for facilities and programs.

Unmet Needs Rating for Recreation Facilities

the rating for the item with the most unmet need=100

the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need

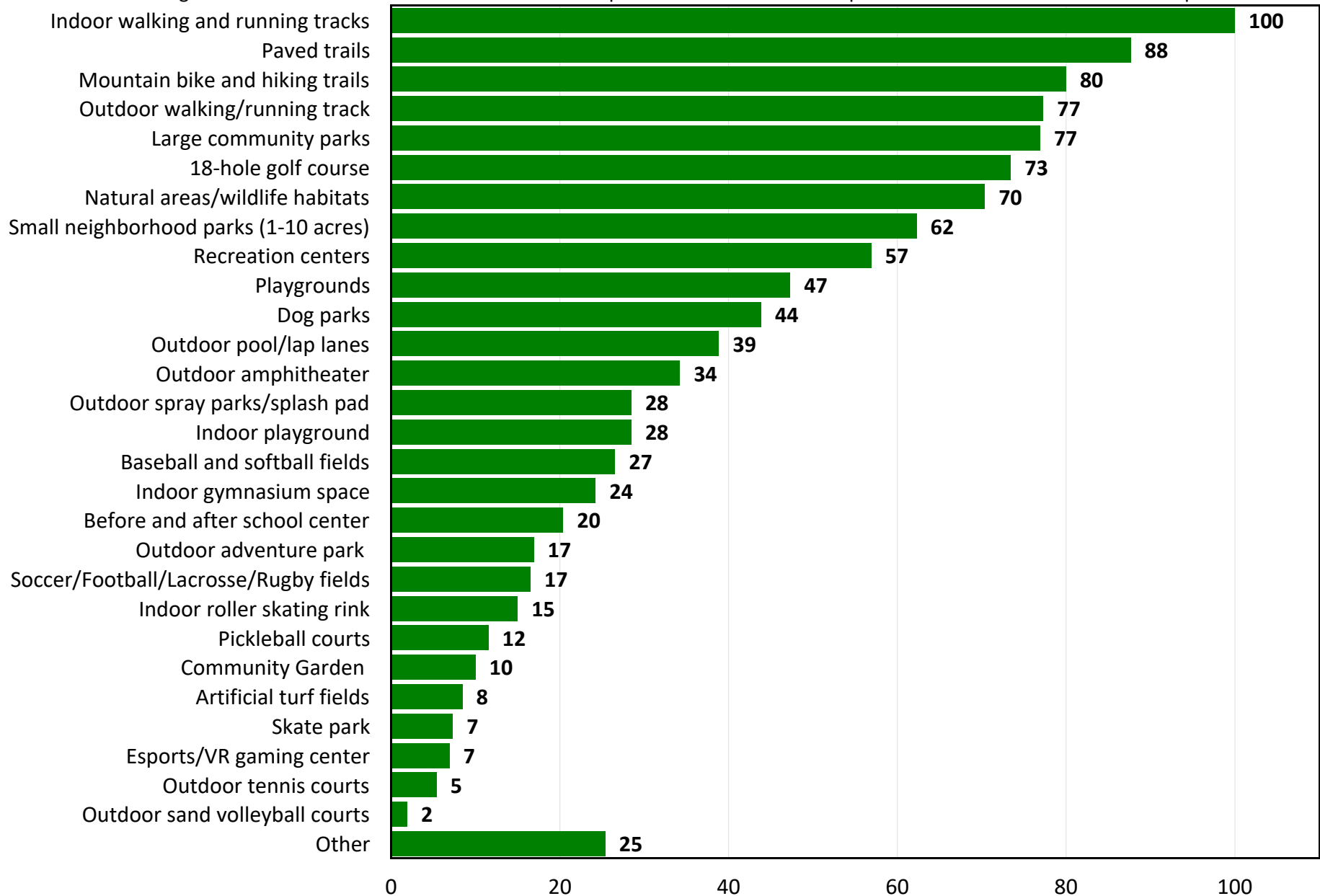


Source: ETC Institute (2019)

Importance Rating for Recreation Facilities

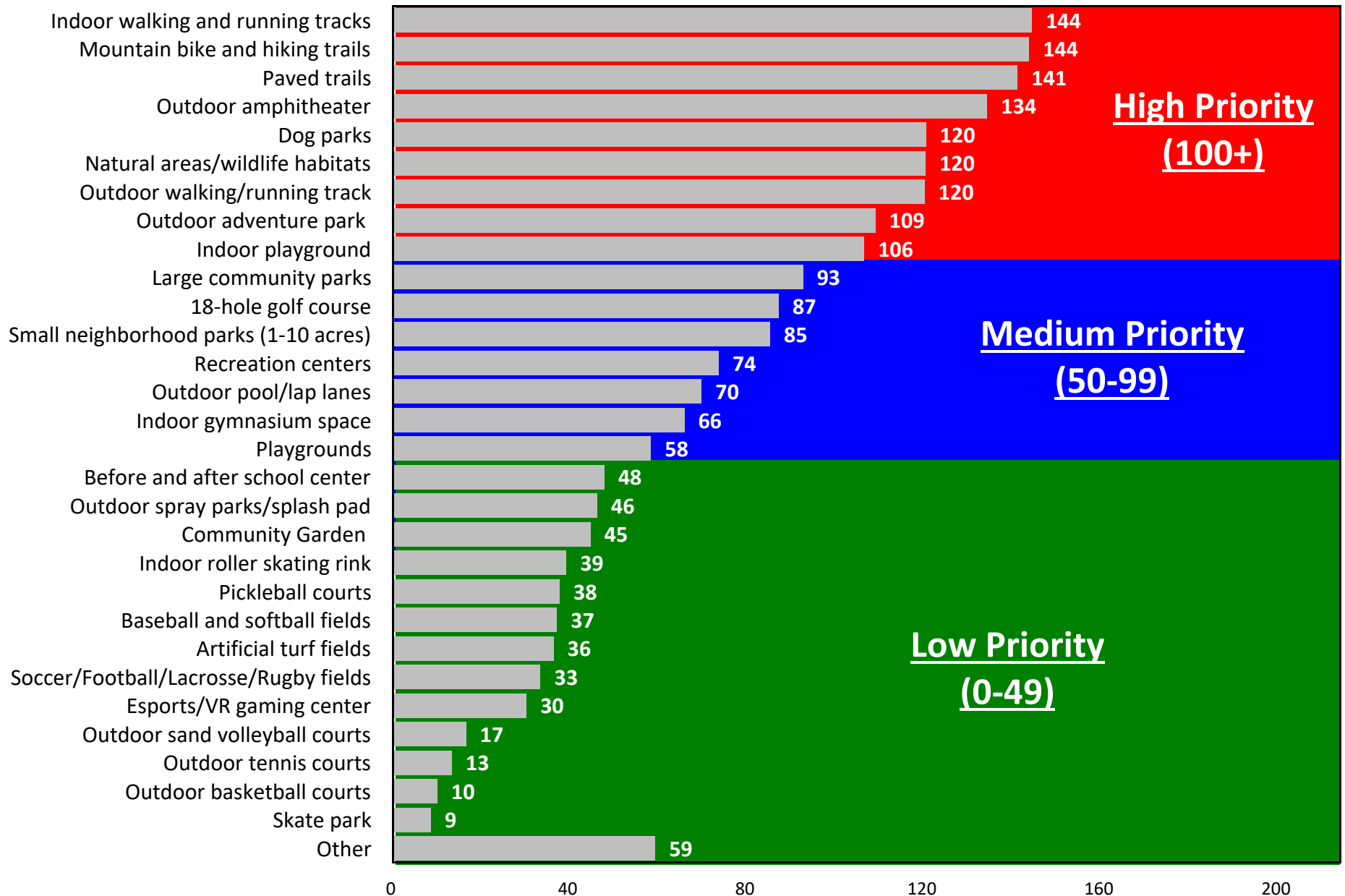
the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



Source: ETC Institute (2019)

Top Priorities for Investment for Facilities Based on the Priority Investment Rating

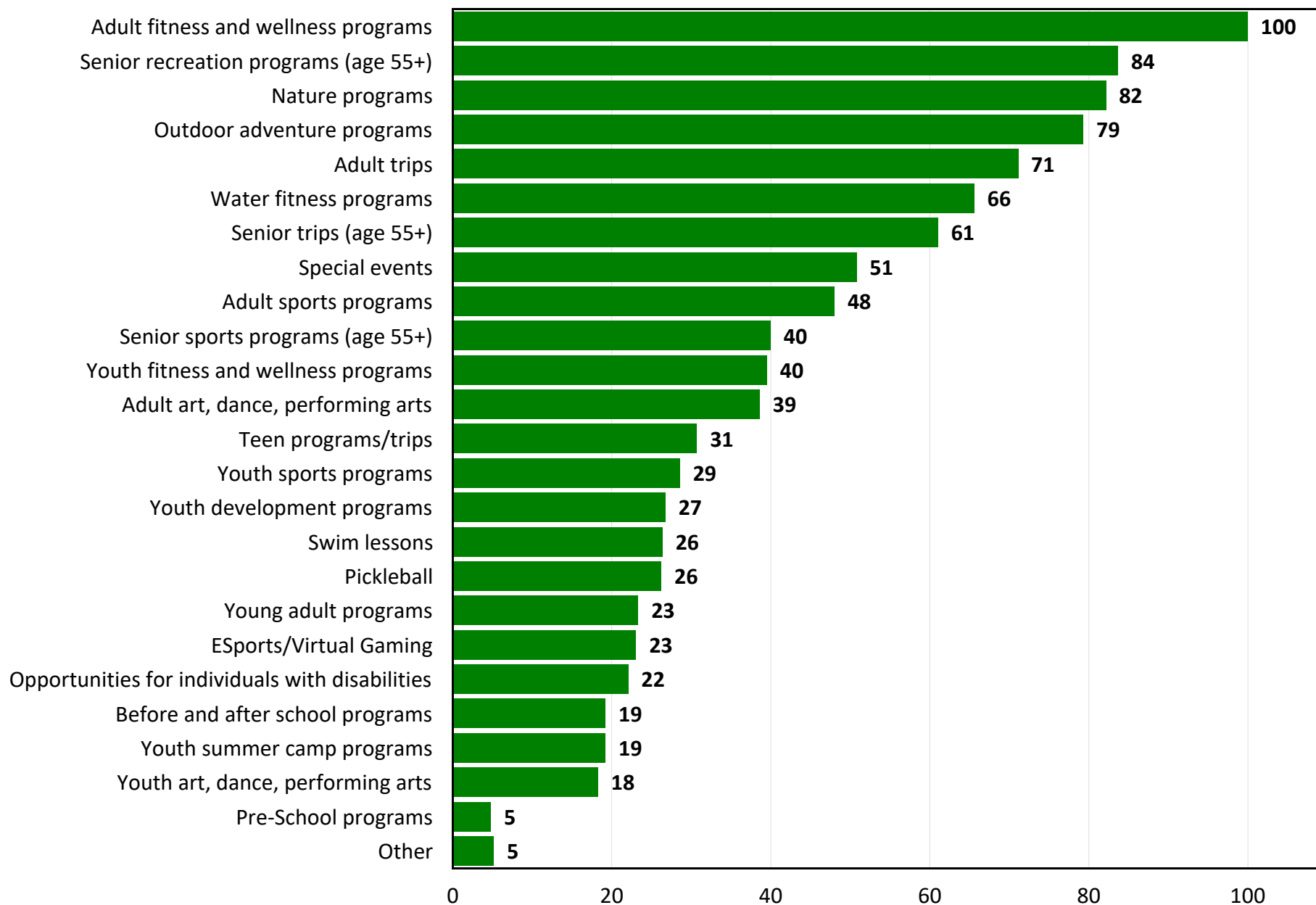


Source: ETC Institute (2019)

Unmet Needs Rating for Programs

the rating for the item with the most unmet need=100

the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need

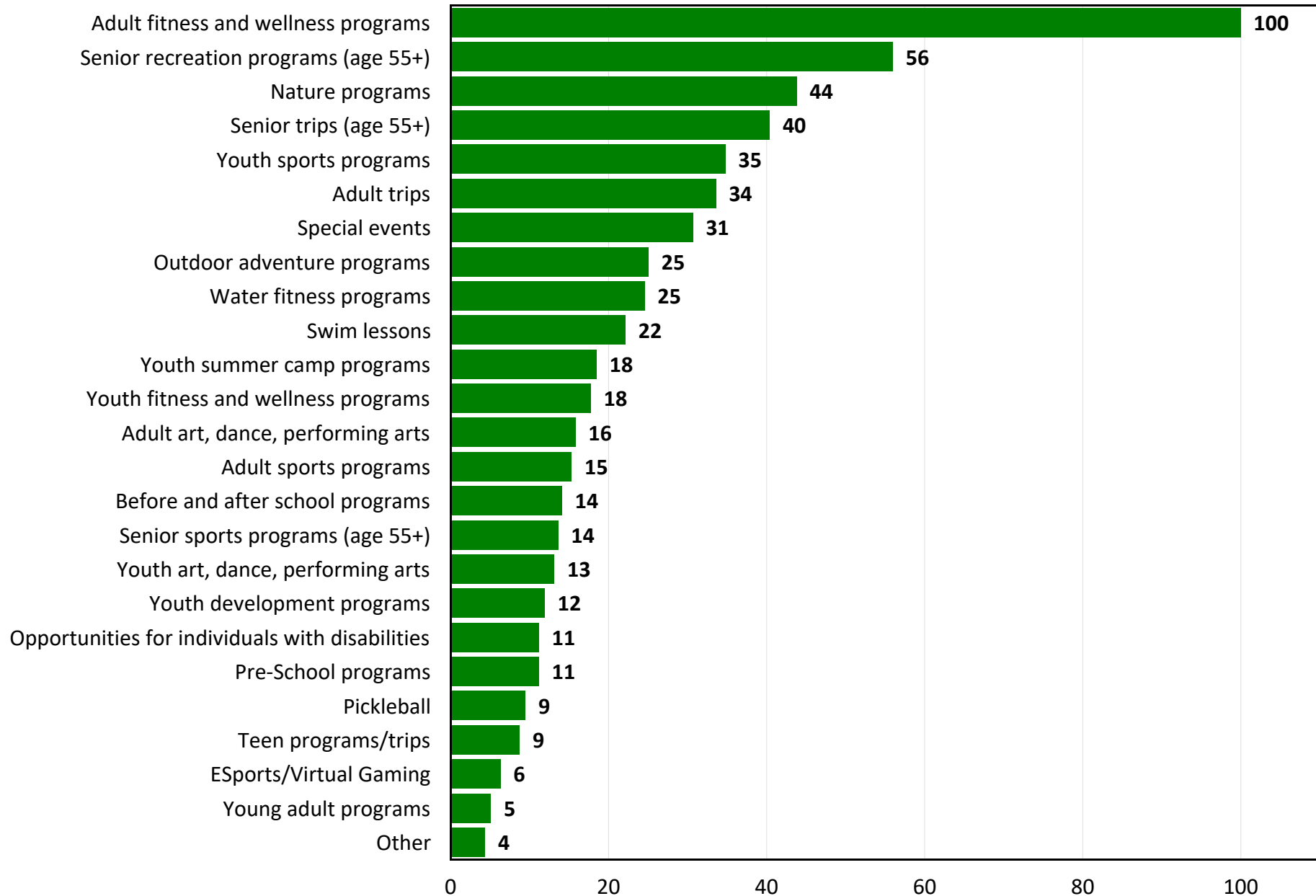


Source: ETC Institute (2019)

Importance Rating for Programs

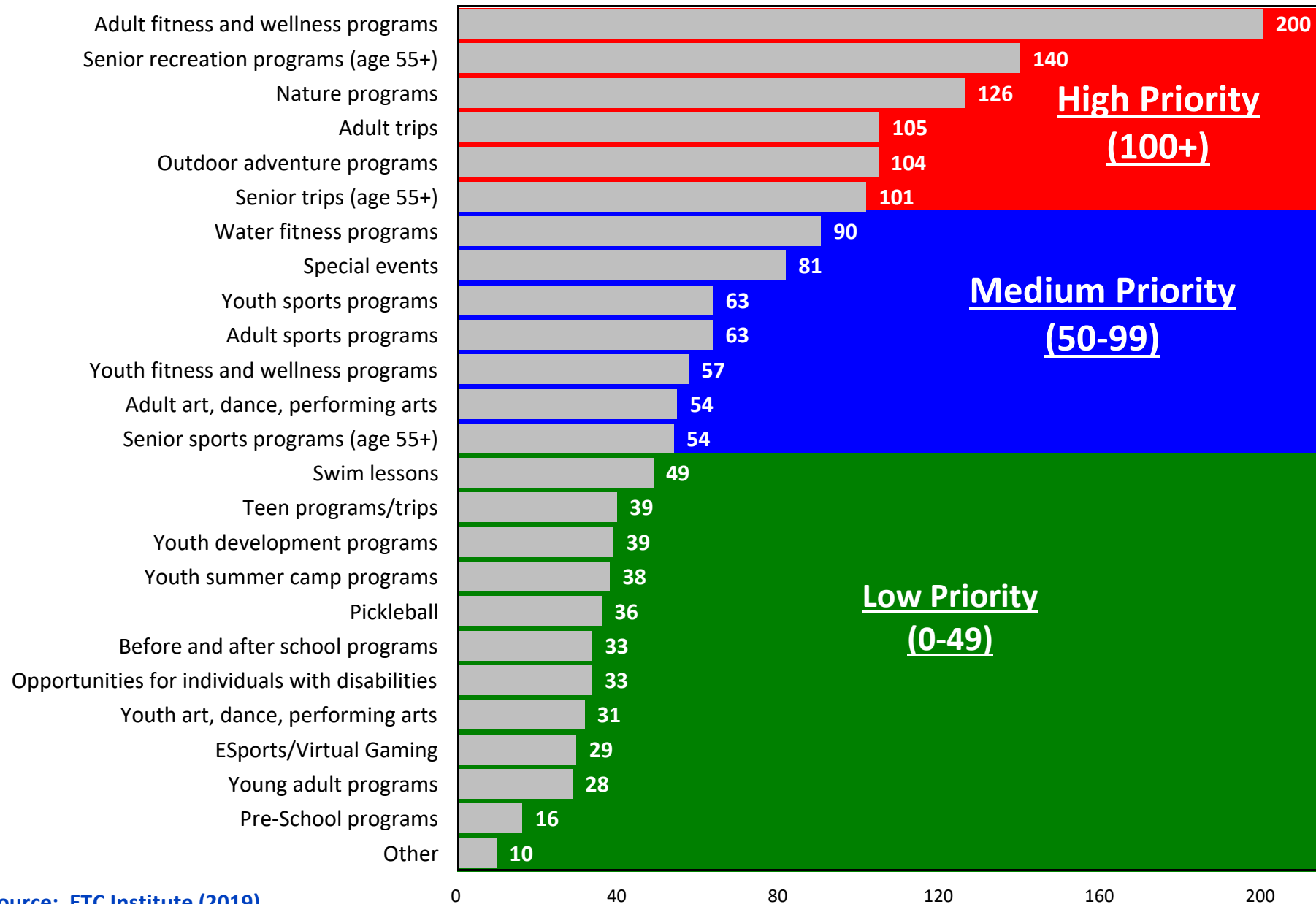
the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



Source: ETC Institute (2019)

Top Priorities for Investment for Programs Based on the Priority Investment Rating



Source: ETC Institute (2019)

Section 3

Benchmarking Data

Benchmarking Summary Report

Channahon Park District

Since 1998, ETC Institute has conducted household surveys for needs assessments, feasibility studies, customer satisfaction, fees and charges comparisons, and other parks and recreation issues in more than 400 communities in 49 states across the country.

The results of these surveys has provided an unparalleled data base of information to compare responses from household residents in client communities to “National Averages” and therefore provide a unique tool to “assist organizations in better decision making.”

Communities within the data base include a full-range of municipal and county governments from 20,000 in population through over 1 million in population. They include communities in warm weather climates and cold weather climates, mature communities and some of the fastest growing cities and counties in the country.

“National Averages” have been developed for numerous strategically important parks and recreation planning and management issues including: customer satisfaction and usage of parks and programs; methods for receiving marketing information; reasons that prevent members of households from using parks and recreation facilities more often; priority recreation programs, parks, facilities and trails to improve or develop; priority programming spaces to have in planned community centers and aquatic facilities; potential attendance for planned indoor community centers and outdoor aquatic centers; etc.

Results from household responses for the Channahon Park District were compared to National Benchmarks to gain further strategic information. A summary of all tabular comparisons is shown on the following page.

Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with Channahon Park District is not authorized without written consent from ETC Institute.

Benchmarking for the Channahon Park District

	Channahon Park District 2019	National Average
Have you or members of your household participated in City/County/Park District recreation programs during the past year?		
Yes	40%	33%
No	61%	67%
Ways respondents learn about recreation programs and activities		
Channahon Park District website	46%	36%
Facebook	39%	25%
Friends and neighbors	36%	48%
Newspaper articles/advertisements	24%	16%
Flyers at Park District facilities	18%	22%
Park District email	12%	16%
Parks/Rec staff	7%	6%
Organizations used for parks and recreation programs and facilities		
Channahon Park District	70%	50%
Forest Preserve District	32%	58%
Library	28%	0%
Churches	27%	25%
School district	24%	25%
Youth sports associations	16%	14%
Neighboring park districts	15%	28%
Private clubs (tennis, fitness and dance)	15%	23%
YMCA	6%	17%
Local colleges	5%	18%
Homeowners associations/apartment complex	4%	14%
Private schools	3%	12%

Benchmarking for the Channahon Park District

	Channahon Park District 2019	National Average
Parks and recreation facilities that respondent households have a need for		
Indoor walking and running tracks	62%	37%
Large community parks	58%	51%
Natural areas/wildlife habitats	56%	55%
Mountain bike and hiking trails (natural surface)	53%	22%
Recreation centers (e.g. Arrowhead Recreation Center)	48%	28%
Small neighborhood parks (1-10 acres)	44%	53%
Playgrounds	41%	40%
18-hole golf course	38%	22%
Outdoor spray parks/splash pad	35%	24%
Outdoor pool/lap lanes	32%	29%
Indoor gymnasium space	29%	28%
Dog parks	29%	30%
Outdoor amphitheater	28%	31%
Baseball and softball fields	20%	18%
Soccer/Football/Lacrosse/Rugby fields	20%	21%
Outdoor tennis courts	18%	21%
Skate park	15%	11%
Community Garden (i.e. garden plots for residents)	14%	14%
Outdoor sand volleyball courts	11%	15%

Benchmarking for the Channahon Park District

	Channahon Park District 2019	National Average
Most important parks and recreation facilities (sum of top choices)		
Indoor walking and running tracks	26%	15%
Mountain bike and hiking trails (natural surface)	21%	33%
Large community parks	20%	19%
18-hole golf course	19%	9%
Natural areas/wildlife habitats	18%	24%
Small neighborhood parks (1-10 acres)	16%	24%
Recreation centers (e.g. Arrowhead Recreation Center)	15%	10%
Playgrounds	12%	17%
Dog parks	11%	16%
Outdoor pool/lap lanes	10%	12%
Outdoor amphitheater	9%	8%
Outdoor spray parks/splash pad	7%	8%
Baseball and softball fields	7%	5%
Indoor gymnasium space	6%	5%
Soccer/football/lacrosse/rugby fields	4%	7%
Community garden (i.e. garden plots for residents)	3%	9%
Skate park	2%	2%
Outdoor tennis courts	1%	6%
Outdoor sand volleyball courts	1%	2%

Benchmarking for the Channahon Park District

	Channahon Park District 2019	National Average
Programs and amenities that respondent households have a need for		
Adult fitness and wellness programs	62%	48%
Nature programs	33%	30%
Special events	26%	39%
Water fitness programs	24%	26%
Youth sports programs	23%	22%
Swim lessons	20%	22%
Adult sports programs	18%	23%
Youth fitness and wellness programs	18%	17%
Youth summer camp programs	15%	19%
Adult art, dance, performing arts	14%	21%
Senior sports programs (age 55+)	13%	26%
Youth art, dance, performing arts	13%	16%
Before and after school programs	12%	16%
Pre-School programs	9%	13%
Opportunities for individuals with disabilities	8%	10%
Most important programs and amenities (sum of top choices)		
Adult fitness and wellness programs	41%	30%
Nature programs	18%	14%
Senior trips (age 55+)	17%	16%
Youth sports programs	14%	12%
Special events	13%	21%
Water fitness programs	10%	11%
Youth summer camp programs	8%	8%
Youth fitness and wellness programs	7%	6%
Adult art, dance, performing arts	7%	9%
Adult sports programs	6%	10%
Before and after school programs	6%	8%
Youth art, dance, performing arts	5%	5%
Opportunities for individuals with disabilities	5%	4%
Pre-school programs	5%	7%
Teen programs/trips	4%	6%

Benchmarking for the Channahon Park District

	Channahon Park District 2019	National Average
Reasons preventing the use of parks and recreation facilities and programs more often		
Program times are not convenient	26%	18%
Not enough time	24%	32%
Fees are too high	18%	15%
Program or facility not offered	12%	18%
Facilities' operating hours not convenient	7%	9%
I do not know what is being offered	6%	35%
Lack of quality programs	6%	10%
Use other agencies	6%	10%
Facilities do not have right equipment	6%	9%
Class full	5%	5%
Use facilities in other communities	4%	11%
Facilities are not well maintained	3%	10%
Poor customer service by staff	3%	3%
I do not know locations of facilities	2%	14%
Too far from our residence	2%	14%
Security is insufficient	2%	9%
Lack of parking	1%	7%
Registration for programs is difficult	1%	3%
Accessibility/transportation	1%	3%
Satisfaction with the overall value received from the Channahon Park District?		
Very satisfied	55%	24%
Somewhat satisfied	23%	35%
Neutral	17%	22%
Somewhat dissatisfied	3%	6%
Very dissatisfied	2%	3%

Section 4

Tabular Data

Q1(1-14). Please indicate if you or any member of your household has used any of the following Channahon Park District parks during the past 12 months.

(N=400)

	Yes	No
Q1-1. Al Wood Park	3.0%	97.0%
Q1-2. Amberleigh Park	5.8%	94.3%
Q1-3. Arroyo Trails	20.3%	79.8%
Q1-4. Bluff Park	10.8%	89.3%
Q1-5. Central Park	57.3%	42.8%
Q1-6. Community Park	56.3%	43.8%
Q1-7. Deer Path Park	9.5%	90.5%
Q1-8. Diamond Park	4.0%	96.0%
Q1-9. Dupage Park	5.3%	94.8%
Q1-10. Henneberry Park	13.3%	86.8%
Q1-11. Ridge Park	2.5%	97.5%
Q1-12. Swifton Park	1.8%	98.3%
Q1-13. Yellow Pine Park	4.5%	95.5%
Q1-14. Other park	4.8%	95.3%

Q1(1-14). If "YES," please rate the condition of the park.

(N=293)

	Excellent	Good	Fair	Poor
Q1-1. Al Wood Park	58.3%	33.3%	8.3%	0.0%
Q1-2. Amberleigh Park	34.8%	60.9%	4.3%	0.0%
Q1-3. Arroyo Trails	49.4%	36.4%	6.5%	7.8%
Q1-4. Bluff Park	40.5%	47.6%	7.1%	4.8%
Q1-5. Central Park	67.3%	31.8%	0.0%	0.9%
Q1-6. Community Park	63.8%	31.7%	4.6%	0.0%
Q1-7. Deer Path Park	54.1%	37.8%	8.1%	0.0%
Q1-8. Diamond Park	50.0%	37.5%	6.3%	6.3%
Q1-9. Dupage Park	57.1%	14.3%	19.0%	9.5%
Q1-10. Henneberry Park	46.2%	46.2%	7.7%	0.0%
Q1-11. Ridge Park	60.0%	20.0%	20.0%	0.0%
Q1-12. Swifton Park	28.6%	14.3%	14.3%	42.9%
Q1-13. Yellow Pine Park	22.2%	66.7%	11.1%	0.0%
Q1-14. Other park	42.1%	42.1%	15.8%	0.0%

Q1(15-21). Please indicate if you or any member of your household has used any of the following Channahon Park District facilities during the past 12 months.

(N=400)

	Yes	No
Q1-15. Arrowhead Community Center	50.3%	49.8%
Q1-16. Heritage Bluffs Golf Club	34.5%	65.5%
Q1-17. Heritage Crossing Field House	47.8%	52.3%
Q1-18. Picnic Pavilions	24.3%	75.8%
Q1-19. Skateland Recreation Center	24.3%	75.8%
Q1-20. Tomahawk Aquatic Center	38.3%	61.8%
Q1-21. Other facility	0.8%	99.3%

Q1(15-21). If "YES," please rate the condition of the facility.

(N=314)

	Excellent	Good	Fair	Poor
Q1-15. Arrowhead Community Center	61.3%	36.6%	2.1%	0.0%
Q1-16. Heritage Bluffs Golf Club	72.8%	25.7%	1.5%	0.0%
Q1-17. Heritage Crossing Field House	63.0%	34.9%	2.1%	0.0%
Q1-18. Picnic Pavilions	67.4%	24.2%	7.4%	1.1%
Q1-19. Skateland Recreation Center	33.0%	35.1%	22.3%	9.6%
Q1-20. Tomahawk Aquatic Center	54.1%	40.5%	5.4%	0.0%
Q1-21. Other facility	100.0%	0.0%	0.0%	0.0%

Q1-14. Other park

Q1-14. Other park	Number	Percent
Arrowhead	1	5.6 %
DARYL COLE TRAIL	1	5.6 %
Four Rivers	1	5.6 %
Louis Moorman	2	11.1 %
McClintoc	1	5.6 %
NEW INCLUSIVE PARK	1	5.6 %
PARK ON VALLEY ST	1	5.6 %
PRAIRIE WETLANDS	1	5.6 %
Red Hawk	4	22.2 %
Rock Run Rookery	1	5.6 %
SENECA PARK	1	5.6 %
SENGO ADVENTURE GARDEN	1	5.6 %
SOCCER PARK	1	5.6 %
Three Rivers	1	5.6 %
Total	18	100.0 %

Q1-21. Other facility

Q1-21. Other facility	Number	Percent
Dog Park on McClintock	1	33.3 %
FITNESS CENTER	1	33.3 %
FOUR RIVERS ENVIR CTR	1	33.3 %
Total	3	100.0 %

Q2. Have you or other members of your household participated in any recreation programs offered by the Channahon Park District during the past 12 months?

Q2. Have you participated in any recreation programs offered by Channahon Park District during past 12 months

	Number	Percent
Yes	158	39.5 %
No	242	60.5 %
Total	400	100.0 %

Q2a. Approximately how many different recreation programs offered by the Channahon Park District have you or members of your household participated in over the past 12 months?

Q2a. How many different recreation programs have you participated in over past 12 months

	Number	Percent
1 program	35	22.2 %
2 to 3 programs	75	47.5 %
4 to 6 programs	34	21.5 %
7 to 10 programs	10	6.3 %
11+ programs	3	1.9 %
Not provided	1	0.6 %
Total	158	100.0 %

WITHOUT NOT PROVIDED**Q2a. Approximately how many different recreation programs offered by the Channahon Park District have you or members of your household participated in over the past 12 months? (without "not provided")**

Q2a. How many different recreation programs have you participated in over past 12 months

	Number	Percent
1 program	35	22.3 %
2 to 3 programs	75	47.8 %
4 to 6 programs	34	21.7 %
7 to 10 programs	10	6.4 %
11+ programs	3	1.9 %
Total	157	100.0 %

Q2b. From the following list, please check the THREE primary reasons why your household has participated in Channahon Park District programs.

Q2b. Primary reasons why your household has participated in Channahon Park District programs	Number	Percent
Quality of instructors	35	22.2 %
Location of program facility	113	71.5 %
Quality of program facility	39	24.7 %
Fees charged for class	67	42.4 %
Quality of program content	46	29.1 %
Times program is offered	58	36.7 %
Friends participate	30	19.0 %
Dates/days program is offered	41	25.9 %
Other	2	1.3 %
Total	431	

Q2b-9. Other

Q2b-9. Other	Number	Percent
Cinderella ball dance with daddy	1	50.0 %
LACK OF OPTIONS ELSEWHERE THAT FIT OUR SCHEDULE AND BUDGET	1	50.0 %
Total	2	100.0 %

Q2c. How would you rate the overall quality of the Channahon Park District programs that you and members of your household have participated in?

Q2c. How would you rate overall quality of
Channahon Park District programs you have
participated in

	Number	Percent
Excellent	65	41.1 %
Good	76	48.1 %
Fair	13	8.2 %
Poor	2	1.3 %
Not provided	2	1.3 %
Total	158	100.0 %

WITHOUT NOT PROVIDED

Q2c. How would you rate the overall quality of the Channahon Park District programs that you and members of your household have participated in? (without "not provided")

Q2c. How would you rate overall quality of
Channahon Park District programs you have
participated in

	Number	Percent
Excellent	65	41.7 %
Good	76	48.7 %
Fair	13	8.3 %
Poor	2	1.3 %
Total	156	100.0 %

Q3. Please CHECK ALL of the ways you learn about Channahon Park District programs and activities.

Q3. All the ways you learn about Channahon Park

District programs & activities	Number	Percent
Channahon Park District Program Guide	349	87.3 %
Channahon Park District website	184	46.0 %
Newspaper articles/advertisements	95	23.8 %
Digital signs & marquees	139	34.8 %
Flyers at Park District facilities	72	18.0 %
Friends & neighbors	143	35.8 %
Twitter	1	0.3 %
Facebook	155	38.8 %
Park District email	48	12.0 %
Parks/Rec staff	27	6.8 %
Park District sign boards/yard sign	56	14.0 %
School Virtual Backpack	8	2.0 %
Other	2	0.5 %
Total	1279	

Q3-13. Other

Q3-13. Other	Number	Percent
DIRECT ATTACHMENT TO SCHOOL		
NEWSLETTER OR FLYER FROM SCHOOL	1	50.0 %
ONLY IF INFO MAILED TO ME	1	50.0 %
Total	2	100.0 %

Q4. Which THREE of the information sources listed in Question 3 do you MOST PREFER to use to learn about Channahon Park District programs and activities?

Q4. Top choice	Number	Percent
Channahon Park District Program Guide	237	59.3 %
Channahon Park District website	29	7.3 %
Newspaper articles/advertisements	8	2.0 %
Digital signs & marquees	8	2.0 %
Flyers at Park District facilities	4	1.0 %
Friends & neighbors	3	0.8 %
Facebook	43	10.8 %
Park District email	13	3.3 %
Parks/Rec staff	1	0.3 %
Park District sign boards/yard sign	2	0.5 %
None chosen	52	13.0 %
Total	400	100.0 %

Q4. Which THREE of the information sources listed in Question 3 do you MOST PREFER to use to learn about Channahon Park District programs and activities?

Q4. 2nd choice	Number	Percent
Channahon Park District Program Guide	38	9.5 %
Channahon Park District website	101	25.3 %
Newspaper articles/advertisements	29	7.3 %
Digital signs & marquees	35	8.8 %
Flyers at Park District facilities	10	2.5 %
Friends & neighbors	23	5.8 %
Twitter	1	0.3 %
Facebook	44	11.0 %
Park District email	12	3.0 %
Parks/Rec staff	3	0.8 %
Park District sign boards/yard sign	9	2.3 %
None chosen	95	23.8 %
Total	400	100.0 %

Q4. Which THREE of the information sources listed in Question 3 do you MOST PREFER to use to learn about Channahon Park District programs and activities?

Q4. 3rd choice	Number	Percent
Channahon Park District Program Guide	32	8.0 %
Channahon Park District website	40	10.0 %
Newspaper articles/advertisements	17	4.3 %
Digital signs & marquees	34	8.5 %
Flyers at Park District facilities	19	4.8 %
Friends & neighbors	35	8.8 %
Twitter	1	0.3 %
Facebook	40	10.0 %
Park District email	12	3.0 %
Parks/Rec staff	5	1.3 %
Park District sign boards/yard sign	14	3.5 %
School Virtual Backpack	2	0.5 %
Other	1	0.3 %
None chosen	148	37.0 %
Total	400	100.0 %

SUM OF TOP 3 CHOICES

Q4. Which THREE of the information sources listed in Question 3 do you MOST PREFER to use to learn about Channahon Park District programs and activities? (top 3)

Q4. Sum of Top 3 Choices	Number	Percent
Channahon Park District Program Guide	307	76.8 %
Channahon Park District website	170	42.5 %
Newspaper articles/advertisements	54	13.5 %
Digital signs & marquees	77	19.3 %
Flyers at Park District facilities	33	8.3 %
Friends & neighbors	61	15.3 %
Twitter	2	0.5 %
Facebook	127	31.8 %
Park District email	37	9.3 %
Parks/Rec staff	9	2.3 %
Park District sign boards/yard sign	25	6.3 %
School Virtual Backpack	2	0.5 %
Other	1	0.3 %
None chosen	52	13.0 %
Total	957	

Q5. Please CHECK ALL of the following reasons that prevent you or other members of your household from using parks, recreation facilities, and programs of the Channahon Park District MORE OFTEN.

Q5. Reasons that prevent you from using parks, recreation facilities, & programs of Channahon Park District more often

	Number	Percent
Facilities are not well maintained	11	2.8 %
Program or facility not offered	49	12.3 %
Facilities do not have right equipment	23	5.8 %
Security is insufficient	6	1.5 %
Lack of quality programs	25	6.3 %
Too far from our residence	7	1.8 %
Class full	19	4.8 %
Fees are too high	73	18.3 %
Program times are not convenient	105	26.3 %
Use facilities in other communities	16	4.0 %
Poor customer service by staff	11	2.8 %
I do not know locations of facilities	8	2.0 %
Use other agencies	24	6.0 %
I do not know what is being offered	25	6.3 %
Facilities' operating hours not convenient	28	7.0 %
Registration for programs is difficult	4	1.0 %
Lack of parking	4	1.0 %
Not enough choices	36	9.0 %
Not enough time	97	24.3 %
Accessibility/transportation	3	0.8 %
Other	50	12.5 %
Total	624	

Q5-21. Other

Q5-21. Other	Number	Percent
AGE AND HEALTH	1	2.0 %
AGE AND INTEREST	1	2.0 %
ALL SUFFICIENT	1	2.0 %
BUSY W/FAMILY ACTIVIITIES	1	2.0 %
Basketball program would be great if teams were actually randomly chosen	1	2.0 %
Busy	1	2.0 %
CAMPS USING POOL LACK SUPERVISION	1	2.0 %
CANCELLED DUE TO LOW SIGN UPS	1	2.0 %
Children are in other activities outside of park district	1	2.0 %
DISABILITY	1	2.0 %
DO NOT OFFER DESIRED PROGRAMS	1	2.0 %
DO NOT USE FACILITIES	1	2.0 %
DON'T GO OUT TO CROWDED PLACES	1	2.0 %
GYM IS TOO SMALL AND CROWDED	1	2.0 %
Inconsistent teaching staff for classes, e.g. yoga	1	2.0 %
JUST MOVED HERE	1	2.0 %
KIDS INVOLVED AT SCHOOL	1	2.0 %
Kids are grown and moved away	1	2.0 %
Kids under 3	1	2.0 %
LACK OF SPECIAL NEEDS PROGRAMS	1	2.0 %
LEADERSHIP	1	2.0 %
MONEY	1	2.0 %
My daughter is very shy	1	2.0 %
NEW TO AREA	1	2.0 %
No child care offered at Arrowhead for workout classes	1	2.0 %
no ice rink	1	2.0 %
NO REASON	1	2.0 %
NOT ALWAYS AWARE OF OFFERINGS	1	2.0 %
No children	1	2.0 %
No desire	1	2.0 %
No kids yet, busy with job	1	2.0 %
No need	2	4.0 %
No reason	1	2.0 %
No regular senior fitness programs at all	1	2.0 %
Not interested	3	6.0 %
PARENT CHOSEN TEAMS, LACK OF LEADERSHIP	1	2.0 %
PAST THE AGE	1	2.0 %
PERSONAL IN MOBILITY	1	2.0 %
Park motivation	1	2.0 %
ROOM WAS NOT LARGE ENOUGH	1	2.0 %
SOME INSTRUCTORS ARE SNOOTY AND ARROGANT	1	2.0 %
STILL WORKING	1	2.0 %
Soccer is not competitive	1	2.0 %
TOO OLD	1	2.0 %
Too crowded and rules are not enforced	1	2.0 %
WE ARE SNOWBIRDS	1	2.0 %
Weather has been nice some spent months outside	1	2.0 %
Total	50	100.0 %

Q6. From the following list, please CHECK ALL of the organizations that you and members of your household use for parks and recreation programs, services, and facilities.

Q6. Organizations you use for parks & recreation programs, services, & facilities	Number	Percent
Channahon Park District	278	69.5 %
Churches	107	26.8 %
Youth sports associations (i.e. Channahon Baseball, Braves Football)	64	16.0 %
YMCA	22	5.5 %
School district	97	24.3 %
Private schools	12	3.0 %
Forest Preserve District	127	31.8 %
Private clubs (tennis, fitness & dance)	61	15.3 %
Neighboring park districts	61	15.3 %
Other providers in Channahon	21	5.3 %
Homeowners associations/apartment complex	15	3.8 %
Local colleges	20	5.0 %
Library	113	28.3 %
Other	16	4.0 %
None, do not use any organizations	53	13.3 %
Total	1067	

Q6-14. Other

Q6-14. Other	Number	Percent
Bank	1	6.3 %
CHANNAHON TOWNSHIP	1	6.3 %
Girl Scouts	1	6.3 %
MBSA	1	6.3 %
MINOOKA	1	6.3 %
MY HOUSE IS GOOD ENOUGH	1	6.3 %
Minooka community room is free for our meetings	1	6.3 %
Morris Hospital senior exercise classes	1	6.3 %
NEIGHBORING COMMUNITY LIBRARIES, SCOUTS	1	6.3 %
PRIVATE CAMPGROUND	1	6.3 %
RUSH SOCCER	1	6.3 %
SCOUTS	2	12.5 %
SPECIAL REC PROGRAM SRJC	1	6.3 %
TRAVEL TEAMS	1	6.3 %
Work	1	6.3 %
Total	16	100.0 %

Q7. Please rate your level of satisfaction with the overall value your household receives from Channahon Park District.

Q7. Your level of satisfaction with overall value
your household receives from Channahon Park

District	Number	Percent
Very satisfied	210	52.5 %
Somewhat satisfied	87	21.8 %
Neutral	64	16.0 %
Somewhat dissatisfied	11	2.8 %
Very dissatisfied	7	1.8 %
Don't know	21	5.3 %
Total	400	100.0 %

WITHOUT DON'T KNOW

Q7. Please rate your level of satisfaction with the overall value your household receives from Channahon Park District. (without "don't know")

Q7. Your level of satisfaction with overall value
your household receives from Channahon Park

District	Number	Percent
Very satisfied	210	55.4 %
Somewhat satisfied	87	23.0 %
Neutral	64	16.9 %
Somewhat dissatisfied	11	2.9 %
Very dissatisfied	7	1.8 %
Total	379	100.0 %

Q8. Please indicate if you or any member of your household has a need for each of the amenities/facilities listed below.

(N=400)

	Yes	No
Q8-1. 18-hole golf course	37.8%	62.3%
Q8-2. Artificial turf fields	8.3%	91.8%
Q8-3. Baseball & softball fields	20.0%	80.0%
Q8-4. Before & after school center	12.0%	88.0%
Q8-5. Community garden (i.e. garden plots for residents)	13.5%	86.5%
Q8-6. Dog parks	28.8%	71.3%
Q8-7. Esports/VR gaming center	7.3%	92.8%
Q8-8. Indoor roller skating rink	24.8%	75.3%
Q8-9. Indoor gymnasium space (e.g. volleyball, basketball, pickleball)	29.0%	71.0%
Q8-10. Indoor playground	21.0%	79.0%
Q8-11. Indoor walking & running tracks	62.0%	38.0%
Q8-12. Large community parks	57.8%	42.3%
Q8-13. Mountain bike & hiking trails (natural surface)	52.8%	47.3%
Q8-14. Natural areas/wildlife habitats	56.3%	43.8%
Q8-15. Outdoor adventure park (i.e. high ropes, challenge courses, ziplines, BMX pump track, etc.)	25.0%	75.0%
Q8-16. Outdoor amphitheater	27.8%	72.3%
Q8-17. Outdoor basketball courts	16.5%	83.5%
Q8-18. Outdoor pool/lap lanes	32.3%	67.8%
Q8-19. Outdoor sand volleyball courts	10.5%	89.5%

Q8. Please indicate if you or any member of your household has a need for each of the amenities/facilities listed below.

	Yes	No
Q8-20. Outdoor spray parks/splash pad	34.8%	65.3%
Q8-21. Outdoor tennis courts	17.8%	82.3%
Q8-22. Outdoor walking/running track	54.0%	46.0%
Q8-23. Paved trails	62.0%	38.0%
Q8-24. Pickleball courts	8.3%	91.8%
Q8-25. Playgrounds	40.5%	59.5%
Q8-26. Recreation centers (e.g. Arrowhead Recreation Center)	48.3%	51.8%
Q8-27. Skate park	14.8%	85.3%
Q8-28. Small neighborhood parks (1-10 acres)	43.8%	56.3%
Q8-29. Soccer/football/lacrosse/rugby fields	19.5%	80.5%
Q8-30. Other	8.8%	91.3%

Q8. If "YES," please rate ALL of the amenities/facilities of this type in the Channahon Park District using a scale of 1 to 5, where 5 means the needs of your household are "100% Met" and 1 means "0% Met."

(N=368)

	100% met	75% met	50% met	25% met	0% met
Q8-1. 18-hole golf course	73.6%	18.1%	6.3%	0.7%	1.4%
Q8-2. Artificial turf fields	14.8%	7.4%	7.4%	3.7%	66.7%
Q8-3. Baseball & softball fields	54.1%	33.8%	6.8%	5.4%	0.0%
Q8-4. Before & after school center	23.5%	23.5%	14.7%	8.8%	29.4%
Q8-5. Community garden (i.e. garden plots for residents)	33.3%	7.1%	9.5%	4.8%	45.2%
Q8-6. Dog parks	22.5%	15.7%	18.6%	8.8%	34.3%
Q8-7. Esports/VR gaming center	13.0%	13.0%	4.3%	4.3%	65.2%
Q8-8. Indoor roller skating rink	45.2%	32.3%	12.9%	7.5%	2.2%
Q8-9. Indoor gymnasium space (e.g. volleyball, basketball, pickleball)	45.1%	21.6%	17.6%	8.8%	6.9%
Q8-10. Indoor playground	9.7%	4.2%	15.3%	18.1%	52.8%
Q8-11. Indoor walking & running tracks	63.8%	19.7%	7.8%	6.0%	2.8%
Q8-12. Large community parks	77.5%	16.3%	4.3%	1.0%	1.0%
Q8-13. Mountain bike & hiking trails (natural surface)	46.2%	25.8%	17.2%	5.4%	5.4%
Q8-14. Natural areas/wildlife habitats	55.3%	24.1%	11.1%	3.5%	6.0%
Q8-15. Outdoor adventure park (i.e. high ropes, challenge courses, ziplines, BMX pump track, etc.)	8.9%	5.6%	8.9%	2.2%	74.4%
Q8-16. Outdoor amphitheater	6.6%	9.9%	7.7%	9.9%	65.9%
Q8-17. Outdoor basketball courts	59.6%	26.3%	7.0%	5.3%	1.8%
Q8-18. Outdoor pool/lap lanes	59.0%	18.8%	10.3%	5.1%	6.8%
Q8-19. Outdoor sand volleyball courts	58.8%	8.8%	17.6%	5.9%	8.8%

Q8. If "YES," please rate ALL of the amenities/facilities of this type in the Channahon Park District using a scale of 1 to 5, where 5 means the needs of your household are "100% Met" and 1 means "0% Met."

	100% met	75% met	50% met	25% met	0% met
Q8-20. Outdoor spray parks/splash pad	67.7%	20.5%	6.3%	2.4%	3.1%
Q8-21. Outdoor tennis courts	76.5%	13.2%	8.8%	1.5%	0.0%
Q8-22. Outdoor walking/running track	56.9%	24.6%	12.3%	1.5%	4.6%
Q8-23. Paved trails	50.9%	29.0%	15.6%	2.2%	2.2%
Q8-24. Pickleball courts	15.4%	11.5%	11.5%	11.5%	50.0%
Q8-25. Playgrounds	66.9%	26.9%	2.8%	0.7%	2.8%
Q8-26. Recreation centers (e.g. Arrowhead Recreation Center)	68.2%	23.9%	6.3%	1.1%	0.6%
Q8-27. Skate park	70.6%	27.5%	2.0%	0.0%	0.0%
Q8-28. Small neighborhood parks (1-10 acres)	61.8%	26.1%	6.4%	1.9%	3.8%
Q8-29. Soccer/football/lacrosse/rugby fields	50.0%	30.0%	10.0%	4.3%	5.7%
Q8-30. Other	3.6%	7.1%	10.7%	3.6%	75.0%

Q8-30. Other

<u>Q8-30. Other</u>	<u>Number</u>	<u>Percent</u>
A climbing walk would be nice	1	2.9 %
Better water access to the rivers in our area	1	2.9 %
Dog parks in Grundy County part of Channahon	1	2.9 %
FRISBEE GOLD COURSE	1	2.9 %
Fishing at new park	1	2.9 %
Fitness center	4	11.4 %
Fitness center, cardio and weights	1	2.9 %
GYMNASTICS	1	2.9 %
ICE SKATING	1	2.9 %
INDOOR FIELDS AND POOL	1	2.9 %
INDOOR ICE RINK	1	2.9 %
INDOOR SOCCER	1	2.9 %
Ice skating rink and roller hockey rink	1	2.9 %
Indoor pool	15	42.9 %
Outdoor hockey rink	1	2.9 %
SLEDDING HILL	1	2.9 %
TRACK AT COMMUNITY PARKS	1	2.9 %
Weight room	1	2.9 %
Total	35	100.0 %

Q9. Which FOUR of the amenities/facilities from the list in Question 8 are MOST IMPORTANT to your household?

Q9. Top choice	Number	Percent
18-hole golf course	51	12.8 %
Artificial turf fields	3	0.8 %
Baseball & softball fields	7	1.8 %
Before & after school center	6	1.5 %
Community garden (i.e. garden plots for residents)	1	0.3 %
Dog parks	10	2.5 %
Esports/VR gaming center	2	0.5 %
Indoor roller skating rink	2	0.5 %
Indoor gymnasium space (e.g. volleyball, basketball, pickleball)	9	2.3 %
Indoor playground	8	2.0 %
Indoor walking & running tracks	34	8.5 %
Large community parks	20	5.0 %
Mountain bike & hiking trails (natural surface)	20	5.0 %
Natural areas/wildlife habitats	16	4.0 %
Outdoor adventure park (i.e. high ropes, challenge courses, ziplines, BMX pump track, etc.)	2	0.5 %
Outdoor amphitheater	7	1.8 %
Outdoor pool/lap lanes	8	2.0 %
Outdoor spray parks/splash pad	2	0.5 %
Outdoor tennis courts	1	0.3 %
Outdoor walking/running track	21	5.3 %
Paved trails	19	4.8 %
Pickleball courts	2	0.5 %
Playgrounds	12	3.0 %
Recreation centers (e.g. Arrowhead Recreation Center)	22	5.5 %
Small neighborhood parks (1-10 acres)	15	3.8 %
Soccer/football/lacrosse/rugby fields	6	1.5 %
Other	15	3.8 %
None chosen	79	19.8 %
Total	400	100.0 %

Q9. Which FOUR of the amenities/facilities from the list in Question 8 are MOST IMPORTANT to your household?

Q9. 2nd choice	Number	Percent
18-hole golf course	7	1.8 %
Artificial turf fields	1	0.3 %
Baseball & softball fields	8	2.0 %
Before & after school center	6	1.5 %
Community garden (i.e. garden plots for residents)	3	0.8 %
Dog parks	13	3.3 %
Indoor roller skating rink	7	1.8 %
Indoor gymnasium space (e.g. volleyball, basketball, pickleball)	4	1.0 %
Indoor playground	7	1.8 %
Indoor walking & running tracks	36	9.0 %
Large community parks	24	6.0 %
Mountain bike & hiking trails (natural surface)	28	7.0 %
Natural areas/wildlife habitats	20	5.0 %
Outdoor adventure park (i.e. high ropes, challenge courses, ziplines, BMX pump track, etc.)	3	0.8 %
Outdoor amphitheater	7	1.8 %
Outdoor pool/lap lanes	11	2.8 %
Outdoor spray parks/splash pad	11	2.8 %
Outdoor tennis courts	1	0.3 %
Outdoor walking/running track	23	5.8 %
Paved trails	24	6.0 %
Pickleball courts	6	1.5 %
Playgrounds	6	1.5 %
Recreation centers (e.g. Arrowhead Recreation Center)	16	4.0 %
Skate park	1	0.3 %
Small neighborhood parks (1-10 acres)	19	4.8 %
Soccer/football/lacrosse/rugby fields	4	1.0 %
Other	6	1.5 %
None chosen	98	24.5 %
Total	400	100.0 %

Q9. Which FOUR of the amenities/facilities from the list in Question 8 are MOST IMPORTANT to your household?

Q9. 3rd choice	Number	Percent
18-hole golf course	10	2.5 %
Artificial turf fields	1	0.3 %
Baseball & softball fields	5	1.3 %
Before & after school center	4	1.0 %
Community garden (i.e. garden plots for residents)	4	1.0 %
Dog parks	11	2.8 %
Esports/VR gaming center	1	0.3 %
Indoor roller skating rink	3	0.8 %
Indoor gymnasium space (e.g. volleyball, basketball, pickleball)	10	2.5 %
Indoor playground	9	2.3 %
Indoor walking & running tracks	22	5.5 %
Large community parks	22	5.5 %
Mountain bike & hiking trails (natural surface)	23	5.8 %
Natural areas/wildlife habitats	23	5.8 %
Outdoor adventure park (i.e. high ropes, challenge courses, ziplines, BMX pump track, etc.)	5	1.3 %
Outdoor amphitheater	10	2.5 %
Outdoor pool/lap lanes	10	2.5 %
Outdoor spray parks/splash pad	3	0.8 %
Outdoor tennis courts	3	0.8 %
Outdoor walking/running track	18	4.5 %
Paved trails	26	6.5 %
Pickleball courts	4	1.0 %
Playgrounds	15	3.8 %
Recreation centers (e.g. Arrowhead Recreation Center)	11	2.8 %
Skate park	3	0.8 %
Small neighborhood parks (1-10 acres)	13	3.3 %
Soccer/football/lacrosse/rugby fields	4	1.0 %
Other	2	0.5 %
None chosen	125	31.3 %
Total	400	100.0 %

Q9. Which FOUR of the amenities/facilities from the list in Question 8 are MOST IMPORTANT to your household?

Q9. 4th choice	Number	Percent
18-hole golf course	8	2.0 %
Artificial turf fields	3	0.8 %
Baseball & softball fields	7	1.8 %
Before & after school center	5	1.3 %
Community garden (i.e. garden plots for residents)	2	0.5 %
Dog parks	11	2.8 %
Esports/VR gaming center	4	1.0 %
Indoor roller skating rink	3	0.8 %
Indoor gymnasium space (e.g. volleyball, basketball, pickleball)	2	0.5 %
Indoor playground	5	1.3 %
Indoor walking & running tracks	12	3.0 %
Large community parks	14	3.5 %
Mountain bike & hiking trails (natural surface)	12	3.0 %
Natural areas/wildlife habitats	14	3.5 %
Outdoor adventure park (i.e. high ropes, challenge courses, ziplines, BMX pump track, etc.)	7	1.8 %
Outdoor amphitheater	11	2.8 %
Outdoor pool/lap lanes	11	2.8 %
Outdoor sand volleyball courts	2	0.5 %
Outdoor spray parks/splash pad	13	3.3 %
Outdoor walking/running track	18	4.5 %
Paved trails	22	5.5 %
Playgrounds	16	4.0 %
Recreation centers (e.g. Arrowhead Recreation Center)	10	2.5 %
Skate park	3	0.8 %
Small neighborhood parks (1-10 acres)	17	4.3 %
Soccer/football/lacrosse/rugby fields	3	0.8 %
Other	3	0.8 %
None chosen	162	40.5 %
Total	400	100.0 %

SUM OF TOP 4 CHOICES**Q9. Which FOUR of the amenities/facilities from the list in Question 8 are MOST IMPORTANT to your household? (top 4)**

Q9. Sum of Top 4 Choices	Number	Percent
18-hole golf course	76	19.0 %
Artificial turf fields	8	2.0 %
Baseball & softball fields	27	6.8 %
Before & after school center	21	5.3 %
Community garden (i.e. garden plots for residents)	10	2.5 %
Dog parks	45	11.3 %
Esports/VR gaming center	7	1.8 %
Indoor roller skating rink	15	3.8 %
Indoor gymnasium space (e.g. volleyball, basketball, pickleball)	25	6.3 %
Indoor playground	29	7.3 %
Indoor walking & running tracks	104	26.0 %
Large community parks	80	20.0 %
Mountain bike & hiking trails (natural surface)	83	20.8 %
Natural areas/wildlife habitats	73	18.3 %
Outdoor adventure park (i.e. high ropes, challenge courses, ziplines, BMX pump track, etc.)	17	4.3 %
Outdoor amphitheater	35	8.8 %
Outdoor pool/lap lanes	40	10.0 %
Outdoor sand volleyball courts	2	0.5 %
Outdoor spray parks/splash pad	29	7.3 %
Outdoor tennis courts	5	1.3 %
Outdoor walking/running track	80	20.0 %
Paved trails	91	22.8 %
Pickleball courts	12	3.0 %
Playgrounds	49	12.3 %
Recreation centers (e.g. Arrowhead Recreation Center)	59	14.8 %
Skate park	7	1.8 %
Small neighborhood parks (1-10 acres)	64	16.0 %
Soccer/football/lacrosse/rugby fields	17	4.3 %
Other	26	6.5 %
None chosen	79	19.8 %
Total	1215	

Q10. Please indicate if you or any member of your household has a need for each of the recreation programs listed below.

(N=400)

	Yes	No
Q10-1. Adult art, dance, performing arts	14.0%	86.0%
Q10-2. Adult fitness & wellness programs	62.0%	38.0%
Q10-3. Adult sports programs	18.0%	82.0%
Q10-4. Adult trips	27.3%	72.8%
Q10-5. Before & after school programs	11.8%	88.3%
Q10-6. eSports/virtual gaming	6.5%	93.5%
Q10-7. Nature programs	33.0%	67.0%
Q10-8. Opportunities for individuals with disabilities	8.3%	91.8%
Q10-9. Outdoor adventure programs	25.3%	74.8%
Q10-10. Pickleball	7.5%	92.5%
Q10-11. Pre-school programs	9.0%	91.0%
Q10-12. Senior fitness, wellness & recreation programs (age 55+)	34.3%	65.8%
Q10-13. Senior sports programs (age 55+)	13.0%	87.0%
Q10-14. Senior trips (age 55+)	26.5%	73.5%
Q10-15. Special events	26.3%	73.8%
Q10-16. Swim lessons	20.0%	80.0%
Q10-17. Teen programs/trips	12.0%	88.0%
Q10-18. Water fitness programs	23.5%	76.5%
Q10-19. Young adult programs	11.0%	89.0%
Q10-20. Youth art, dance, performing arts	13.0%	87.0%

Q10. Please indicate if you or any member of your household has a need for each of the recreation programs listed below.

	Yes	No
Q10-21. Youth development programs	11.8%	88.3%
Q10-22. Youth fitness & wellness programs	18.0%	82.0%
Q10-23. Youth sports programs	22.5%	77.5%
Q10-24. Youth summer camp programs	14.8%	85.3%
Q10-25. Other	1.5%	98.5%

Q10. If "YES," please rate the recreation programs of this type in the Channahon Park District using a scale of 1 to 5, where 5 means the needs of your household are "100% Met" and 1 means "0% Met."

(N=337)

	100% met	75% met	50% met	25% met	0% met
Q10-1. Adult art, dance, performing arts	16.7%	16.7%	29.2%	10.4%	27.1%
Q10-2. Adult fitness & wellness programs	21.9%	39.0%	25.2%	7.6%	6.2%
Q10-3. Adult sports programs	12.9%	22.6%	35.5%	14.5%	14.5%
Q10-4. Adult trips	13.5%	23.6%	36.0%	19.1%	7.9%
Q10-5. Before & after school programs	26.3%	34.2%	18.4%	2.6%	18.4%
Q10-6. eSports/virtual gaming	9.5%	4.8%	4.8%	14.3%	66.7%
Q10-7. Nature programs	14.2%	25.7%	38.1%	16.8%	5.3%
Q10-8. Opportunities for individuals with disabilities	17.9%	17.9%	28.6%	25.0%	10.7%
Q10-9. Outdoor adventure programs	11.5%	12.6%	31.0%	20.7%	24.1%
Q10-10. Pickleball	11.5%	3.8%	11.5%	15.4%	57.7%
Q10-11. Pre-school programs	58.1%	29.0%	6.5%	3.2%	3.2%
Q10-12. Senior fitness, wellness & recreation programs (age 55+)	10.0%	30.9%	31.8%	12.7%	14.5%
Q10-13. Senior sports programs (age 55+)	2.6%	23.1%	20.5%	30.8%	23.1%
Q10-14. Senior trips (age 55+)	12.7%	31.6%	25.3%	16.5%	13.9%
Q10-15. Special events	25.0%	28.3%	29.3%	14.1%	3.3%
Q10-16. Swim lessons	47.2%	20.8%	18.1%	6.9%	6.9%
Q10-17. Teen programs/trips	16.7%	21.4%	35.7%	21.4%	4.8%
Q10-18. Water fitness programs	13.8%	18.8%	27.5%	22.5%	17.5%
Q10-19. Young adult programs	21.6%	27.0%	27.0%	16.2%	8.1%
Q10-20. Youth art, dance, performing arts	31.9%	34.0%	14.9%	17.0%	2.1%

Q10. If "YES," please rate the recreation programs of this type in the Channahon Park District using a scale of 1 to 5, where 5 means the needs of your household are "100% Met" and 1 means "0% Met."

	100% met	75% met	50% met	25% met	0% met
Q10-21. Youth development programs	19.0%	26.2%	26.2%	23.8%	4.8%
Q10-22. Youth fitness & wellness programs	21.9%	25.0%	20.3%	21.9%	10.9%
Q10-23. Youth sports programs	39.7%	29.5%	20.5%	5.1%	5.1%
Q10-24. Youth summer camp programs	47.1%	21.6%	25.5%	0.0%	5.9%
Q10-25. Other	16.7%	0.0%	16.7%	16.7%	50.0%

Q10-25. Other

Q10-25. Other	Number	Percent
Fishing or river related	1	16.7 %
GYMNASTICS	1	16.7 %
INDOOR WATER FITNESS	1	16.7 %
MORE PROGRAMS FOR TEENS	1	16.7 %
MUSIC PROGRAMS BEFORE JUNIOR HIGH	1	16.7 %
SPECIAL EVENTS SWIMMING	1	16.7 %
Total	6	100.0 %

Q11. Which FOUR of the programs from the list in Question 10 are MOST IMPORTANT to your household?

Q11. Top choice	Number	Percent
Adult art, dance, performing arts	10	2.5 %
Adult fitness & wellness programs	86	21.5 %
Adult sports programs	1	0.3 %
Adult trips	12	3.0 %
Before & after school programs	10	2.5 %
eSports/virtual gaming	2	0.5 %
Nature programs	20	5.0 %
Opportunities for individuals with disabilities	8	2.0 %
Outdoor adventure programs	2	0.5 %
Pickleball	5	1.3 %
Pre-school programs	13	3.3 %
Senior fitness, wellness & recreation programs (age 55+)	36	9.0 %
Senior sports programs (age 55+)	2	0.5 %
Senior trips (age 55+)	16	4.0 %
Special events	9	2.3 %
Swim lessons	6	1.5 %
Water fitness programs	6	1.5 %
Youth art, dance, performing arts	4	1.0 %
Youth development programs	3	0.8 %
Youth fitness & wellness programs	4	1.0 %
Youth sports programs	24	6.0 %
Youth summer camp programs	8	2.0 %
Other	6	1.5 %
None chosen	107	26.8 %
Total	400	100.0 %

Q11. Which FOUR of the programs from the list in Question 10 are MOST IMPORTANT to your household?

Q11. 2nd choice	Number	Percent
Adult art, dance, performing arts	6	1.5 %
Adult fitness & wellness programs	37	9.3 %
Adult sports programs	6	1.5 %
Adult trips	20	5.0 %
Before & after school programs	3	0.8 %
eSports/virtual gaming	5	1.3 %
Nature programs	18	4.5 %
Opportunities for individuals with disabilities	3	0.8 %
Outdoor adventure programs	16	4.0 %
Pickleball	4	1.0 %
Senior fitness, wellness & recreation programs (age 55+)	32	8.0 %
Senior sports programs (age 55+)	9	2.3 %
Senior trips (age 55+)	19	4.8 %
Special events	10	2.5 %
Swim lessons	11	2.8 %
Teen programs/trips	2	0.5 %
Water fitness programs	10	2.5 %
Youth art, dance, performing arts	7	1.8 %
Youth development programs	6	1.5 %
Youth fitness & wellness programs	10	2.5 %
Youth sports programs	15	3.8 %
Youth summer camp programs	9	2.3 %
Other	1	0.3 %
None chosen	141	35.3 %
Total	400	100.0 %

Q11. Which FOUR of the programs from the list in Question 10 are MOST IMPORTANT to your household?

Q11. 3rd choice	Number	Percent
Adult art, dance, performing arts	4	1.0 %
Adult fitness & wellness programs	24	6.0 %
Adult sports programs	8	2.0 %
Adult trips	13	3.3 %
Before & after school programs	6	1.5 %
eSports/virtual gaming	2	0.5 %
Nature programs	18	4.5 %
Opportunities for individuals with disabilities	3	0.8 %
Outdoor adventure programs	15	3.8 %
Pickleball	3	0.8 %
Pre-school programs	4	1.0 %
Senior fitness, wellness & recreation programs (age 55+)	14	3.5 %
Senior sports programs (age 55+)	6	1.5 %
Senior trips (age 55+)	23	5.8 %
Special events	12	3.0 %
Swim lessons	12	3.0 %
Teen programs/trips	7	1.8 %
Water fitness programs	11	2.8 %
Young adult programs	3	0.8 %
Youth art, dance, performing arts	7	1.8 %
Youth development programs	5	1.3 %
Youth fitness & wellness programs	10	2.5 %
Youth sports programs	10	2.5 %
Youth summer camp programs	4	1.0 %
None chosen	176	44.0 %
Total	400	100.0 %

Q11. Which FOUR of the programs from the list in Question 10 are MOST IMPORTANT to your household?

Q11. 4th choice	Number	Percent
Adult art, dance, performing arts	6	1.5 %
Adult fitness & wellness programs	17	4.3 %
Adult sports programs	10	2.5 %
Adult trips	10	2.5 %
Before & after school programs	4	1.0 %
eSports/virtual gaming	1	0.3 %
Nature programs	16	4.0 %
Opportunities for individuals with disabilities	4	1.0 %
Outdoor adventure programs	8	2.0 %
Pickleball	3	0.8 %
Pre-school programs	1	0.3 %
Senior fitness, wellness & recreation programs (age 55+)	10	2.5 %
Senior sports programs (age 55+)	5	1.3 %
Senior trips (age 55+)	8	2.0 %
Special events	19	4.8 %
Swim lessons	7	1.8 %
Teen programs/trips	5	1.3 %
Water fitness programs	13	3.3 %
Young adult programs	5	1.3 %
Youth art, dance, performing arts	3	0.8 %
Youth development programs	5	1.3 %
Youth fitness & wellness programs	5	1.3 %
Youth sports programs	8	2.0 %
Youth summer camp programs	9	2.3 %
None chosen	218	54.5 %
Total	400	100.0 %

SUM OF TOP 4 CHOICES**Q11. Which FOUR of the programs from the list in Question 10 are MOST IMPORTANT to your household? (top 4)**

Q11. Sum of Top 4 Choices	Number	Percent
Adult art, dance, performing arts	26	6.5 %
Adult fitness & wellness programs	164	41.0 %
Adult sports programs	25	6.3 %
Adult trips	55	13.8 %
Before & after school programs	23	5.8 %
eSports/virtual gaming	10	2.5 %
Nature programs	72	18.0 %
Opportunities for individuals with disabilities	18	4.5 %
Outdoor adventure programs	41	10.3 %
Pickleball	15	3.8 %
Pre-school programs	18	4.5 %
Senior fitness, wellness & recreation programs (age 55+)	92	23.0 %
Senior sports programs (age 55+)	22	5.5 %
Senior trips (age 55+)	66	16.5 %
Special events	50	12.5 %
Swim lessons	36	9.0 %
Teen programs/trips	14	3.5 %
Water fitness programs	40	10.0 %
Young adult programs	8	2.0 %
Youth art, dance, performing arts	21	5.3 %
Youth development programs	19	4.8 %
Youth fitness & wellness programs	29	7.3 %
Youth sports programs	57	14.3 %
Youth summer camp programs	30	7.5 %
Other	7	1.8 %
None chosen	107	26.8 %
Total	1065	

Q12. Please indicate how supportive you would be of each of the following major actions that the Channahon Park District could take to improve the parks and recreation system.

(N=400)

	Very supportive	Somewhat supportive	Not sure	Not supportive
Q12-1. Repair & improve infrastructure & security	42.5%	18.8%	34.8%	4.0%
Q12-2. Repurpose Skateland Recreation Center	24.5%	16.8%	43.8%	15.0%
Q12-3. Upgrade existing pool	32.5%	21.0%	37.3%	9.3%
Q12-4. Upgrade existing neighborhood & community parks	32.0%	23.8%	33.8%	10.5%
Q12-5. Upgrade existing playgrounds	25.5%	26.3%	36.8%	11.5%
Q12-6. Upgrade existing youth/adult athletic fields	21.3%	24.0%	41.8%	13.0%
Q12-7. Improved ADA accessibility at current facilities	24.0%	22.5%	42.5%	11.0%
Q12-8. Develop new & connect existing trail system	44.3%	20.5%	27.8%	7.5%
Q12-9. Develop additional indoor recreation space (gyms & indoor programming spaces)	31.5%	24.3%	36.3%	8.0%
Q12-10. Acquire open space for active activities (e.g. developing soccer, baseball, & softball fields)	18.3%	18.0%	50.3%	13.5%
Q12-11. Develop an outdoor amphitheater	26.8%	19.5%	37.3%	16.5%
Q12-12. Develop a large sports complex	21.3%	16.8%	41.0%	21.0%
Q12-13. Additional access to restrooms at parks	35.3%	25.8%	32.5%	6.5%
Q12-14. Acquire open space for passive activities (e.g. trails, picnicking)	26.8%	25.5%	36.0%	11.8%
Q12-15. Other	94.3%	0.0%	0.0%	5.7%

Q12-15. Other

Q12-15. Other	Number	Percent
ADD AN INDODOR POOL FOR WATER EXERCISE	1	2.9 %
AN INDOOR ICE RINK	1	2.9 %
AN INDOOR POOL WOULD BE WONDERFUL	1	2.9 %
Adding park to Ravine Woods Neighborhood	1	2.9 %
BATHROOM AT PLAYGROUND AREAS	1	2.9 %
BMX track, mountain bike trails	1	2.9 %
BOAT LAUNCH	1	2.9 %
COMMUNITY GARDEN PLOTS	1	2.9 %
Climbing wall	1	2.9 %
Develop river property for fishing, senior access	1	2.9 %
Dog Park in Grundy County part of Channahon	1	2.9 %
GRASS ROOTS FESTIVAL REC	1	2.9 %
ICE SKATING RINK	1	2.9 %
INDOOR GOLF RANGE	1	2.9 %
INDOOR ICE RINK	1	2.9 %
INDOOR POOL	9	25.7 %
Increase size and amount of equipment, dimensions		
fitness center	1	2.9 %
Indoor and outdoor volleyball areas	1	2.9 %
MAKE FITNESS CENTER BIGGER	1	2.9 %
MORE TEEN PROGRAMS	1	2.9 %
More biking trails	1	2.9 %
OUTDOOR ALL WEATHER TRACK	1	2.9 %
OUTDOOR TRACK AT COMMUNITY PARK ON		
MCCLINTOCK RD	1	2.9 %
Outdoor hockey rink	1	2.9 %
REPAIR AND IMPROVE SKATELAND	1	2.9 %
RESTROOM NOT OPEN WHEN NEEDED AT EVENTS	1	2.9 %
SLEDDING HILL	1	2.9 %
Total	35	100.0 %

Q13. Which FOUR of the items listed in Question 12 would you be MOST WILLING to fund with your tax dollars?

Q13. Top choice	Number	Percent
Repair & improve infrastructure & security	52	13.0 %
Repurpose Skateland Recreation Center	8	2.0 %
Upgrade existing pool	27	6.8 %
Upgrade existing neighborhood & community parks	32	8.0 %
Upgrade existing playgrounds	6	1.5 %
Upgrade existing youth/adult athletic fields	4	1.0 %
Improved ADA accessibility at current facilities	6	1.5 %
Develop new & connect existing trail system	48	12.0 %
Develop additional indoor recreation space (gyms & indoor programming spaces)	16	4.0 %
Acquire open space for active activities (e.g. developing soccer, baseball, & softball fields)	3	0.8 %
Develop an outdoor amphitheater	26	6.5 %
Develop a large sports complex	16	4.0 %
Additional access to restrooms at parks	18	4.5 %
Acquire open space for passive activities (e.g. trails, picnicking)	16	4.0 %
Other	23	5.8 %
None chosen	99	24.8 %
Total	400	100.0 %

Q13. Which FOUR of the items listed in Question 12 would you be MOST WILLING to fund with your tax dollars?

Q13. 2nd choice	Number	Percent
Repair & improve infrastructure & security	25	6.3 %
Repurpose Skateland Recreation Center	26	6.5 %
Upgrade existing pool	25	6.3 %
Upgrade existing neighborhood & community parks	17	4.3 %
Upgrade existing playgrounds	16	4.0 %
Upgrade existing youth/adult athletic fields	3	0.8 %
Improved ADA accessibility at current facilities	8	2.0 %
Develop new & connect existing trail system	34	8.5 %
Develop additional indoor recreation space (gyms & indoor programming spaces)	26	6.5 %
Acquire open space for active activities (e.g. developing soccer, baseball, & softball fields)	4	1.0 %
Develop an outdoor amphitheater	27	6.8 %
Develop a large sports complex	17	4.3 %
Additional access to restrooms at parks	16	4.0 %
Acquire open space for passive activities (e.g. trails, picnicking)	17	4.3 %
Other	2	0.5 %
None chosen	137	34.3 %
Total	400	100.0 %

Q13. Which FOUR of the items listed in Question 12 would you be MOST WILLING to fund with your tax dollars?

Q13. 3rd choice	Number	Percent
Repair & improve infrastructure & security	20	5.0 %
Repurpose Skateland Recreation Center	14	3.5 %
Upgrade existing pool	20	5.0 %
Upgrade existing neighborhood & community parks	21	5.3 %
Upgrade existing playgrounds	17	4.3 %
Upgrade existing youth/adult athletic fields	5	1.3 %
Improved ADA accessibility at current facilities	13	3.3 %
Develop new & connect existing trail system	29	7.3 %
Develop additional indoor recreation space (gyms & indoor programming spaces)	16	4.0 %
Acquire open space for active activities (e.g. developing soccer, baseball, & softball fields)	5	1.3 %
Develop an outdoor amphitheater	18	4.5 %
Develop a large sports complex	15	3.8 %
Additional access to restrooms at parks	18	4.5 %
Acquire open space for passive activities (e.g. trails, picnicking)	18	4.5 %
None chosen	171	42.8 %
Total	400	100.0 %

Q13. Which FOUR of the items listed in Question 12 would you be MOST WILLING to fund with your tax dollars?

Q13. 4th choice	Number	Percent
Repair & improve infrastructure & security	15	3.8 %
Repurpose Skateland Recreation Center	13	3.3 %
Upgrade existing pool	13	3.3 %
Upgrade existing neighborhood & community parks	21	5.3 %
Upgrade existing playgrounds	14	3.5 %
Upgrade existing youth/adult athletic fields	6	1.5 %
Improved ADA accessibility at current facilities	7	1.8 %
Develop new & connect existing trail system	15	3.8 %
Develop additional indoor recreation space (gyms & indoor programming spaces)	9	2.3 %
Acquire open space for active activities (e.g. developing soccer, baseball, & softball fields)	9	2.3 %
Develop an outdoor amphitheater	12	3.0 %
Develop a large sports complex	9	2.3 %
Additional access to restrooms at parks	33	8.3 %
Acquire open space for passive activities (e.g. trails, picnicking)	18	4.5 %
Other	1	0.3 %
None chosen	205	51.3 %
Total	400	100.0 %

SUM OF TOP 4 CHOICES

Q13. Which FOUR of the items listed in Question 12 would you be MOST WILLING to fund with your tax dollars? (top 4)

Q13. Sum of Top 4 Choices	Number	Percent
Repair & improve infrastructure & security	112	28.0 %
Repurpose Skateland Recreation Center	61	15.3 %
Upgrade existing pool	85	21.3 %
Upgrade existing neighborhood & community parks	91	22.8 %
Upgrade existing playgrounds	53	13.3 %
Upgrade existing youth/adult athletic fields	18	4.5 %
Improved ADA accessibility at current facilities	34	8.5 %
Develop new & connect existing trail system	126	31.5 %
Develop additional indoor recreation space (gyms & indoor programming spaces)	67	16.8 %
Acquire open space for active activities (e.g. developing soccer, baseball, & softball fields)	21	5.3 %
Develop an outdoor amphitheater	83	20.8 %
Develop a large sports complex	57	14.3 %
Additional access to restrooms at parks	85	21.3 %
Acquire open space for passive activities (e.g. trails, picnicking)	69	17.3 %
Other	26	6.5 %
None chosen	99	24.8 %
Total	1087	

Q14. Counting yourself, how many people in your household are...

	Mean	Sum
number	3.22	1262
Under 5 years	0.18	70
5-9 years	0.23	90
10-14 years	0.28	110
15-19 years	0.28	110
20-24 years	0.20	77
25-34 years	0.24	95
35-44 years	0.37	145
45-54 years	0.46	181
55-59 years	0.26	103
60-64 years	0.26	103
65-74 years	0.33	128
75+ years	0.13	50

Q15. What is your age?

Q15. Your age	Number	Percent
18-34	62	15.5 %
35-44	77	19.3 %
45-54	88	22.0 %
55-64	86	21.5 %
65+	79	19.8 %
Not provided	8	2.0 %
Total	400	100.0 %

WITHOUT NOT PROVIDED

Q15. What is your age? (without "not provided")

Q15. Your age	Number	Percent
18-34	62	15.8 %
35-44	77	19.6 %
45-54	88	22.4 %
55-64	86	21.9 %
65+	79	20.2 %
Total	392	100.0 %

Q16. Your gender:

Q16. Your gender	Number	Percent
Male	195	48.8 %
Female	202	50.5 %
Not provided	3	0.8 %
Total	400	100.0 %

WITHOUT NOT PROVIDED

Q16. Your gender: (without "not provided")

Q16. Your gender	Number	Percent
Male	195	49.1 %
Female	202	50.9 %
Total	397	100.0 %

Q17. How many years have you lived in the Channahon Park District?

Q17. How many years have you lived in Channahon Park District	Number	Percent
0-5	49	12.3 %
6-10	40	10.0 %
11-15	82	20.5 %
16-20	73	18.3 %
21-30	81	20.3 %
31+	68	17.0 %
Not provided	7	1.8 %
Total	400	100.0 %

WITHOUT NOT PROVIDED

Q17. How many years have you lived in the Channahon Park District? (without "not provided")

Q17. How many years have you lived in Channahon Park District	Number	Percent
0-5	49	12.5 %
6-10	40	10.2 %
11-15	82	20.9 %
16-20	73	18.6 %
21-30	81	20.6 %
31+	68	17.3 %
Total	393	100.0 %

Q18. Which of the following best describes your race?

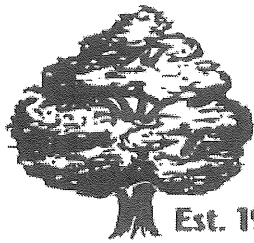
Q18. Your race	Number	Percent
White/Caucasian	375	93.8 %
African American/Black	5	1.3 %
Hispanic/Latino	39	9.8 %
Asian	1	0.3 %
Other	2	0.5 %
Total	422	

Q18-5. Other

Q18-5. Other	Number	Percent
MIXED	2	100.0 %
Total	2	100.0 %

Section 5

Survey Instrument



CHANNAHON PARK DISTRICT

Our mission is to serve by creating diverse opportunities and experiences that enhance quality of life.

October 2019

"A Few Minutes of Your Time Will Help Make the Channahon Park District a Better Place to Live, Work and Play"

Dear Channahon Park District Resident,

Your feedback is extremely important! The Channahon Park District is conducting a Community Needs Assessment survey to better understand our residents' priorities for the District. This survey is a significant component to our Strategic Master Plan. Our goal is to establish priorities for the future improvement of parks and recreation facilities, programs and services within the community. Your household was one of a limited number selected at random to receive this survey; therefore it is very important that you participate.

We appreciate your time...

We realize that this survey will take approximately 10-15 minutes to complete, but each question is important. The time you invest in completing this survey will aid the Channahon Park District in taking a resident-driven approach to making decisions that will enrich the future of our community and positively affect the lives of its residents.

Please complete and return your survey within the next two weeks...

We have selected ETC Institute, an independent consulting company, as our partner to administer this survey. They will compile the data received and present the results to the Channahon Park District. Your individual responses will remain confidential. The survey results will be made available on the Park District website. Please return your completed survey in the enclosed postage-paid envelope addressed to ETC Institute, 725 W. Fronteir Circle, Olathe, Kansas 66061.

If you have any questions, please feel free to contact the Channahon Park District's Executive Director, Mike Leonard, at 815-521-3119 or mleonard@channahonpark.org. Thank you for taking this opportunity to let your voice be heard.

Thank you,

Christopher J. Caldwell
President of the Board of Commissioners

Michael J. Leonard
Executive Director





Channahon Park District Needs Assessment Survey

The Channahon Park District would like your input to help determine recreation and parks priorities for our community. This survey will take 10-15 minutes to complete. When you are finished, please return your survey in the enclosed postage-paid, return-reply envelope. If you prefer, you can complete the survey online at www.channahonsurvey.org. We greatly appreciate your time!

1. Please indicate if you or any member of your household has used any of the following Channahon Park District parks/facilities during the past 12 months by circling either "Yes" or "No". If "Yes", please rate the condition of the site by circling the corresponding number to the right.

Name of Park/Facility		Do you use this park/facility?		If "Yes", please rate the condition of the park/facility			
				Excellent	Good	Fair	Poor
Parks							
01.	Al Wood Park	Yes	No	4	3	2	1
02.	Amberleigh Park	Yes	No	4	3	2	1
03.	Arroyo Trails	Yes	No	4	3	2	1
04.	Bluff Park	Yes	No	4	3	2	1
05.	Central Park	Yes	No	4	3	2	1
06.	Community Park	Yes	No	4	3	2	1
07.	Deer Path Park	Yes	No	4	3	2	1
08.	Diamond Park	Yes	No	4	3	2	1
09.	Dupage Park	Yes	No	4	3	2	1
10.	Henneberry Park	Yes	No	4	3	2	1
11.	Ridge Park	Yes	No	4	3	2	1
12.	Swifton Park	Yes	No	4	3	2	1
13.	Yellow Pine Park	Yes	No	4	3	2	1
14.	Other: _____	Yes	No	4	3	2	1
Facilities							
15.	Arrowhead Community Center	Yes	No	4	3	2	1
16.	Heritage Bluffs Golf Club	Yes	No	4	3	2	1
17.	Heritage Crossing Field House	Yes	No	4	3	2	1
18.	Picnic Pavilions	Yes	No	4	3	2	1
19.	Skateland Recreation Center	Yes	No	4	3	2	1
20.	Tomahawk Aquatic Center	Yes	No	4	3	2	1
21.	Other: _____	Yes	No	4	3	2	1

2. Have you or other members of your household participated in any recreation programs offered by the Channahon Park District during the past 12 months?

____(1) Yes [Answer Q2a-c.] ____ (2) No [Skip to Q3.]

- 2a. Approximately how many different recreation programs offered by the Channahon Park District have you or members of your household participated in over the past 12 months?

____(1) 1 program ____ (3) 4 to 6 programs ____ (5) 11 or more programs
____(2) 2 to 3 programs ____ (4) 7 to 10 programs

- 2b. From the following list, please check the THREE primary reasons why your household has participated in Channahon Park District programs.

____(01) Quality of instructors ____ (06) Times the program is offered
____(02) Location of the program facility ____ (07) Friends participate
____(03) Quality of the program facility ____ (08) Dates/days the program is offered
____(04) Fees charged for the class ____ (09) Other: _____
____(05) Quality of program content

2c. How would you rate the overall quality of the Channahon Park District programs that you and members of your household have participated in?

____(1) Excellent ____ (2) Good ____ (3) Fair ____ (4) Poor

3. Please CHECK ALL of the ways you learn about Channahon Park District programs and activities. [Check all that apply]

- | | |
|--|--|
| ____(01) Channahon Park District Program Guide | ____(08) Facebook |
| ____(02) Channahon Park District Web site | ____(09) Park District e-mail |
| ____(03) Newspaper articles/advertisements | ____(10) Parks/Rec staff |
| ____(04) Digital signs and marquees | ____(11) Park District sign boards/yard sign |
| ____(05) Flyers at Park District facilities | ____(12) School Virtual Backpack |
| ____(06) Friends and neighbors | ____(13) Other: _____ |
| ____(07) Twitter | |

4. Which THREE of the information sources listed in Question 3 do you MOST PREFER to use to learn about Channahon Park District programs and activities? [Write in your answers below using the numbers from the list in Question 3, or circle "NONE."]

1st: ____ 2nd: ____ 3rd: ____ NONE

5. Please CHECK ALL of the following reasons that prevent you or other members of your household from using parks, recreation facilities, and programs of the Channahon Park District MORE OFTEN. [Check all that apply]

- | | |
|---|---|
| ____(01) Facilities are not well maintained | ____(12) I do not know locations of facilities |
| ____(02) Program or facility not offered | ____(13) Use other agencies |
| ____(03) Facilities do not have the right equipment | ____(14) I do not know what is being offered |
| ____(04) Security is insufficient | ____(15) Facilities' operating hours not convenient |
| ____(05) Lack of quality programs | ____(16) Registration for programs is difficult |
| ____(06) Too far from our residence | ____(17) Lack of parking |
| ____(07) Class full | ____(18) Not enough choices |
| ____(08) Fees are too high | ____(19) Not enough time |
| ____(09) Program times are not convenient | ____(20) Accessibility/Transportation |
| ____(10) Use facilities in other communities | ____(21) Other: _____ |
| ____(11) Poor customer service by staff | |

6. From the following list, please CHECK ALL of the organizations that you and members of your household use for parks and recreation programs, services, and facilities. [Check all that apply]

- | | |
|---|--|
| ____(01) Channahon Park District | ____(09) Neighboring park districts |
| ____(02) Churches | ____(10) Other providers in Channahon |
| ____(03) Youth sports associations (i.e. Channahon Baseball, Braves Football) | ____(11) Homeowners associations/apartment complex |
| ____(04) YMCA | ____(12) Local colleges |
| ____(05) School District | ____(13) Library |
| ____(06) Private schools | ____(14) Other: _____ |
| ____(07) Forest Preserve District | ____(15) None – do not use any organizations |
| ____(08) Private clubs (tennis, fitness & dance) | |

7. Please rate your level of satisfaction with the overall value your household receives from Channahon Park District.

- | | |
|----------------------------|-------------------------------|
| ____(1) Very satisfied | ____(4) Somewhat dissatisfied |
| ____(2) Somewhat satisfied | ____(5) Very dissatisfied |
| ____(3) Neutral | ____(9) Don't know |

8. Please indicate if you or any member of your household has a need for each of the amenities/facilities listed below by circling either "Yes" or "No". Please don't limit your responses to what is currently provided by the Channahon Park District.

If "Yes," please rate ALL of the amenities/facilities of this type in the Channahon Park District using a scale of 1 to 5, where 5 means the needs of your household are "100% Met" and 1 means "0% Met."

Type of Amenity/Facility	Do you have a need for this amenity/facility?		If "Yes," how well are your needs being met?				
	Yes	No	100% Met	75% Met	50% Met	25% Met	0% Met
01. 18-hole golf course	Yes	No	5	4	3	2	1
02. Artificial turf fields	Yes	No	5	4	3	2	1
03. Baseball and softball fields	Yes	No	5	4	3	2	1
04. Before and after school center	Yes	No	5	4	3	2	1
05. Community Garden (i.e. garden plots for residents)	Yes	No	5	4	3	2	1
06. Dog parks	Yes	No	5	4	3	2	1
07. Esports/VR gaming center	Yes	No	5	4	3	2	1
08. Indoor roller skating rink	Yes	No	5	4	3	2	1
09. Indoor gymnasium space (e.g. volleyball, basketball, pickleball)	Yes	No	5	4	3	2	1
10. Indoor playground	Yes	No	5	4	3	2	1
11. Indoor walking and running tracks	Yes	No	5	4	3	2	1
12. Large community parks	Yes	No	5	4	3	2	1
13. Mountain bike and hiking trails (natural surface)	Yes	No	5	4	3	2	1
14. Natural areas/wildlife habitats	Yes	No	5	4	3	2	1
15. Outdoor adventure park (i.e. high ropes, challenge courses, ziplines, BMX pump track, etc.)	Yes	No	5	4	3	2	1
16. Outdoor amphitheater	Yes	No	5	4	3	2	1
17. Outdoor basketball courts	Yes	No	5	4	3	2	1
18. Outdoor pool/lap lanes	Yes	No	5	4	3	2	1
19. Outdoor sand volleyball courts	Yes	No	5	4	3	2	1
20. Outdoor spray parks/splash pad	Yes	No	5	4	3	2	1
21. Outdoor tennis courts	Yes	No	5	4	3	2	1
22. Outdoor walking/running track	Yes	No	5	4	3	2	1
23. Paved trails	Yes	No	5	4	3	2	1
24. Pickleball courts	Yes	No	5	4	3	2	1
25. Playgrounds	Yes	No	5	4	3	2	1
26. Recreation centers (e.g. Arrowhead Recreation Center)	Yes	No	5	4	3	2	1
27. Skate park	Yes	No	5	4	3	2	1
28. Small neighborhood parks (1-10 acres)	Yes	No	5	4	3	2	1
29. Soccer/Football/Lacrosse/Rugby fields	Yes	No	5	4	3	2	1
30. Other: _____	Yes	No	5	4	3	2	1

9. Which **FOUR** of the amenities/facilities from the list in Question 8 are **MOST IMPORTANT** to your household? [Write in your answers below using the numbers from the list in Question 8, or circle "NONE."]

1st: _____ 2nd: _____ 3rd: _____ 4th: _____ NONE

10. Please indicate if you or any member of your household has a need for each of the **recreation programs** listed below by circling either "Yes" or "No". Please don't limit your responses to what is currently provided by the Channahon Park District.

If "Yes," please rate the **recreation programs** of this type in the Channahon Park District using a scale of 1 to 5, where 5 means the needs of your household are "100% Met" and 1 means "0% Met."

Type of Program		Do you have a need for this program?		If "Yes," how well are your needs being met?				
				100% Met	75% Met	50% Met	25% Met	0% Met
01.	Adult art, dance, performing arts	Yes	No	5	4	3	2	1
02.	Adult fitness and wellness programs	Yes	No	5	4	3	2	1
03.	Adult sports programs	Yes	No	5	4	3	2	1
04.	Adult trips	Yes	No	5	4	3	2	1
05.	Before and after school programs	Yes	No	5	4	3	2	1
06.	ESports/Virtual Gaming	Yes	No	5	4	3	2	1
07.	Nature programs	Yes	No	5	4	3	2	1
08.	Opportunities for individuals with disabilities	Yes	No	5	4	3	2	1
09.	Outdoor adventure programs	Yes	No	5	4	3	2	1
10.	Pickleball	Yes	No	5	4	3	2	1
11.	Pre-School programs	Yes	No	5	4	3	2	1
12.	Senior fitness, wellness and recreation programs (age 55+)	Yes	No	5	4	3	2	1
13.	Senior sports programs (age 55+)	Yes	No	5	4	3	2	1
14.	Senior trips (age 55+)	Yes	No	5	4	3	2	1
15.	Special events	Yes	No	5	4	3	2	1
16.	Swim lessons	Yes	No	5	4	3	2	1
17.	Teen programs/trips	Yes	No	5	4	3	2	1
18.	Water fitness programs	Yes	No	5	4	3	2	1
19.	Young adult programs	Yes	No	5	4	3	2	1
20.	Youth art, dance, performing arts	Yes	No	5	4	3	2	1
21.	Youth development programs	Yes	No	5	4	3	2	1
22.	Youth fitness and wellness programs	Yes	No	5	4	3	2	1
23.	Youth sports programs	Yes	No	5	4	3	2	1
24.	Youth summer camp programs	Yes	No	5	4	3	2	1
25.	Other: _____	Yes	No	5	4	3	2	1

11. Which **FOUR** of the programs from the list in Question 10 are **MOST IMPORTANT** to your household? [Write in your answers below using the numbers from the list in Question 10, or circle "NONE."]

1st: _____ 2nd: _____ 3rd: _____ 4th: _____ NONE

12. Please indicate how supportive you would be of each of the following major actions that the Channahon Park District could take to improve the parks and recreation system.

How supportive are you of having the Channahon Park District...		Very Supportive	Somewhat Supportive	Not Sure	Not Supportive
01.	Repair and improve infrastructure and security	4	3	2	1
02.	Repurpose Skateland Recreation Center	4	3	2	1
03.	Upgrade existing pool	4	3	2	1
04.	Upgrade existing neighborhood and community parks	4	3	2	1
05.	Upgrade existing playgrounds	4	3	2	1
06.	Upgrade existing youth/adult athletic fields	4	3	2	1
07.	Improved ADA accessibility at current facilities	4	3	2	1
08.	Develop new and connect the existing trail system	4	3	2	1
09.	Develop additional indoor recreation space (gyms and indoor programming spaces)	4	3	2	1
10.	Acquire open space for active activities (e.g. developing soccer, baseball, and softball fields)	4	3	2	1
11.	Develop an outdoor amphitheater	4	3	2	1
12.	Develop a large sports complex	4	3	2	1
13.	Additional access to restrooms at parks	4	3	2	1
14.	Acquire open space for passive activities (e.g. trails, picnicking)	4	3	2	1
15.	Other: _____	4	3	2	1

13. Which **FOUR** of the items listed in Question 12 would you be **MOST WILLING** to fund with your tax dollars? [Write in your answers below using the numbers from the list in Question 12, or circle "NONE."]

1st: ____ 2nd: ____ 3rd: ____ 4th: ____ NONE

14. Counting yourself, how many people in your household are...

Under 5 years: ____ 15 - 19 years: ____ 35 - 44 years: ____ 60 - 64 years: ____
 5 - 9 years: ____ 20 - 24 years: ____ 45 - 54 years: ____ 65 - 74 years: ____
 10 - 14 years: ____ 25 - 34 years: ____ 55 - 59 years: ____ 75+ years: ____

15. What is your age? ____ years

16. Your gender: ____ (1) Male ____ (2) Female

17. How many years have you lived in the Channahon Park District? ____ years

18. Which of the following best describes your race? [Check all that apply.]

____ (1) White/Caucasian ____ (4) Asian
 ____ (2) African American/Black ____ (5) Other: _____
 ____ (3) Hispanic/Latino

19. Do you have any other comments about the services provided or the job that the Channahon Park District is doing?

This concludes the survey – Thank you for your time!

Please return your completed survey in the enclosed return-reply envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential.
The address information printed to the right will
ONLY be used to help identify areas with specific
needs. Thank you.